



# Wah Hong Motors & Credit Pte Ltd

38 Toh Guan Road East #01-57 Enterprise Hub Singapore 608581

Office Phone: 6773 7377 Email : motor@wahhong.sg

Co Reg No : 199806235M GST Reg No : 199806235M

Our Ref: **WH0455**

Date: 01/02/2021

**ATTENTION: MOTOR CLAIMS DEPT**

**WITHOUT PREJUDICE**

India International Insurance Pte Ltd  
64 Cecil St, #04-#05 IOB Building, Singapore 049711

**CLAIMANT : CAR OWNER**

**ACCIDENT INVOLVING SLK3063Z AND YQ1456B**

**ALONG BLK 304 BUKIT BAATOK ST 31 CAR PARK ON 06/11/2020 @ 2230HRS.**

We are instructed by Mr Mohd Noor Bin P Mohammad Abd kadir to claim damages against your insured in connection with a road accident on involving our client's motor registration number SLK3063Z and motor vehicle registration number YQ1456B driven by you or your authorised driver at the material time.

We are instructed that your negligent caused the accident. As a result of the accident, our client's vehicle was damaged and our client was put to loss and expense, particulars of which are as follows;

1) Cost of Repair after surveyor final estimate (W/GST)	\$	3,798.50
2) Cost of Rental (Includes loss of PRS and loss of Sun & PHs ) (12 days x \$120.00)	\$	1,440.00
3) GIA Fee	\$	29.00
<b>Total Amount (SGD\$)</b>		<b>\$ 5,267.50</b>

A copy of each of the following supporting documents is enclosed:

- 1) LETTER OF DEMAND
- 2) REPAIRER'S INVOICE
- 3) GIA FEE INVOICE
- 4) RENTAL INVOICE
- 5) LETTER OF AUTHORISATION
- 6) WORKSHOP'S DISCHARGE VOUCHER
- 7) RENTAL AGREEMENT

Please note that if you are insured and wish to claim under your insurance policy, you should immediately pass this letter to your insurer.

Please note that you or your insurer should send to us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence claims against you without further notice to you or your insurer.

Please note that if you have a counterclaim against our client arising out of accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter.

For any further enquiry, kindly contact us via email to **motor@wahhong.sg** or call **Melvin Wee** at 8778 3338 directly.

Payment Details : WAH HONG MOTORS & CREDIT PTE LTD

Account With : OVERSEA-CHINESE BANKING CORPORATION LIMITED (OCBC)

Account No : 6877 6098 3001 / PAYNOW : UEN 199806235M

Yours Faithfully



## LETTER OF AUTHORITY & INDEMNITY

To: Wah Hong Motors & Credit Pte Ltd

ACCIDENT INVOLVING VEHICLE NO. SLK 3063 Z AND YQ 1456 B

AT / ALONG BLK 304 BUKIT BATOK ST 31 CAR PARK

ON 06/11/2020 @ 22:30 HRS.

1. I/We, MOHD NOOR BIN P MOHAMED ABD KADIR, the owner of vehicle no. SLK 3063 Z hereby instruct and authorize you to commence repairs to the above said vehicle.
2. If the matter is unable to resolve due to liability issues, the matter may/may not proceed to Dispute Resolution Mechanism (DRM) as such I/We will be liable for the DRM Fees and other disbursements incurred.
3. If for whatever reason, my/our insurer and/or the third party insurance claim is **not successful or fraud accident or repudiate or reject my/our claim**, I/We agree to undertake to pay full amount of your repair bills, administration charge and any other disbursements reasonably incurred by me/us under the policy of insurance shall be borne by me/us.
4. In the event, if I/We instruct you to withdraw my/our claim, I/We agree to pay the repair cost, administration charge and other disbursements that you have incurred.
5. I/We understand that Total Loss Claim (3rd Party), I/We agree to pay Administration Fee, Storage Fee & other disbursements (LTA Search Fee, GIA Fee, Loss of Use, etc...) incurred before the collection of my/our vehicle.
6. I/We understand that I/We must co-operate to sign the Final Discharge Voucher. If I/We refuse to co-operate, I/We will have to pay for the repair cost, administration charge and other disbursements incurred. My repairer will also reserve their rights to proceed legal action against me and all the legal costs and disbursement incurred will be bear by me.
7. ***I/We hereby confirmed I/We have read and understand the contents of the document and the same. I/We herein give my/our consent and acknowledgement.***

Dated this 17 day of NOVEMBER 20 20.



M. Noor  
Policy Holder's Signature

Name: MOHD NOOR BIN P MOHAMED  
NRIC No.: ABD KADIR  
SXXXX373G  
Contact: 91999598

\_\_\_\_\_  
Driver's Signature  
(If driver is not policyholder)

Name:  
NRIC No.:  
Contact:

\_\_\_\_\_  
Witness Signature

Name: CHAN PEI PEI  
NRIC No.: GXXXX054N  
Contact: 8778 4888

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2020D0002355  
Claimant Ref: SLK 3063Z

We/I, WAH HONG MOTORS & CREDIT PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 3,798.50 (repair cost), S\$ 900.00 (loss of use/rental), S\$ 29.00 (search fee), vehicle no. SLK 3063Z that was damaged pursuant to the accident which occurred on 06/11/2020 (date) at BLK 304, BUKIT BATOK ST 31 CARPARK (location) involving vehicle no. YQ 1456B (insured vehicle). This is pursuant to the inspection conducted on 17/11/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MOHD NOOR BIN P MOHAMED ABD KADIR ("the third party claimant") of vehicle no. SLK 3063Z to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLK 3063Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,727.50 to WAH HONG MOTORS & CREDIT PTE LTD

Dated this 7th day of APRIL 2021

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

NRIC:

Address:

Nationality:

Occupation:



MTH

LKK AUTO CONSULTANTS PTE LTD

199607198R

51 UBI AVE 1 #02-25

PAYA UBI INDUSTRIAL PARK S(408933)

Syrian.  
Admin Manager.

# Wah Hong Motors & Credit Pte Ltd

38 Toh Guan Road East #01-57 Enterprise Hub

Singapore (608581)

Phone : 6773 7377

Email : motor@wahhong.sg

CO / GST Reg No : 199806235M

## TAX INVOICE

### BILLING DETAILS

BILL TO :	India International Insurance Pte Ltd	INVOICE NO.:	WH0455
NAME :	MOHD NOOR BIN P MOHAMED ABD KADIR	REFERENCE NO.:	
NRIC / ROC :	SXXXX373G	DATE :	12/11/2020
VEHICLE NUMBER :	SLK3063Z		
MAKE & MODEL :	HONDA VEZEL 1.5X CVT	CONTACT :	91999598

S/N	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT (\$)
1	To supply and replace parts, labour charges for repair, panel beating, welding and respary painting.			\$3,550.00

Payment Mode : CASH / NETS / PAYNOW / CHEQUE	Subtotal (SGD\$)	\$3,550.00
	Tax 7% GST (SGD\$)	\$248.50
	Total (SGD\$)	\$3,798.50

Please Note : Goods sold are not returnable.

#### Payment Instructions :

Please Indicate The Invoice Number For Payment & Send Us A Copy of the Screenshot To 8778 3338.

Bank Transfer to be made to Wah Hong Motors & Credit Pte Ltd

Account with : OVERSEA-CHINESE BANKING CORPORATION LIMITED (OCBC)

Account No : 6877 6098 3001

PAYNOW : UEN 199806235M

Thank you for your business.

This is a computer generated document, no signature is required.



AMA RENTAL PTE LTD  
42 Toh Guan Road East #01-79 Enterprise Hub Singapore 608583  
Tel: 8778 3636 Email: ama.carrental@gmail.com  
(ROC NO:201708966M)

This Vehicle Leasing Agreement is made between AMA RENTAL PTE LTD ("Owner") AND

Mr/Ms. MOHD NOOR BIN P MOHAMED ABD KADIR ("HIRER") of NRIC/FIN SX XXX3736

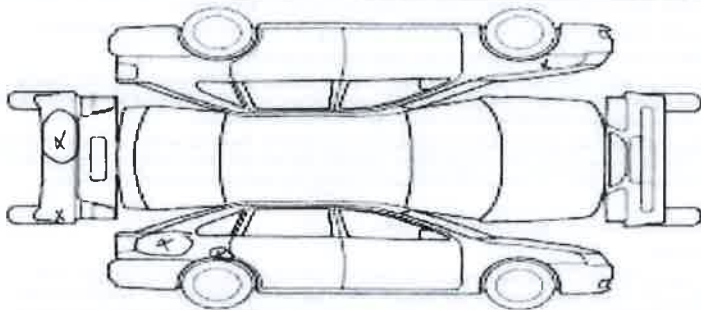
With Registered Address BLK 302 BUKIT BATAK ST 31 #04-47 S(650302)

Contact Number 91999598

The Agreed leasing date is from 17 / 11 / 2020 to 28 / 11 / 2020

Total leasing rates agreed at S\$ 120 per day Total Leasing 12 (Day(s)/ Weeks / Months)

Vehicle Inspection and Remarks



**REMINDER:**

The Hirer shall pay for the cost of petrol during the period of hiring PROVIDED ALWAYS that the Hirer having taken delivery of the said vehicle with petrol shall return it likewise, failing which the Owner shall be entitled to refill the tank and the cost thereof shall be recoverable from the Hirer. (Charges S30 - S300).

All vehicles are supplied with petrol and should be returned with petrol level likewise.  
There will be NO REFUND for excess petrol.

ADDITIONAL DRIVER/NAME

NRIC/FIN

NATIONALITY

CONTACT NUMBER

TOTAL RENTAL COST S\$

DEPOSIT S\$

DATE OF DEPOSIT PAID: / /

TOTAL RECEIVED S\$

REFUND:

Vehicle No. SMJ4185S

Make & Model TOYOTA VIOS 1.5

Vehicle COLLECTION

Mileage \_\_\_\_\_ KM

Date 17 / 11 / 2020

Time 1 / 30 (AM/PM)

Fuel Level:



M. Noor

SIGNATURE / HIRER

Vehicle RETURNED

Date 28 / 11 / 2020

Time 6 / 00 (AM/PM)

Fuel Level:



M. Noor

SIGNATURE / HIRER

**HIRER TO PROVIDE ORIGINAL NRIC/FIN AND DRIVER LICENSE INCLUDING THAT OF ADDITIONAL DRIVER FOR PHOTOCOPYING AS PROOF.**

**IN THE EVENT OF HIT-AND-RUN /ILLEGAL SUB-LETTING/FAILURE TO RETURN OF HIRER VEHICLE PER THIS AGREEMENT.**

**A MANDATORY PENALTY OF (MINIMUM) S\$5000 WILL BE IMPOSED ON THE HIRER.**

A charge of \$200 is applicable if the DECAL is damaged or removed from the said vehicle mentioned above during the rental period.

You are responsible for all fines, penalties and tolls levied against the Vehicle during the Rental Period.

The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses for at least 2 years.

Failure to observe stipulation may return all damage costs to be borne by the Hirer.

**I hereby give my consent to AMA RENTAL PTE LTD:**

- The collection, use and disclosure of my Personal Data by the Company for the purpose.
- The disclosure of my parties in order to comply with legal obligations or industry requirements.

This includes disclosures to legal, regulatory, governmental, tax and law enforcement authorities.

I acknowledge that in my use of the vehicle, the Company may need to disclose or share my Personal Data with third parties for the Purpose.

The Company's collection, use and disclosure of Personal Data in connection with the Project shall be governed by the Personal Data Protection Act.

M. Noor

SIGNATURE/HIRER



SIGNED OF BEHALF OF AMA Rental Pte Ltd

By signing this agreement the hirer confirms had read the Terms and Conditions for leasing and of giving his/her unconditional approval to the Terms and Conditions for leasing stated on this and the back of this page.

**\*\* REPLACEMENT FOR ACCIDENT / REPAIR CAR / PRIVATE SETTLEMENT SLK 30632 HONDA VEZEL 1.5**

## AMA RENTAL PTE LTD

42 Toh Guan Road East #01-79 Enterprise Hub Singapore 608583

Email : ama.carrental@gmail.com

(201708966M)

HIRER DETAILS	
NAME	MOHD NOOR BIN P MOHAMED ABD KADIR
CAR PLATE NO.	SLK3063Z
MAKE & MODEL	HONDA VEZEL
ADDRESS	-
DRIVER	MOHD NOOR BIN P MOHAMED ABD KADIR
TEL	91999598

Invoice No.: AMA0632C

Date: 28/11/2020

Terms: C.O.D

S/N	DESCRIPTION	NO. OF DAYS	PER DAY (\$)	AMOUNT \$ (SGD)
1	RENTAL OF TOYOTA VIOS  Car Plate No.: SMJ4185S Period of 17/11/2020 - 28/11/2020	12	\$120.00	\$1,440.00
Subtotal				\$1,440.00

Cheque Payment should be crossed and issued in favour of

**AMA RENTAL PTE LTD**

No Receipt will be issued.

Thank you for your patronage.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-138042

Date of Request: 09/11/2020

Your Ref No: SLK3063Z

Wah Hong Motors & Credit Pte Ltd  
38 Toh Guan Road East, #01-57  
Enterprise Hub  
Singapore 608581

Dear Sir/Madam,

Date of Accident: 06/11/2020

Vehicle No: SLK3063Z

Place of Accident: BLK 304. BUKIT BATOK ST 31 CARPARK

Involving Vehicle No: YQ1456B

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
YQ1456B	BLK 304. BUKIT BATOK ST 31 CARPARK	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

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For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-137421

Date of Request: 07/11/2020

Your Ref No: SLK3063Z

Wah Hong Motors & Credit Pte Ltd  
38 Toh Guan Road East, #01-57  
Enterprise Hub  
Singapore 608581

Dear Sir/Madam,

**Your Search Criteria:**

Date of Accident: 06/11/2020

Place of Accident: BLK 304, BUKIT BATOK ST 31 CP

Client Vehicle No: SLK3063Z

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**SEARCH RESULTS**

Our Ref No: GR-20-137421

Date of Request: 07/11/2020

Your Ref No: SLK3063Z

Wah Hong Motors & Credit Pte Ltd  
38 Toh Guan Road East, #01-57  
Enterprise Hub  
Singapore 608581

Dear Sir/Madam,

**Your Search Criteria:**

Date of Accident: 06/11/2020

Place of Accident: BLK 304, BUKIT BATOK ST 31 CP

Client Vehicle No: SLK3063Z

With reference to your search criteria for the accident report, the following documents were found to closely match your search criteria:

REQ. VEHICLE	ACCIDENT LOCATION	ACCIDENT DATE
YQ1456B	No match found.	

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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## Print Received Message

This mail is associated with :

**\*SLK3063Z (MFL2020D0002355)**

**[YQ1456B]**

TP

MOHD NOOR BIN P MOHAMED ABD KADIR

Nov 6 2020 11:00PM

[-]

Wah Hong Motors & Credit Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 08/03/2021 17:16 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$4727.50) - SLK3063Z - Claim Handler: Gabriel Wee

Approved:4727.50:Offer 9 days LOR