

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2011-055

Your Ref : SHD6959D (TRANSCAB)

Date : 16.November 2020

MS FIRST CAPITAL INSURANCE LIMITED

Dear Sir/Madam,

ACCIDENT INVOLVING SHC5602U AND SHD6959D (TRANSCAB) ON 09/11/20 02:40 PM ALONG SINGPOST CENTRE

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	1,926.00
2.	Loss of Rental for <u>2</u> days @ \$ <u>81.13</u> per day	\$	162.26
3.	Loss of Income for <u>2</u> days @ \$ <u>50</u> per day	\$	100.00
4.	LTA Search Fee	\$	0.00
5.	Survey Fee	\$	0.00
	Total	\$	2,188.26

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5602U and SHD6959D (TRANSCAB) along SINGPOST CENTRE on 09/11/20 02:40 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 16 (day) of November 2020

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

DISCHARGE RECEIPT

CLAIM REFERENCE : D20004597MFSH
ACCIDENT DATE : 09/11/2020
ACCIDENT LOCATION : SINGPOST CENTRE
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : CHU JIN DYI
INSURED VEHICLE : SHD 6959D
INVOLVED PARTY : SHC 5602U
SETTLEMENT SUM : \$2,150.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : **TRANS-CAB SERVICES PTE LTD**

Signature and Date :

4.



02 MAR 2021

WITNESS : Amanda Tay

Signature and Date :

Ray

02/03/21

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: MS FIRST CAPITAL INSURANCE LIMITED 36 Robinson Road #16-01 City House 068877 Singapore ATTENTION:	INVOICE NO. : INV2011-059 DATE : 11. November 2020 REFERENCE NO : AAD2011-055 TERMS : DUE DATE : 11. November 2020 PAGE : 1
--	--

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5602U; DOA 09.11.20(LUMP SUM-20)	1	1,926.00	1,926.00

Total SGD Excl. GST : 1,800.00
7% GST : 126.00
Total SGD Incl. GST : 1,926.00

**** ONE THOUSAND NINE HUNDRED TWENTY SIX SGD ONLY ****

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

16 November, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 09/11/20 02:40 PM at SINGPOST CENTRE

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5602U. The taxi was hired to GOH TECK HUAT a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$81.13 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

09-11-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2011-055	Accident Date 09-11-2020
11/10/2020 09:45	11/11/2020 11:30	SHC5602U

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Asher Sng (LKKAUTO)

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Sent: Monday, 15 February 2021 8:49 AM
To: Asher Sng (LKKAUTO)
Cc: Jason Tea; Admin A
Subject: [MANDATE GIVEN] RE: [EXPRESS SETTLEMENT VIA LKK] - Accident Involving SHD6959D (OI : MSFCIL REF:D20004597MFSH) and SHC5602U (TP : LKK REF - CC3/FCI20012360/Kea3) on 09.11.2020

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher,

We refer to your below email.

You have our mandate to settle the matter from **\$2,177.64 – 2,188.26 (all in).**

Please offer LOR @ \$75.82 x 2 days first or inform TP Repairer to include the LOR in the Repair Tax Invoice to consider the gst.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 |Email: vicsanghilan@msfirstcapital.com.sg
|Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 29 January 2021 4:57 pm
To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: [EXPRESS SETTLEMENT VIA LKK] - Accident Involving SHD6959D (OI : MSFCIL REF:D20004597MFSH) and SHC5602U (TP : LKK REF - CC3/FCI20012360/Kea3) on 09.11.2020

Hi Vic,

Sorry for the typo error resend with the correct breakdown.

The accident occurred when our insured travel straight with a stop line hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " **TRANS-CAB AUTO SERVICES PTE LTD** " at **\$ 2,188.26 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 9,108.50	\$ 1,926.00
2. Loss of Rental (2days x \$81.13)	\$ 162.26	\$ 162.26 (2days x \$81.13)
3. Loss of Income (2days x \$50)	\$ 100.00	\$ 100.00 (2days x \$50)
Total	\$ 9,370.76	<u>\$ 2,188.26</u>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Sent: Friday, 29 January 2021 3:48 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: [MANDATE REQUEST] RE: [EXPRESS SETTLEMENT VIA LKK] - Accident Involving SHD6959D (OI : MSFCIL REF:D20004597MFSH) and SHC5602U (TP : LKK REF - CC3/FCI20012360/Kea3) on 09.11.2020

Dear Asher,

We refer to your below email and the contents were noted.

Kindly check and confirm on your **total revised amount**.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg
| Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Friday, 29 January 2021 3:08 pm
To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: [EXPRESS SETTLEMENT VIA LKK] - Accident Involving SHD6959D (OI : MSFCIL REF:D20004597MFSH) and SHC5602U (TP : LKK REF - CC3/FCI20012360/Kea3) on 09.11.2020

Your ref : **D20004597MFSH**
Our ref : CC3/FCI20012360/Kea3q2

Dear Sirs,

ACCIDENT INVOLVING SHD 6959D (OI) AND SHC 5602U (TP) ON 09/11/2020

We refer to the above matter.

The accident occurred when our insured travel straight with a stop line hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " **TRANS-CAB AUTO SERVICES PTE LTD** " at **\$ 2,188.26 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 9,108.50	\$ 1,926.00
2. Loss of Rental (2days x \$81.13)	\$ 162.26	\$ 162.26 (2days x \$81.13)
3. Loss of Income (2days x \$50)	\$ 100.00	\$ 100.00 (2days x \$50)
Total	\$ 9,370.76	<u>\$ 2,798.59</u>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Sent: Friday, 13 November 2020 10:17 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: [EXPRESS SETTLEMENT VIA LKK] - Accident Involving SHD6959D (OI : MSFCIL REF:D20004597MFSH) and SHC5602U (TP : LKK REF - CC3/FCI20012360/Kea3) on 09.11.2020

Dear MK / Asher,

We refer further to our below email.

We are in view that liability is not in our Insured's favour and please proceed with Express Settlement.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg

| Company Regn. No. 195000106C

A Member of **MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Vic Alpeh S. Sanghilan

Sent: Thursday, 12 November 2020 4:24 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>;

Admin A <admin-a@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD6959D (OI : MSFCIL REF:D20004597MFSH) and SHC5602U (TP : LKK REF - CC3/FCI20012360/Kea3) on 09.11.2020

Dear MK,

We refer to your below email.

Please find attached Insured SAS as requested.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 |Email: vicsanghilan@msfirstcapital.com.sg
|Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 11 November 2020 5:21 pm

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>;
Admin A <admin-a@lkkauto.com>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD6959D (OI : FCI - TBA) and SHC5602U (TP : LKK REF - CC3/FCI20012360/Kea3) on 09.11.2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 5602U at M/s Trans-cab Auto Services Pte Ltd on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice
- TP video footage

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted