

## Jaslin Kok (LKK Auto)

**From:** Jaslin Kok (LKK Auto)  
**Sent:** Wednesday, 11 November 2020 11:24 AM  
**To:** Claims Dept  
**Cc:** claims@bifrostauto.com; assessment\_ral@bifrostauto.com; Admin A; Hsiao Tong (LKKAuto)  
**Subject:** RE: Accident involving SKD 8149 B & SHA 2318 X on 06/11/2020 (PRE-REPAIR SURVEY REQUEST) \*\*\* LKK REF : CC4/FCI20012350/Gra3

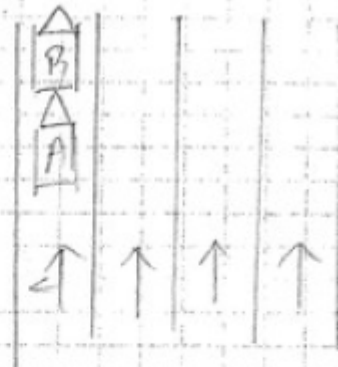
Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

A SHA 2318X

B SKD 8149B



North Bridge Road  
towards Stamford Road

### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 06/11/2020 @ about 1240 hrs, i was travelling along North Bridge Road with no passenger. At that time Vehicle - B (SKD 8149B) was stopping at the traffic light. As the traffic turn green, B vehicle start to move forward so i followed to move, but after that B vehicle stop again, by that time i could not stop at time and hit on B vehicle rear portion. After the accident we come out and check our vehicle "didn't" sustained any damage, so we agreed not to report. But on 09/11/2020 i received a called from Comfort ask me to lodge a report about the accident as Vehicle B had make report to insurance and claim against Comfort insurance.

**Please provide us video footage for our viewing.**

Thank you.

Best Regards,

**Jaslin Kok** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <[claims\\_rar@bifrotauto.com](mailto:claims_rar@bifrotauto.com)>

**Sent:** Saturday, November 7, 2020 11:44 AM

**To:** Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>

**Cc:** claims <[claims@bifrotauto.com](mailto:claims@bifrotauto.com)>; Lucas Chow <[assessment\\_ral@bifrotauto.com](mailto:assessment_ral@bifrotauto.com)>

**Subject:** Accident involving SKD 8149 B & SHA 2318 X on 06/11/2020 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, SUBHADRA TAN QING HUANG, to notify you of the aforesaid accident involving our client's vehicle SKD 8149 B and your insured's vehicle SHA 2318 X on 06/11/2020.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SHA 2318 X for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

**Contact Person:** IKHWAN (93290237)

**Contact Email:** [claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)

VEH IN (Date & Time) : 07/11/2020

PRS ARRANGEMENT (Date & Time) : 09/11/2020 after 1400hrs ( Vehicle In )

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Nur'Ikhwan  
Claims Department  
M: 93290237