

Asher Sng (LKKAuto)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Tuesday, 31 August 2021 11:21 AM
To: Asher Sng (LKKAuto)
Cc: Khoo, Kay-Eng; Tan, Bennie-WZ
Subject: RE: [APPREAL REJECTION] Your Ref: 6812051433SG-003 // ACCIDENT INVOLVING SLE 7509K AND SHC 5528B ON 18/02/2018

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher,

Please submit all correspondences with OI and WP report for closure as we shall this on our end.

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.sg

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: 16 August 2021 10:39
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Cc: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Subject: [EXTERNAL] RE: [APPREAL REJECTION] Your Ref: 6812051433SG-003 // ACCIDENT INVOLVING SLE 7509K AND SHC 5528B ON 18/02/2018

This message is from an external sender; be cautious with links and attachments.

Hi Bernard,

We refer to the above matter.

Third party have engaged the lawyer and submitted proposed amount for settlement.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Sent: Thursday, 8 July 2021 3:15 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Subject: RE: [APPREAL REJECTION] Your Ref: 6812051433SG-003 // ACCIDENT INVOLVING SLE 7509K AND SHC 5528B ON 18/02/2018

Hi Asher,

Correction on the below where Trans Cab are no longer ARC. Please attempt to settle the matter under DS since liability is not an issue for this case.

Many thanks.

Best Regards,

Bernard Ler

AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.sg

From: Ler, Bernard-JQ

Sent: 08 July 2021 15:06

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Subject: RE: [APPREAL REJECTION] Your Ref: 6812051433SG-003 // ACCIDENT INVOLVING SLE 7509K AND SHC 5528B ON 18/02/2018

Hi Asher,

Understand that the TP for this case is Trans-cab and they are ARC under GIA. Please advise them to withdraw lawyer and we shall settle the claim amicably under BOLA.

Mandate has been approved in Merimen for your settlement.

Thanks.

Best Regards,

Bernard Ler

AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.sg

From: Ler, Bernard-JQ

Sent: 09 June 2021 10:28

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Cc: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>

Subject: RE: [APPREAL REJECTION] Your Ref: 6812051433SG-003 // ACCIDENT INVOLVING SLE 7509K AND SHC 5528B ON 18/02/2018

Hi Asher,

Case reopen for your handling.

Best Regards,

Bernard Ler

AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.sg

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: 09 June 2021 09:29

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Cc: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>

Subject: [EXTERNAL] RE: [APPREAL REJECTION] Your Ref: 6812051433SG-003 // ACCIDENT INVOLVING SLE 7509K AND SHC 5528B ON 18/02/2018

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Hi Bernard,

We refer to the above matter.

Kindly assist to send back the report for our further handling.

...CLAIM SUBFOLDER...

Revoked / No settlement

Claim Audit		Activity Log				
FOLDER TRACKING						
Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
20 Feb 2018		21 Feb 2018 00:00		09 Mar 2018 09:54 S\$8,050.00 (S\$363.80)		Closed (Closed without Offer)
Main		Reference		Cla		
IBFOLDER DETAILS						
ant:	HOPE FIRST RESPONSE PTE LTD , Co. Reg. No. : NA					
i. No.:	TRANS-CAB SERVICES PTE LTD , Co. Reg. No. : 200303878K					
	SHC5528B					
	TP / 6812051433SG					
	SLE7509K					
	Trans-cab Auto Services Pte Ltd (Ang Mo Kio) 2, Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel: 62876666					
Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@					
Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888					
	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 05/03/2018]					
RECEIVED MAIL RECEIVED						
no mail for this case.						

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Sent: Wednesday, 9 June 2021 9:12 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Cc: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>

Subject: RE: [APPREAL REJECTION] Your Ref: 6812051433SG-003 // ACCIDENT INVOLVING SLE 7509K AND SHC 5528B ON 18/02/2018

Hi Asher

Thank you for your email.

Matter been re-assigned to Bernard for further handling.

Aside Bernard: FYNA pls. (See below email trail)

Thank you.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Tuesday, 8 June 2021 12:40 pm

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>

Subject: [EXTERNAL] [APPREAL REJECTION] Your Ref: 6812051433SG // ACCIDENT INVOLVING SLE 7509K AND SHC 5528B ON 18/02/2018

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Hi Sir,

We refer to the above matter.

ACCIDENT INVOLVING SLE 7509K AND SHC 5528B ON 18/02/2018

Third party have submitted the police investigate result to appeal for the rejection previously.

Traffic police have charged insured for careless driving.

Kindly assist to reopen merimen and sent back the report for further handling.

Please advise the case handler for the case.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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