

Elaine (LKK Auto)

To: Joel Goh
Cc: eqiprs@eqinsurance.com.sg; SUR; Shiau Chan (LKKAuto); 'Huey Yon (LKKAuto)'
Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD (TP VEHICLE: SHB 5306E, INSURED VEHICLE: SLT 147M, DOA: 06-11-2020) (DM20HO01652-JG)
Attachments: LKKInvoice&Report-SHB 5306E.pdf

Dear Joel,

Enclose Survey Report of SHB 5306E.

Thank you.

Best Regards,

ELAINE | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]
Sent: Wednesday, 13 January 2021 11:17 AM
To: Joel Goh
Cc: SUR; Reports (LKKAuto)
Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD (TP VEHICLE: SHB 5306E, INSURED VEHICLE: SLT 147M, DOA: 06-11-2020) (DM20HO01652-JG)

Dear Joel,

Please be informed that we are in the midst of preparing report. Once complete, we will send you a softcopy.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 13 January 2021 9:58 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE

LTD (TP VEHICLE: SHB 5306E, INSURED VEHICLE: SLT 147M, DOA: 06-11-2020) (DM20HO01652-JG)

Dear Shiau Chan

Please advise if the survey report for this case is ready.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachabl

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be cond

Best Regards,
Joel Goh

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Wednesday, 16 December 2020 10:12 AM

To: Joel Goh <joel.goh@eqinsurance.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD (TP VEHICLE: SHB 5306E, INSURED VEHICLE: SLT 147M, DOA: 06-11-2020) (DM20HO01652-JG)

Dear Joel,

Noted with thanks.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 16 December 2020 9:49 AM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD (TP VEHICLE: SHB 5306E, INSURED VEHICLE: SLT 147M, DOA: 06-11-2020) (DM20HO01652-JG)

Dear Shiau Chan

Our reference number is in the email subject (DM20HO01652-JG)

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachabl

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be cond

Best Regards,
Joel Goh

Senior Executive | Claims



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From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Tuesday, 15 December 2020 5:38 PM
To: Joel Goh <joel.goh@eqinsurance.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD (TP VEHICLE: SHB 5306E, INSURED VEHICLE: SLT 147M, DOA: 06-11-2020) (DM20HO01652-JG)

Dear Joel,

Kindly provide us the claim reference of above mentioned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Wednesday, 11 November 2020 3:01 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD (TP VEHICLE: SHB 5306E, INSURED VEHICLE: SLT 147M, DOA: 06-11-2020) (DM20HO01652-JG)

Dear Shiau Chan

Attached our insured's accident report for your attention.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachabl

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be cond

Best Regards,

Joel Goh

Senior Executive | Claims



EQ Insurance Company Limited

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did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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From: Shiau Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]

Sent: Wednesday, November 11, 2020 2:55 PM

To: EQI PRS

Cc: SUR

Subject: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD (TP VEHICLE: SHB 5306E, INSURED VEHICLE: SLT 147M, DOA: 06-11-2020)

Dear Sir/Madam,

Please be informed that we had inspected the vehicle **SHB 5306E** at M/s: **SMRT AUTOMOTIVE SERVICES PTE LTD**, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705.

Enclosed herewith a copy of TP's GIA report and estimate.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)