

Volkswagen Centre Singapore



247 Alexandra Road Singapore 159934
Fax: 64743643 Tel: 63057299

Biz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF DEMAND

Your Ref: CCS/AIG20012348/953
Our Ref: SMG7084x
To: AIG

Dear Sirs,

ACCIDENT INVOLVING SMG7084x & SMC6600J ON 09/11/2020

We are claiming on behalf of our client RAMI BIN ISMIR owner of
vehicle number SMG7084x involved in accident on 09/11/2020
with vehicle SMC6600J along/at Clementi Rd.

Description of claims:

Cost of Repairs	\$ <u>4210.77</u> (Incl 7% GST)
Loss of Use/Rental	\$ <u>60</u> X <u>3</u> Days = \$ <u>180</u>
Medical Fee	\$ <u>-</u> (Incl 7% GST)
Search Fee	\$ <u>2</u> (Incl 7% GST)
TOTAL	\$ <u>4392.77</u>

We are claiming in full and final settlement of \$ 4392.77 payable to
Volkswagen Centre Singapore.

**Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to meiy.wong@vw.com.sg**

Dated this 26/01/2021 of

AUTHORIZATION LETTER TO CLAIM FOR MEDICAL BILLS


I/We, RAIMI BIN ISNIN (the third party claimant") of
B1K 665 Senja Rd #10-218 Singapore 670655 (address), owner/driver/passenger
of SMC 7084 (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd
("the workshop") to act for me with respect to my claim for medical bills ("claim") pursuant to the
accident which occurred on 07/11/2020 (date) along
Clementi Rd (location) involving vehicle no/s SMC 6600J
("the accident").

I/We, also confirmed that I/We **will not be making any Injury Claim** and will only claim for the
medical bills related to this accident.

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 09 (day) of 11 (month) 2020 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, VOLKSWAGEN GROUP SINGAPORE PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,210.77 (Repair Cost), S\$180.00 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SMG 7084X that was damaged pursuant to the accident which occurred on 09/11/2020 (date) along CLEMENTI RD (location) involving vehicle no/s SMC 6600J.

This is pursuant to the inspection conducted on 13/11/2020 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner RAIMI BIN ISNIN (“the third party claimant”) of vehicle no. SMG 7084X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMG 7084X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of APRIL (month) 20 21 (year)



MTT

Signed by appointed surveyor



15/04/2021

Signed by 81030001 (with chop)

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



SKODA

Commercial Vehicles

Tax invoice

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Document no. 12033024470
Document date 15-12-2020
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 30001
Job order number 2020031483/ 1
Job order date 21-11-2020
Service Advisor CHARMAINE KONG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
RAIMI
BIN ISNIN
655 SENJA ROAD
#10-278
Singapore 670655

License plate SMG7084X	Model code 5C23EZ	First registration 28-12-2018	VIN WVWZZZ16ZKM700992	Model Beetle 1.2 TSI 77kW DSG	Mileage 30,678
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5C5807417CBGRU	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Cover For Bumper Primed (REAR) OS/AO 25/11/2020	1	pcs.	1,355.17	#1	1,355.17	1,450.03
5C5807861	Attachment Strip XR 23/11/2020	1	pcs.	80.13	#1	80.13	85.74
	LABOUR	1	pcs.	840.00	#1	840.00	898.80
	Spray Painting	1	pcs.	800.00	#1	800.00	856.00
	REAR NUMBER PLATE	1	pcs.	100.00	#1	100.00	107.00
	AIG DIRECT SETTLEMENT DOA: 9.11.2020 TP VEH: SMC6600J SURVEYOR: TAUFIKH LKK						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	3,175.30	7%	275.47	3,935.30	4,210.77
Total	760.00	3,175.30		275.47	3,935.30	4,210.77

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: altersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd: Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Commercial
Vehicles

Tax invoice

Page	2/2
Document no.	12033024470
Document date	15-12-2020
Customer no.	5211043795
Customer GST-ID	201009404M
Dealer	30001
Job order number	2020031483/ 1
Job order date	21-11-2020
Service Advisor	CHARMAINE KONG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
RAIMI
BIN ISNIN
655 SENJA ROAD
#10-278
Singapore 670655

License plate	Model code	First registration	VIN	Model	Mileage
SMG7084X	5C23EZ	28-12-2018	WVWZZZ16ZKM700992	Beetle 1.2 I TSI 77kW DSG	30,678

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-138629

Date of Request: 10/11/2020

Your Ref No:

Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 10/11/2020

Enquiry By Charmaine Kong Mei Kwan

TP Vehicle No. SMC6600J

Accident Date 09/11/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMC6600J	AIG Asia Pacific Insurance Pte. Ltd.	22/06/2020-21/06/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-138629
Date of Request: 10/11/2020

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 10/11/2020
Enquiry By Charmaine Kong Mei Kwan
TP Vehicle No. SMC6600J
Accident Date 09/11/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 18 November 2020 3:38 PM
To: TAYSWEEENG@YAHOO.COM.SG
Cc: SAMUEL TAY KB31@GMAIL.COM
Subject: <STANDARD LETTER> OUR REF: CC3/AIG20012348/T1gs3 *** ACCIDENT
INVOLVING SMC 6600J & SMG 7084X ON 09/11/2020 ***

Our Ref: CC3/AIG20012348/T1gs3

18 NOVEMBER 2020

TAY SWEE ENG

DRIVER: SAMUEL TAY (ZHENG KAIBIN)

Dear Sir/Madam,

ACCIDENT INVOLVING SMC 6600J & SMG 7084X ON 09/11/2020

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SMG 7084X**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SMG7084X (6054790566SG)**

[SMC6600J]

TP

RAIMI BIN ISNIN

Nov 9 2020 1:00PM

[TAY SWEE ENG]

Volkswagen Centre Singapore

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 12/04/2021 10:32 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4392.77) - SMG7084X - Claim Handler: Ler, Bernard-JQ

Approved:4392.77:*subject to all docs in place.