

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 29 December 2020 4:09 PM
To: Loi Ai Ting; Rasul (LKKAUTO)
Cc: Jojo Cheng; Lauro Araos Songcuan JR; Andre Chow En De; SUR
Subject: RE: SLS7712R, finalisation (Mit WIP: 59418)

Dear Ms Loi,

WITHOUT PREJUDICE

Confirm final fig \$12,782.96 before excess \$0/- & GST and 10 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Thursday, 24 December 2020 5:27 PM
To: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SLS7712R, finalisation (Mit WIP: 59418)

Dear Ms Loi,

Please be informed that we are pending for insurance's approval on repair cost & supplementary. Once approve, we will send you a confirmation.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Wednesday, 23 December 2020 10:57 AM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; SUR

<sur@lkkauto.com>

Subject: RE: SLS7712R, finalisation (Mit WIP: 59418)

Hi, Rasul,

Requested photos provided by Edwin dated 19/12/2020.

Please confirm finalised amount \$13,677.77, after GST.

Thanks.

Best Regards,

Loi Ai Ting



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Edwin Abcede Caina

Sent: Saturday, 19 December, 2020 9:53 AM

To: Loi Ai Ting

Cc: Jojo Cheng; Lauro Araos Songcuan JR; Andre Chow En De; Rasul (LKKAUTO)

Subject: RE: SLS7712R, finalisation (Mit WIP: 59418)

Hi Loi,

Please see attached photos.

Best Regards,

Edwin Caina
Advisor- Customer Service



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91819978 •

 A member of the Jardine Cycle & Carriage Group

From: Loi Ai Ting

Sent: Friday, December 18, 2020 2:15 PM

To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Cc: Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Lauro Araos Songcuan JR

<lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Rasul (LKKAUTO) <Rasul@lkkauto.com>

Subject: RE: SLS7712R, finalisation (Mit WIP: 59418)

Hi, Edwin,

Vehicle repair done by HS357.

Surveyor Rasul request for :

- 1) reverse sensor photos
- 2) Before paint photos

Checked, no photos in Estimate folder.

Please assist.

Best Regards,

Loi Ai Ting



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 A member of the Jardine Cycle & Carriage Group

From: Rasul (LKKAUTO) [<mailto:Rasul@lkkauto.com>]

Sent: Friday, 18 December, 2020 1:10 PM

To: Loi Ai Ting

Cc: Jojo Cheng; Lauro Araos Songcuan JR; Andre Chow En De

Subject: RE: SLS7712R, finalisation (Mit WIP: 59418)

This email was sent from outside of your organisation

Hi Ai Ting,

There is 1 labour to SUPPLY REVERSE SENSOR, I miss adjusting this parts but invoice shows it was paid. Kindly provide me for this reverse sensor damage part to me. And kindly forward to me the resurvey before paint photos

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Loi Ai Ting [<mailto:aiting.loi@cyclecarriage.com.sg>]

Sent: Wednesday, 16 December, 2020 5:04 PM

To: Rasul (LKKAuto)

Cc: SUR; Jojo Cheng; Lauro Araos Songcuan JR; Andre Chow En De

Subject: SLS7712R, finalisation (Mit WIP: 59418)

Hi, Rasul,

Please confirm finalised amount \$13,677.77, after GST.

Thanks.

Best Regards,

Loi Ai Ting



Exceptional Journeys

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