

Summer Lee (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 10 November, 2020 3:08 PM
To: SL LAW PRS; SUR; assignments
Cc: aaron tan; contact@lwm.com.sg
Subject: RE: SNM20D204288/C02/SJP7785U/LEWLC / FW: Urgent Accident involving SJQ8842B & SJP7785U on 07/11/2020. Our Ref: PDPI.191398/es
Attachments: 191398 - GIA.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to your email dated 10.11.2020.

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey.

Aside LKK,

Please arrange and survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: SL LAW PRS <prs@slaw.com.sg>
Sent: Tuesday, November 10, 2020 2:58 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: aaron tan <aarontkj.sk@gmail.com>; contact@lwm.com.sg
Subject: Re: SNM20D204288/C02/SJP7785U/LEWLC / FW: Urgent Accident involving SJQ8842B & SJP7785U on 07/11/2020. Our Ref: PDPI.191398/es

WITHOUT PREJUDICE

Dear Sir/Madam,

**ACCIDENT INVOLVING SJQ8842B & SJP7785U ALONG HOUGANG STREET 32 BLOCK 6
CARPARK ON 07/11/2020 @ 12:30**

We refer to your letter dated 10 November 2020 confirming your intention to conduct a pre-repair survey on our client's vehicle SJQ8842B.

We have instructions to reject your list of surveyors and propose to engage a surveyor from the list below:-

- 1) Kelvin Teo (Kelvin Automotive Appraising Services)
- 2) Jonathan (Allin Automotive Appraisers)
- 3) Winson Goh (WG Appraisal Service)

Please be informed that said vehicle can be inspected at:

Workshop: Leng Wang Motor
Address: 3007 Ubi Road 1 #01-414 Singapore 408701
Contact Person: Alice Yong (Tel: 98172032)

*Please be in touch with the contact person for further arrangement.

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Regards
Eugene

DID: 6909 9355
133 New Bridge Road #13-01 Chinatown Point Singapore 059413

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, November 10, 2020 12:30 PM

To: SL LAW PRS <prs@slaw.com.sg>; aarontkj.sk@gmail.com <aarontkj.sk@gmail.com>; contact@lwm.com.sg <contact@lwm.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D204288/C02/SJP7785U/LEWLC / FW: Urgent Accident involving SJQ8842B & SJP7785U on 07/11/2020. Our Ref: PDPI.191398/es

Without Prejudice

Our reference: SNM20D204288/C02/ SJP7785U/lewlc

Your reference: SJQ8842B

Dear Sirs / Madam,

ACCIDENT INVOLVING SJP7785U & SJQ8842B on 09/11/2020

We refer to your email of 09/11/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, November 10, 2020 11:52 AM

To: SL LAW PRS <prs@slaw.com.sg>; aarontkj.sk@gmail.com; contact@lwm.com.sg; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204288/C02/SJP7785U/LEWLC / FW: Urgent Accident involving SJQ8842B & SJP7785U on 07/11/2020. Our Ref: PDPI.191398/es

Dear Jenny,

Please conduct PRS for **SJQ8842B. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Jenny Lew 63896172.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: SL LAW PRS <prs@slaw.com.sg>

Sent: Monday, 9 November 2020 5:02 PM

To: Claims Dept of China Taiping Insurance (e-claims) <e-claims@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: aaron tan <aarontkj.sk@gmail.com>; LWM Contact <contact@lwm.com.sg>

Subject: Urgent Accident involving SJQ8842B & SJP7785U on 07/11/2020. Our Ref: PDPI.191398/es

WITHOUT PREJUDICE

Dear Sir/Madam,

ACCIDENT INVOLVING SJQ8842B & SJP7785U ALONG HOUGANG STREET 32 BLOCK 6 CARPARK ON 07/11/2020 @ 12:30

We are instructed to notify you of a road accident on 7 November 2020 at about 12:30 hours along Hougang Street 32 Block 6 Carpark involving our client's vehicle registration number SJQ8842B and vehicle registration number SJP7785U driven by your insured at the material time. A copy of the Accident Statement is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards

Eugene

DID: 6909 9355

133 New Bridge Road #13-01 Chinatown Point Singapore 059413

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SL LAW CHAMBERS

Advocates & Solicitors | Notary Public | Commissioner for Oaths

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