

Our Ref : SDH9280J / T221120  
 Your Ref : D20004567MFSH

Date : 16 March 2021

**MS FIRST CAPITAL INSURANCE LTD**  
**36 Robinson Road**  
**#16-01 City House**  
**Singapore 068877.**

**ATTN : MOTOR CLAIMS DEPT**

Dear Sir/Mdm

**ACCIDENT INVOLVING: SDH9280J & SHC1800R**

**DATE OF ACCIDENT: 05 NOVEMBER 2020**

**ALONG: YISHUN AVENUE 1 BEFORE YISHUN DAMP**

**We refer to the above.**

We are claiming as per below:

Cost of Repairs	\$ 6,901.50
Loss of Use (\$__ x __ days)	\$
Loss of Rental (\$ <u>120.00</u> x <u>34</u> days)	\$ 4,365.60
Towing Fee	\$
Medical Fee	\$ 357.30
LTA /GIA Search Fee	\$ 7.49
E-Day License	\$
Loss of Income (\$ __ x __ days)	\$
<b>Grand Total</b>	<b>\$ 11,631.89</b>

Documents enclosed:

Car date in: 06/11/2020 Car date out: 10/12/2020

Authorized Repair Days: 10 (~~TP/OD/WS/Recovery of Incidental Costs~~)

<input checked="" type="checkbox"/>	Invoice	<input type="checkbox"/>	Certificate of Insurance
<input type="checkbox"/>	Excess Invoice	<input checked="" type="checkbox"/>	LTA/GIA Search Bill
<input type="checkbox"/>	Power of Attorney	<input type="checkbox"/>	Taxi Bill
<input type="checkbox"/>	Police Investigation Report/GIA	<input checked="" type="checkbox"/>	Medical Bill (photocopy)
<input type="checkbox"/>	Copies of NRIC/License of Owner/Driver	<input type="checkbox"/>	Income Statement
<input checked="" type="checkbox"/>	Rental Bill/Rental Agreement	<input type="checkbox"/>	E-Day License receipt (photocopy)
<input type="checkbox"/>	Survey Report with Photographs	<input type="checkbox"/>	Towing Fee (photocopy)
<input type="checkbox"/>	Vehicle Registration Card/COE	<input type="checkbox"/>	Witness Statement
<input type="checkbox"/>	Letter from Supplier	<input type="checkbox"/>	Traffic Police Investigation Result

\* This is a computer generated letter and does not need a signature.

Please issue the payment of **S 11,631.89** in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquires, please call or email **Suann Chiu – Suann@moval.com.sg**

Thank you.  
Yours faithfully,  
For Claims Manager  
Claims Department

**Main Office:**

Mova Building  
No. 22, Jalan Kilang,  
Singapore 159419  
Tel : **(65) 6476 3333**  
Fax : (65) 6271 5891  
www.moval.com.sg

**Workshop Dept:**

Block 1008,  
Bukit Merah Lane 3,  
#01-04/06/08/94  
Singapore 159722

Tel : **(65) 6272 3892**

Fax : (65) 6270 8314

Co. Reg. 198904033G  
GST Reg. M2-0088864-2

**NOTE:** # Please note that the Loss of Use/Rental will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

# As of 01.06.08 all claims scenario will be based on the BOLA, Barometer Of Liability, set by GIA, General Insurance Association of Singapore.

\* This is a computer generated letter and does not need a signature.



**Main Office:** Mova Building, No. 22 Jalan Kilang, Singapore 159419. Tel : (65) 6476 3333 Fax : (65) 6271 5891 Website: www.mova.com.sg  
**Workshop:** Block 1008, Bukit Merah Lane 3, #01-04/06/08/94, Singapore 159722 Tel : (65) 6272 3892 Fax : (65) 6270 8314

### POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) SDH 9280J and (Third Party's Vehicle No.) SHC 1800R on 05/11/2020 along Yishun Ave 1 Before Yishun Dam

BY THIS POWER OF ATTORNEY, \*I/We, Tee Cheek Seng  
 \*NRIC/Passport No. S12301041 (Address)\*  
 \_\_\_\_\_ / \_\_\_\_\_

\_\_\_\_\_ a company incorporate in Singapore and having its registered office at (Address)\* \_\_\_\_\_ owner of Vehicle Registered No. \_\_\_\_\_

\_\_\_\_\_ hereby irrevocably appoint MOVA AUTOMOTIVE PTE LTD, (MOVA) a company incorporated in Singapore and having its registered office at Block 1008 Bukit Merah Lane 3 #01-04/06/08 its agents or any person authorized by MOVA to be \*my/our Attorney and in \*my/our name(s) and on \*my/our behalf to do all or any of the following :

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or alternatively under Insurance Policy No. \_\_\_\_\_ taken up by \*me/us (subject to approval by my Insurance Company) in respect of the cost of repairs, loss of use/rental and all other costs and expenses, etc suffered by \*me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on \*my/our behalf as \*my/our Attorney shall in MOVA absolute **discretion, deem fit.**
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of **MOVA AUTOMOTIVE PTE LTD** and to give a valid receipt and discharge thereof.
4. For any of the purposes aforesaid, **to execute, sign, seal and deliver all documents whatsoever in relation thereto.**
5. Generally **do all such acts as it shall deem necessary for the purpose of settling such claim(s) and**
6. **To agree to any settlement at the absolute discretion of MOVA.**

\*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on \*my/our behalf by the Attorney, its agents or any person authorized by MOVA in its behalf shall be as good valid and effectual to all intents and purposes whatsoever as it is the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that **the powers and authority hereby conferred shall remain irrevocable.**

\*I/We further confirm that the acceptance by MOVA of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

**\*IN WITNESS WHEREOF.** \*I/We have hereunto to set \*my/our hand and seal this day 6 of the month of 11, Year Two Thousand - 20 (20 20).

Signed, Sealed & Delivered By



Customer's Name: Tee Cheek Seng  
 NRIC No: S12301041  
 Co's Rubber Stamp, where applicable.

**MOVA's copy**

**\*delete as appropriate.**

Workshop Address: Blk 1008, Bukit Merah Lane 3  
# 01-04/06/08  
Singapore 159722



**"WITHOUT PREJUDICE"**

Your Ref : D20004567MFSH  
Our Ref : SDH9280J / T221120

Date : 17 June 2021

**MS FIRST CAPITAL INSURANCE LTD**  
**36 Robinson Road**  
**#16-01 City House**  
**Singapore 068877.**

ATTN : MOTOR CLAIMS DEPT

Dear Sir / Madam,

**ACCIDENT INVOLVING SDH9280J & SHC1800R ON 05/11/2020 ALONG  
YISHUN AVE 1 BEFORE YISHUN DAMP**

We refer to the above.

Enclosed herewith are documents for your attention and actions.

Please issue payment in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquiries, please contact us at 6272 3892 or alternatively:

1. Ms Enny, [enny@moval.com.sg](mailto:enny@moval.com.sg) for feedback, workshop & claims matters, Lawyer Cases and all Own Damages & Windscreen matters.
2. Ms Suanne Chiu, [suann@moval.com.sg](mailto:suann@moval.com.sg) for all Third Party matters.

Thank you.

**Note:** Enclosed tax invoice & discharge voucher.

Yours faithfully  
For Claims Manager  
Claims Department  
Tel: 62723892  
Fax: 627083149

\*This is a computer generated letter and does not require a signature.



**DISCHARGE RECEIPT**

CLAIM REFERENCE : D20004567MFSH  
ACCIDENT DATE : 05/11/2020  
ACCIDENT LOCATION : YISHUN AVE 8  
INSURED : COMFORT TRANSPORTATION PTE LTD  
INSURED DRIVER : TAN CHEE GUAN  
INSURED VEHICLE : SHC 1800R  
INVOLVED PARTY : SDH 9280J  
SETTLEMENT SUM : \$ 8,764.29

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : TEE CHECK SENG

Signature and Date :

  
21/6/21

WITNESS : **MOVA AUTOMOTIVE PTE LTD**  
Blk 1008, BUKIT MERAH LANE 3  
#01-04 (S) 159722  
Tel: 6272 3892 Fax: 6270 8314  
GST Reg No : M2-0088864-2

Signature and Date :



# Tax Invoice

17/06/2021

MS FIRST CAPITAL INSURANCE LIMITED

36 Robinson Road

#16-01 City House

Singapore 068877.

Page # :- 1 139478

Veh # :- SDH9280J

Veh Model :- TOYOTA COROLLA 1.5M

Tax # :- CK635936

JOB # :- T221120

ACC. Date :- 05/11/20

Terms :- C.O.D

Remarks :-

**Main Office:**  
 Mova Building  
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 Singapore 159419  
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 Block 1008,  
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 Singapore 159722  
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 Co. Reg. 198904033G  
 GST Reg. M2-0088864-2

Attention :- XA026

No.	Description	Qty	U.Price	Amounts S\$
	Lump Sum Amount			6,450.00

E. & O.E

AMOUNT S\$ 6,450.00

GST @ 7 % 451.50

AMOUNT DUE S\$ 6,901.50

Customer's Signature/Co. Stamp MOVA AUTOMOTIVE PTE LTD

**TAX Invoice**

11-Dec-20

**TAN CHECK SENG**

Veh : SMH1719H

Prof : RK507722

RA : I13057

From : 6/11/2020

To : 10/12/2020

**Main Office:**

 Mova Building  
 No. 22, Jalan Kilang,  
 Singapore 159419  
 Tel : **(65) 6476 3333**  
 Fax : (65) 6271 5891  
 www.mova.com.sg

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 Singapore 159722

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 Co. Reg. 198904033G  
 GST Reg. M2-0088864-2

Attention : Mova - claims Dept

Description	Qty	U.Price	Amount S\$
Rental Charges			
FROM 6/3/2020 TO 6/12/2020	1 MTH	\$3,600	\$3,600.00
FROM 6/12/2020 TO 10/12/2020	4 DAYS	\$120	\$480.00
HYUNDAI AVANTE 1.6 GLS : SMH1719H			
RENTAL AGREEMENT : I13057			
Driven by : TAN CHECK SENG			
Your ref : SDH9280J			

Non - GST amount	\$4,080.00
GST 7%	\$285.60
<b>Total Amount</b>	<b>\$4,365.60</b>

  
 Mova Automotive Pte Ltd



RENTAL DETAILS			INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:	Avante	Vehicle No: SMH1719H	Singapore	Malaysia	Signature
Date/Time Out:	06/11/20 1505	1842	S\$ 2,500	S\$ 3,500	A
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Per Accident	Per Accident	
Date/ Time In:	10/12/20	1342	Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		1 Months @\$ 3600	Per Month	3600
Change Over 1:	Date:	Initial:	Weeks @\$	Per Week	
Change Over 2:	Date:	Initial:	4 Days @\$ 120	Per Day	480
KM Out: 20431	KM In: 22141		Hours @\$	Per Hour	
HIRER DETAILS			Sub-Total		
Named Hirer			Less Discount %		
Name:	Tee Cheek Seng		Rental Charges		
Address:	Blk 96 Yuan Ching Road #12-72. S618649.		CDW @\$	per day / week / month	
			PAI @\$	per day / week / month	
			Petrol Top-Up		
			Misc Charges		
Identity Card No:	S1230104 I		GST 7%		285-60
Date of Birth:			Total		
Driving License:			4365-60		
Country of Issue:			VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS	
Tel:	(HP) 98642955	(O)	Pre-Payment		
Nationality:			Downpayment and Deposit		
Effective Date:			Amount Refunded/ Due		
			Signature of Refund		
Additional Hirer			Remarks:		
Name:			Nitha / SDH9280J / claims		
Address:			Invoice No:	Ref. No:	
			Checked Out By:	Checked In By:	Checked By:
Identity Card No:					
Date of Birth:					
Driving License:			Sales-In Charge:		
Country of Issue:			Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>		
Tel:	(HP)	(O)			
Nationality:					
Effective Date:					

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agree that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date &amp; Time

**IMPORTANT**

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.



Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SHC1800R	05 Nov 2020 / 20:30:00	Successful	F03	MS FIRST CAPITAL INSURANCE LIMITED

[Previous](#)      [OK](#)



# Thank you

Chiu Nyet Fah has successfully logged out.

Your last login date and time was 06 Nov 2020, 12:48:54.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

## Session Transaction History

S/No.	Asset Type	Asset ID	Asset Owner ID	Transaction Type	Transaction Amount (\$\$)	Log Date/Time
1	Vehicle	SHC1800R	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	06 Nov 2020 / 12:49:15

# RafflesHospital

CHELSEA SIA  
S9742572H

DOB: 24-NOV-1997  
22YR/F  
91156540 (HP)

981 BUKIT TIMAH ROAD  
#07-19 THE NEXUS  
SINGAPORE 589655

07 NOV 2020

The above mentioned patient was seen in AMG  
A&E. on 7/11/20 for neck pain after she  
was involved in a road traffic accident on  
5/11/20. She was a front seat passenger of a  
car whose car was hit from behind by another  
vehicle. Xrays performed on her cervical spine  
did not reveal any fractures. She was discharged  
with oral analgesia.

Diagnosis: Cervical neck sprain

RafflesHospital

24 HR EMERGENCY

585 North Bridge Road

Raffles Hospital #01-00 Singapore 188770

Tel: (65) 6311 1355 Fax: (65) 6311 1162

585 North Bridge Road Singapore 188770 Tel: 6311 1111 Fax: 6311 2390

Dr David Tan  
MOR No. 14719B



ATTENDANCE SLIP

Patient Name: CHELSEA SIA

Employee No:

NRIC No: S9742572H

Alternate ID:

Visit Date: 07-Nov-2020

Visit No: G09820030167

Contract Code:

☒ This is to certify that the above names was at the clinic at 14: 53 hours and left at 16: 28 hours.

**REVIEW  
WHEN NECESSARY**

☐ Your next appointment will be on \_\_\_\_\_ (Date) at  
\_\_\_\_\_ (Time)

Issue Staff Name: DAFINAH BINTE ABDUL HAMID

Print Date: 07-Nov-2020 16:11

**RafflesHospital**  
24 HR EMERGENCY  
585 North Bridge Road  
Raffles Hospital #01-00 Singapore 188770  
Tel: (65) 6311 1555 Fax: (65) 6311 1162

RAFFLES HOSPITAL 585 NORTH BRIDGE ROAD SINGAPORE 188770 . T:63111555

Raffles Medical Group Ltd | Company Registration No: 198901967K | GST Registration No: M9-0000467-N

NRIC	: S9742572H	VISIT DATE	: 07 Nov 2020 (14:57)
NAME	: CHELSEA SIA	VISIT NO	: G09820030167

This is to certify that the above mentioned has been given:

OUTPATIENT SICK LEAVE for 3 days from 07 Nov 2020 to 09 Nov 2020

DOCTOR : Devin Tan Kian Jin (M14719B)  
CLINIC : 24 HR EMERGENCY CLINIC  
ADDRESS : 585 NORTH BRIDGE ROAD LEVEL -01-00 RAFFLES HOSPITAL 188770

This certificate is not valid for absence from court or other judicial proceedings unless specifically stated.

Printed: 07 Nov 2020, 04:23PM

\*This certificate is electronically generated. No signature is required.



Raffles Connect

Download RafflesConnect to:

- Teleconsult with our GP Doctor
- Request eQueue before coming to GP clinic
- Book an appointment for GP phone consult
- More features ...



Medicine Delivery

Medicine Delivery Service:

- Scan QR Code to request online.

**RafflesHospital**  
24 HR EMERGENCY  
585 North Bridge Road  
Raffles Hospital #01-00 Singapore 188770  
Tel: (65) 6311 1555 Fax: (65) 6311 1162

GST REGN NO. : M9-0000467-N PAGE : 1 of 1  
VISIT NO. : G09820030167 BILL TYPE : PATIVNOUT  
VISIT DATE/TIME : 07-NOV-2020 02:53PM BILL DATE : 07-NOV-2020  
INVOICE NO. : PG09820030167-1 PATIENT NAME : CHELSEA SIA  
PAY BY : SELF PATIENT ID NO. : \*\*\*\*\*572H  
PAYER NAME : CHELSEA SIA POLICY NO. :  
ADDRESS : 961 BUKIT TIMAH ROAD THE NEXUS #07-19 SINGAPORE 589655

DESCRIPTION	QTY	S\$	S\$
CONSULTATION			135.00
MEDICAL REPORT/LETTER			
MEDICAL LETTER (STANDARD MEMO)	1.0	15.00	15.00
PHARMACEUTICAL			
CELECOXIB 200MG CAP	10.0	14.14	
PARACETAMOL 500MG TAB	40.0	15.81	29.95
PRACTICE COST			
PRACTICE COST	1.0	30.00	30.00
RADIOLOGY			
CERVICAL SPINE XRAY (2 VIEWS)	1.0	72.00	
GEN RADIOGRAPHER AFTER OFFICE HRS SURCHARGE	1.0	52.00	124.00
SUB-TOTAL			333.95
TOTAL CHARGES BEFORE GST			333.95
GST @ 7%			23.38
TOTAL CHARGES AFTER GST			357.33
LESS ROUNDING ADJUSTMENT			(0.03)
TOTAL AMOUNT PAID			(357.30)
REG2001042532 - 07/11/2020 - AMEX		357.30	
TOTAL BALANCE DUE			0.00

**RafflesHospital**  
24 HR EMERGENCY  
585 North Bridge Road  
Raffles Hospital #01-00 Singapore 188770  
Tel: (65) 6311 1555 Fax: (65) 6311 1162

585 NORTH BRIDGE ROAD #01-00 RAFFLES HOSPITAL SINGAPORE 188770 T:63111555

Raffles Medical Group Ltd | Company Registration No: 198901967K | GST Registration No: M9-0000467-N



[MANDATE GIVEN] [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20004567MFSH - RE: SDH9280J & SHC1800R on 5/11/20

Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Tue 6/1/2021 10:23 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear Jaslin,

We refer to your below email and the contents were noted.

You have our mandate to settle the matter from **\$8,550.29 - \$8,764.29 (all in).**

-  
**Please start to offer LOR @ \$100 x 12-14 days + GST.**

Thank you.

Kind Regards,

Vic Sanghilan  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of **MS&AD Insurance Group**

*Personal Data Protection Act 2012 ("PDPA"):*

*Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.*

*Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.*

*As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.*

*We appreciate your kind understanding. Stay safe.*

---

**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

**Sent:** Tuesday, 1 June 2021 9:58 am

**To:** Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** Re: [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20004567MFSH - RE: SDH9280J & SHC1800R on 5/11/20

Dear Vic

TP confirm that they are claiming for **Medical Bills only** and **no further injury claim** for this accident.

Kindly let us have your mandate approval soon.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jaslin Kok (LKK Auto)  
**Sent:** Friday, May 21, 2021 9:59 AM  
**To:** Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20004567MFSH - RE: SDH9280J & SHC1800R on 5/11/20

**WITHOUT PREJUDICE**

Dear Vic

TP not yet reply. We will send reminder again.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>  
**Sent:** Friday, 21 May 2021 9:57 AM  
**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20004567MFSH - RE: SDH9280J & SHC1800R on 5/11/20

Dear Jaslin,

Please advise update on the matter.

Kindly follow up TP if no response from them yet.

Thank you.

Kind Regards,

Vic Sanghilan  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877  
| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg) | Company Regn. No. 195000106C

**A Member of  Insurance Group**

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*As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.*

*We appreciate your kind understanding. Stay safe.*

---

**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Sent:** Thursday, 22 April 2021 5:39 pm  
**To:** Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20004567MFSH - RE: SDH9280J & SHC1800R on 5/11/20

Dear Vic

Please be informed that we are still pending reply from TP workshop.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>  
**Sent:** Thursday, 22 April 2021 5:38 PM  
**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20004567MFSH - RE: SDH9280J & SHC1800R on 5/11/20

Dear Jaslin,

We refer further to our below email.

Please check and confirm with TP that they are claiming for **Medical Bills only** and **no further injury claim** for this accident.

Thank you.

Kind Regards,

Vic Sanghilan



Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg) | Company Regn. No. 195000106C

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**From:** Vic Alpeh S. Sanghilan

**Sent:** Monday, 5 April 2021 3:29 pm

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20004567MFSH - RE: SDH9280J & SHC1800R on 5/11/20

Dear Jaslin,

We refer to your below email.

Please check and confirm with TP that they are claiming for Medical Bills only and **no further injury claim** for this accident.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg) | Company Regn. No. 195000106C

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Monday, 5 April 2021 3:21 pm

**To:** Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20004567MFSH - RE: SDH9280J & SHC1800R on 5/11/20

Dear Vic

We refer to our mandate request on 17/03/2021.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaslin Kok (LKK Auto)

**Sent:** Wednesday, 17 March 2021 5:37 PM

**To:** Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20004567MFSH - RE: SDH9280J & SHC1800R on 5/11/20

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SHC 1800R (FCI) AND SDH 9280J (TP) ON 05/11/2020**

We refer to the above matter.

We seek your approval to offer repairer "**MOVA AUTOMOTIVE PTE LTD**" at **\$8,566.29**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 9,560.99	\$ 6,901.50 (\$6,450.00 +7%GST)
2. Loss of Rental (34days x \$120.00)	\$ 4,365.60	\$ 1,300.00 (13 days x \$100.00)
3. Medical Fees	\$ 357.30	\$ 357.30
4. LTA Report fee	\$ 7.49	\$ 7.49
<b>Total</b>	<b>\$ 14,291.38</b>	<b>\$ 8,566.29</b>

Surveyor recommended 10 days for repair + 1 Sunday + 2 PRS = 13 days

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>

**Sent:** Wednesday, 17 March 2021 4:55 PM

**To:** 'Suann' <[suann@moval.com.sg](mailto:suann@moval.com.sg)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20004567MFSH - RE: SDH9280J & SHC1800R on 5/11/20

Without Prejudice

Dear Suanne,

We refer to your below email and the contents were duly noted.

Please be informed that this matter is handled by LKK on behalf of us and they will get back to you for an update/offer in due course.

Thank you.

Dear Jaslin,

FYNA please.

Thank you.

Kind Regards,

Vic Sanghilan  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877  
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg) | Company Regn. No. 195000106C

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**From:** Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>

**Sent:** Tuesday, 16 March 2021 4:34 pm

**To:** 'Suann' <[suann@nova.com.sg](mailto:suann@nova.com.sg)>; Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>

**Subject:** FW: SDH9280J & SHC1800R on 5/11/20

**Without Prejudice**

Dear Motor Claims,

For your necessary action to redirect to the OIC taking over.

Dear Sir,

I have forwarded your request to Motor Claims to assist.

Jason Tea

MS First Capital Insurance Ltd | 6 Raffles Quay #21-00 Singapore 048580 | Email: [jasontea@msfirstcapital.com.sg](mailto:jasontea@msfirstcapital.com.sg) | ☎: 6222 3547 | Company Regn. No. 195000106C

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**From:** Suann <[suann@moval.com.sg](mailto:suann@moval.com.sg)>  
**Sent:** 16 March 2021 16:22  
**To:** Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>  
**Subject:** SDH9280J & SHC1800R on 5/11/20

Dear Jason

Your ref : D20004567MFSH

Enclosed is our letter of demand for your attention & action.

Thank you

Best Regards

**Suanne Chiu**


Claims Asst. Manager

**MOVA Automotive Pte Ltd**

Tel: +65 6272 3892

Fax: +65 6270 8314



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