

Summer Lee (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, 9 November, 2020 6:14 PM
To: Alfred Quah
Cc: Admin-D (LKKAuto); SUR; assignments
Subject: RE: SNM20D204278/C02/PC3204D/THAMYL / RE: TP CLAIM

[Confidential]

Without Prejudice

Dear Alfred

Thanks for reply

Dear LKK

Please conduct PRS

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Alfred Quah <alfredautoss@gmail.com>
Sent: Monday, November 9, 2020 6:10 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: Re: SNM20D204278/C02/PC3204D/THAMYL / RE: TP CLAIM

HI PAULINE

Can arrange LKK TO SURVEY ..the vehicle .

[WITHOUT PREJUDICE SAVE AS TO COSTS]

Thank you.

Best Regards,

Alfred QUAH (Mr)
Alfred Auto Services & Supplies
ACRA: 391089/00E
HP/WhatsApp: 9145-4773
Tel: 6483-4586
Fax: 6483-4882
Email: alfredautoss@gmail.com
Address: 5035 Ang Mo Kio Industrial Park 2, #01-351,
Singapore 569538

On Mon, Nov 9, 2020 at 5:59 PM Pauline Tham <pauline.tham@sg.cntaiping.com> wrote:

[Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua

| |
|---------------|
| Gary Soon |
| Kenneth Kong |
| Chow Bo Xiong |
| Adrian Ling |
| Ben Chua |
| Mohd Taufikh |
| Ng You Han |
| Steve Chen |
| Henry Ng |

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

Pauline Tham

Senior Executive

Claims Department

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From: Claims Dept of CTI

Sent: Monday, November 9, 2020 5:57 PM

To: Alfred Quah <alfredautoss@gmail.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204278/C02/PC3204D/THAMYL / RE: TP CLAIM

Dear Pauline,

Please conduct PRS for **SLV6266C. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Pauline Tham 63896541.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Alfred Quah <alfredautoss@gmail.com>

Sent: Monday, 9 November 2020 1:53 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: TP CLAIM

[WITHOUT PREJUDICE SAVE AS TO COSTS] URGENT

ACCIDENT INVOLVING SLV6266C AND PC3204D ON 7/11/2020 AT 18.45 ALONG HOUGANG ST21 LAMP POST NO 11

DEAR SIRs

WE ACT FOR TEO HOW PENG ,GERARD WHOSE VEHICLE NO SLV6266C WAS DAMAGED THE ABOVE ACCIDENT .

As a result of the accident our client;s vehicle has been damaged Before our client proceed to repair the damaged vehicle ,please let us know within 2 working day of your receipt of this notice whether you would like to conduct a PRE-REPAIR SURVEY OF THE VEHICLE .

OUR CLIENT VEHICLE IS AT THE FOLLOWING ADDRESS .

ALFRED AUTO SERVICES & SUPPLIES

BLK 5035 #01-351 ANG MO KIO IND PK 2 SINGAPORE 569538

PERSON IN CHARGE ALFRED QUAH @ 91454773

IN COMPLIANCE WITH THE NIMA PROTOCOL PLEASE LET US HAVE YOUR LIST OF 10 SURVEYORS.

IF WE DO NOT RECEIVE ANY REPLY FROM YOU WITHIN THE STIPULATED TIME LINE , OUR CLIENT SHALL PROCEED TO REPAIR THE VEHICLE WITHOUT FURTHER REFERENCE TO YOU .

Thank you.

Best Regards,

Alfred QUAH (Mr)

Alfred Auto Services & Supplies

ACRA: 391089/00E

HP/WhatsApp: 9145-4773

Tel: 6483-4586

Fax: 6483-4882

Email: alfredautoss@gmail.com

Address: 5035 Ang Mo Kio Industrial Park 2, #01-351,

