

Summer Lee (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 10 November, 2020 8:43 AM
To: assignments
Cc: Thiam Heng Huat; Claims Dept of CTI
Subject: RE: SNM20D204189/C02/GBJ8335E/CHNGPW / FW: REQUEST FOR PRS - GBB8298X

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Thiam Heng Huat <thh176@yahoo.com>
Sent: Monday, 9 November 2020 6:00 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: Re: SNM20D204189/C02/GBJ8335E/CHNGPW / FW: REQUEST FOR PRS - GBB8298X

Dear Adeline,

Please arrange for Kenneth Kong (LKK) to conduct the survey.

Warmest regards,
Steven
Thiam Heng Huat Pte Ltd
82636295

On Monday, 9 November 2020, 04:36:37 pm SGT, Adeline Chng <adeline.chng@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM20D204189C02/GBJ8335E/Chngpw

Your reference: GBB8298X

Dear Sirs

ACCIDENT INVOLVING GBJ8335E & GBB8298X ON 02/11/2020

We refer to your email of 09/11/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)

6. Marcus Chua (LKK)

2. Chow Bo Xiong (FTA)

7. Kenneth Kong (LKK)

3. Ben Chua (FTA)

8. Adrian Ling (LKK)

4. Ng You Han (FTA)

9. Mohd Taufikh (LKK)

5. Henry Ng (FTA)

10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Executive

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 9 November 2020 4:20 PM
To: Thiam Heng Huat <thh176@yahoo.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D204189/C02/GBJ8335E/CHNGPW / FW: REQUEST FOR PRS - GBB8298X

Dear Adeline,

Please conduct PRS for **GBB8298X**.

Note: officer in charge – Adeline Chng 63896155.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

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From: Thiam Heng Huat <thh176@yahoo.com>
Sent: Monday, 9 November 2020 11:37 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: REQUEST FOR PRS - GBB8298X

Dear Motor Claims Team,

We refer to the attachments.

Kindly assist to register our client's TP claim and let us have your list of nominated surveyors within the next 2 working days from date of this email.

Please respond soonest possible.

Warmest regards,

Steven

Thiam Heng Huat Pte Ltd

82636295