

Shiau Chan (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 16 December 2020 9:49 AM
To: Shiau Chan (LKKAuto)
Cc: SUR
Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD (TP VEHICLE: SHB 5306E, INSURED VEHICLE: SLT 147M, DOA: 06-11-2020) (DM20HO01652-JG)

Dear Shiau Chan

Our reference number is in the email subject (DM20HO01652-JG)

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -read

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,
Joel Goh

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, 15 December 2020 5:38 PM
To: Joel Goh <joel.goh@eqinsurance.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD (TP VEHICLE: SHB 5306E, INSURED VEHICLE: SLT 147M, DOA: 06-11-2020) (DM20HO01652-JG)

Dear Joel,

Kindly provide us the claim reference of above mentioned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,
Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Wednesday, 11 November 2020 3:01 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD (TP VEHICLE: SHB 5306E, INSURED VEHICLE: SLT 147M, DOA: 06-11-2020) (DM20HO01652-JG)

Dear Shiau Chan

Attached our insured's accident report for your attention.

Announcement

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Best Regards,
Joel Goh

Senior Executive | Claims



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From: Shiau Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]

Sent: Wednesday, November 11, 2020 2:55 PM

To: EQI PRS

Cc: SUR

Subject: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD (TP VEHICLE: SHB 5306E, INSURED VEHICLE: SLT 147M, DOA: 06-11-2020)

Dear Sir/Madam,

Please be informed that we had inspected the vehicle **SHB 5306E** at M/s: **SMRT AUTOMOTIVE SERVICES PTE LTD**, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705.

Enclosed herewith a copy of TP's GIA report and estimate.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)