

Elaine (LKK Auto)

To: KahLeong.Tan@sg.cntaiping.com
Cc: claimsdept@sg.cntaiping.com; 'Huey Yon (LKKAuto)'
Subject: RE: SNM20D202244/GBB1216D/TANKL - PRI for SLE 7377Z. Your Insured Vehicle no : GBB 1216D.
Attachments: CTI-LKKInvoice-AC2007599.pdf; LKKAdjustment.pdf; LKKInspection.pdf

Dear Kah Leong,

Enclose Survey Report of SLE 7377Z.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

ELAINE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

From: Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]

Sent: Friday, June 26, 2020 12:46 PM

To: Precise Auto Service <Support@preciseauto.sg>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SNM20D202244/GBB1216D/TANKL - PRI for SLE 7377Z. Your Insured Vehicle no : GBB 1216D.

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Arine,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Precise Auto Service <Support@preciseauto.sg>
Sent: Friday, June 26, 2020 10:15 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Subject: Re: SNM20D202244/GBB1216D/TANKL - PRI for SLE 7377Z. Your Insured Vehicle no : GBB 1216D.

Dear Sir,

We refer to your email dated 25-06-2020. We are regrettable to inform you that we are unable to agree with your surveyors list.

Our proposed list of surveyors for Single Joint Expert are as follows: -

1. Andrew OwYong;
2. Vincent Ng;
3. Choo Beng Hai;
4. Leslie Lim;
5. Tan Chin Suan;
6. Patrick Ng Kong Beng;
7. Matthew Yong Chin Ng;
8. Ong Hock Leng;
9. Jayson Liaw Leong San; and
10. William Ng.

Kindly contact the repairers, M/s Precise Auto Service at **67457367** for pre-repair inspection arrangements.

Thanks & Regards
Arine

On Thu, 25 Jun 2020 at 18:01, Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com> wrote:

Without Prejudice

Dear Arine,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, June 25, 2020 5:20 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Support@preciseauto.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202244/GBB1216D/TANKL - PRI for SLE 7377Z. Your Insured Vehicle no : GBB 1216D.

Dear Kah Leong,

Please conduct PRS for SLE7377Z.

Note : officer in charge – Kah Leong 63896193.

*** *Kindly quote our reference number when replying.*

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Precise Auto Service <Support@preciseauto.sg>
Sent: Thursday, June 25, 2020 2:50 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Pre-repair Inspection for SLE 7377Z. Your Insured Vehicle no : GBB 1216D.

Dear Sir,

We refer to the above matter. Herewith attached 2 days PRI notice for your attention.

Kindly arrange a date and time to do PRI for our client vehicle (**SLE 7377Z**) in our workshop ASAP.

Thank You.

Best Regards

Arine

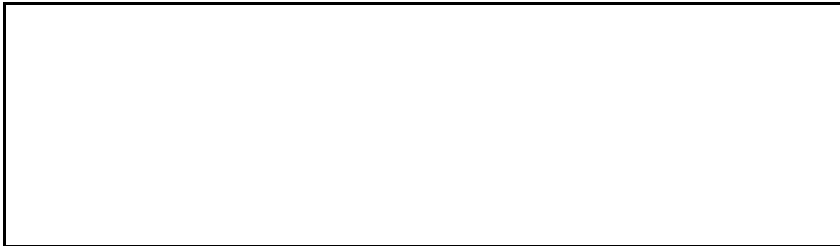
--

T : 6745 7367 | **F** : 6841 3390

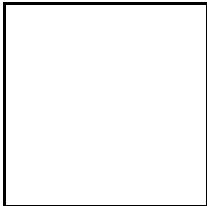
E : support@preciseauto.sg

W: www.preciseauto.sg

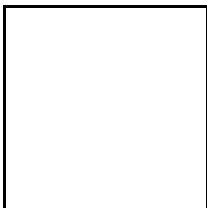
A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



Follow us on social media:



<https://www.instagram.com/preciseautosvs/>



<https://www.facebook.com/PreciseAutoService/>

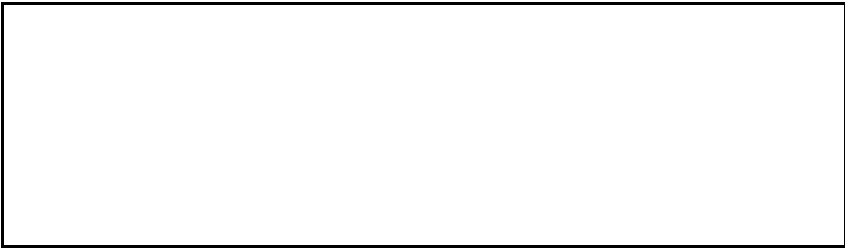
--

T : 6745 7367 | **F** : 6841 3390

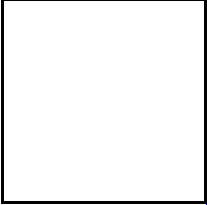
E : support@preciseauto.sg

W: www.preciseauto.sg

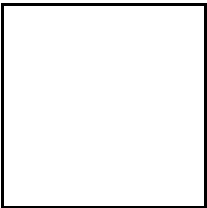
A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



Follow us on social media:



<https://www.instagram.com/preciseautosvs/>



<https://www.facebook.com/PreciseAutoService/>