

Nivitha (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, 9 November 2020 5:20 PM
To: Juliana .
Cc: Paul Ho; Nic Chia; mota@apautomotive.services; Claims Dept of CTI; SUR; assignments; Admin-D (LKKAuto)
Subject: RE: SNM20D204258/C02/SJE6174Y/THAMYL / FW: ARRANGE PRI FOR SMA 8197D (YOUR REF: SJE 6174Y)
Attachments: SMA 8197D_GIA REPORT.pdf; LTA SEARCH FEE.pdf

[Confidential]

Without Prejudice

Dear Juliana,

Thanks for your reply.

Dear LKK

Please conduct PRS.

Thanks

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Juliana . <juliana@apautomotive.services>

Sent: Monday, November 9, 2020 5:10 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Paul Ho <paul@apautomotive.services>; Nic Chia <nic@apautomotive.services>; mota@apautomotive.services;
Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM20D204258/C02/SJE6174Y/THAMYL / FW: ARRANGE PRI FOR SMA 8197D (YOUR REF: SJE 6174Y)

Hi Pauline

We are pleased to choose Adrian Ling from LKK to inspect our client vehicle

Looking forward to hear from you soon

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,



Ms Juliana

AP Automotive Services Pte Ltd

ROC: 202022890H

(Claims Department)

Blk 9006 Tampines Street 93

#01-202 Tampines Industrial Park A

Singapore 528840

DID: 9099 6204

Tel : 6784 4465

Fax: 6787 4886

On Mon, 9 Nov 2020 at 12:08, Pauline Tham <pauline.tham@sg.cntaiping.com> wrote:

[Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI

Sent: Monday, November 9, 2020 12:06 PM

To: Juliana . <juliana@apautomotive.services>; Paul Ho <paul@apautomotive.services>; Nic Chia <nic@apautomotive.services>; mota@apautomotive.services; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204258/C02/SJE6174Y/THAMYL / FW: ARRANGE PRI FOR SMA 8197D (YOUR REF: SJE 6174Y)

Dear Pauline,

Please conduct PRS for **SMA8197D**.

Note: officer in charge – Pauline Tham 63896541.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Juliana . <juliana@apautomotive.services>

Sent: Friday, 6 November 2020 5:34 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Paul Ho <paul@apautomotive.services>; Nic Chia <nic@apautomotive.services>; Claims Dept of China Taiping Insurance (e-claims) <e-claims@sg.cntaiping.com>; Admin AP Automotive Services <mota@apautomotive.services>

Subject: ARRANGE PRI FOR SMA 8197D (YOUR REF: SJE 6174Y)

Dear Sir / Madam

Kindly arrange your surveyor to inspect our vehicle at

Blk 9006 Tampines Street 93

#01-202 Tampines Industrial Park A

Singapore 528840

Contact Person : ELF 8749 6614

Your Insured : SJE 6174Y

DOA: 06.11.2020

Location: JUNCTION OF AIRPORT RD & UBI ROAD 2

TIME: 06:45hrs

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,

Ms Juliana



AP Automotive Services Pte Ltd

ROC: 202022890H

(Claims Department)

Blk 9006 Tampines Street 93

#01-202 Tampines Industrial Park A

Singapore 528840

DID: 9099 6204

Tel : 6784 4465

Fax: 6787 4886