

Our Ref : T 1120 / SHA1819Z /KS(st)
Your Ref: _____
Date : 23-Nov-2020

COMFORTDELGRO
ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way

#07-16

Singapore 079120

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA1819Z YOUR INSURED SMV4943H
AND OTHER _____ ON 8-Nov-2020

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHA1819Z which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SMV4943H we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

- 1 Cost of Repair
- 2 3 days Loss of Rental @ \$ 128.40 per day
- 3 Survey Report Fees (*Surveyed by M/s LKK*)
- 4 GIA / LTA Search Fees
- 5 GIA / Police Report Fees
- 6 Towing Fee

\$	3,050.91
\$	385.20
\$	-
\$	7.49
\$	-
\$	-
\$	3,443.60

HIRER'S CLAIM

- 7 3 days Loss of Income @ \$ 80.00 per days

\$	240.00
Total Claims :	\$ 3,683.60

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SMV4943H
- c) GIA / Police report/s of : SHA1819Z
- d) Letter of authority from owner / hirer / operator
() Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s () PIR (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
Kazali Hj Selahudin
CDGE Taxi Claims Department
Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
Sungei Kadut Way
Singapore 728791

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **Hyundai Ioniq SHA1819Z , SMV4943K** **ON 08-Nov-20 10:20**
ALONG **YISHUN AVE 2**

I / We **AMEERUDIN B ABDUL ...** (Hirer) NRIC No.: **SXXXX542D**

and/or (Relief) NRIC No.: **SXXXX542D**

Taxi Number **SHA1819Z**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):


1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **09-Nov-2020**

Name of Hirer **AMEERUDIN B ABDUL GANEY SAHIB**

Hirer NRIC **SXXXX542D**

Signature :



Address **306C ANCHORVALE LINK #01-89**
543306

Contact No. **96685492**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,050.91** (Repair Cost), **S\$535.20** (Loss of Use/Rental), **S\$7.49** (Disbursement) for vehicle no. **SHA 1819Z** that was damaged pursuant to the accident which occurred on **08/11/2020** (date) along **YISHUN AVE 2** (location) involving vehicle no/s **SMV 4943H**. This is pursuant to the inspection conducted on **09/11/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHA 1819Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHA 1819Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 07 (day) of DEC (month) 2021 (year)



MTH

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

*The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document*

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 08.11.2020

VEHICLE NO
SHA1819Z

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
01.03.2019

CHASSIS CODE
KMHC851CVKU141145

INV. NO/DATE
91533228 19.11.2020

JOB NO.
305432627

ODOMETER READING

DATE/TIME IN
09.11.2020 09:55

S/No Part No.

Qty Unit Price %Disc Net

PART REQUISITION

0001	04-01-0104-2534	IONIQV2&3 COVER-FR BUMPER#	1	430.90	20.00	344.72
0002	04-01-0104-3813	IONIQVC EMBLEM-BLUE DRIVE LH	1	26.60	20.00	21.28
0003	04-01-0104-2815	IONIQV1-3 LAMP ASSY-HEAD LH#	1	1,993.65	20.00	1,594.92
0004	04-01-0104-2361	IONIQV1-3 MOULDING-FRONT BUMPER CTR UPR	1	188.00	20.00	150.40

SUB-TOTAL : 2,111.32

JOB NATURE

0001	PB	PANEL BEATING	320.00	320.00
0002	SP	SPRAYPAINT CHARGE	400.00	400.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PREVENTIVE MEASURES TO BE TAKEN BY THE CUSTOMER AND VEHICLE AND THEREBY TRANSFER OWNERS RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND THEREWITHIN 7 DAYS FROM SUCH DELIVERY, NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT, AFTER 14 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:

205 Braddell Road

Singapore 579701

Kindly note that no receipt shall be issued unless requested.

OFFICE COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91533228	3,050.91	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA1819Z

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
01.03.2019

CHASSIS CODE
KMH851CVKU141145

INV. NO/DATE
91533228 19.11.2020

JOB NO.
305432627

ODOMETER READING

DATE/TIME IN
09.11.2020 09:55

S/No	Part No.	Qty	Unit Price	%Disc	Net
0003	17-01		CHECK ALL LIGHTING	20.00	20.00
SUB-TOTAL				:	740.00

Items total	2,851.32
Add GST @	7.000 %
Invoice amount	3,050.91

Issued by : KATHERINETAN 19.11.2020 10:11:59
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED ON OWNERS' RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT OR AFTER 30 DAYS FROM THE END OF THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 15 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

OFFICE COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91533228	3,050.91	

Our Ref: CT20110113

Date: 19 November 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 08/11/2020 @ 10:20 hrs
ALONG YISHUN AVE 2
INVOLVING SMV4943H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA1819Z** (the "Taxi"). The Taxi was hired to **AMEERUDIN B ABDUL GANEY SAHIB IC NO SXXXX542D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$128.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Transaction History

Transaction History Details

Log Date/Time:	09 Nov 2020 / 11:24:49		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SMV4943H		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20201109112449473380

Search Date / Time: 08 Nov 2020 10:20:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

SHA1 8192

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Wednesday, 18 November 2020 11:01 AM
To: JONATHAN1971.SEM@GMAIL.COM
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: ACCIDENT INVOLVING SMV 4943H & SHA 1819Z ALONG/AT YISHUN AVE 2 TWDS Khatib MRT ON 08/11/2020

Our Ref: CC4/AIG20012281/T1pa

SEM CHEE HIONG- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMV 4943H & SHA 1819Z ALONG/AT YISHUN AVE 2 TWDS Khatib MRT ON 08/11/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHA 1819Z against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle was turning out from a side road and collided with Third Party who was on the main road. Vehicles approaching main road should exercise greater caution. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Nov 2020 19:25	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
2	09 Nov 2020 19:25	Clim Veh Model Changed	(205282) HYUNDAI AE IONIQ HEV DCT 1.6 (A).	[A] HOW MEI KWAN
3	09 Nov 2020 19:25	Clim Created	Reg No: SHA1819Z. Acct Date: 2020/11/08. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] HOW MEI KWAN
4	09 Nov 2020 19:25	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Nov 2020 19:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/18	[A] HOW MEI KWAN
6	09 Nov 2020 19:25	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	09 Nov 2020 19:25	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	09 Nov 2020 19:25	Label Added	(23):Express.	[A] HOW MEI KWAN
9	09 Nov 2020 19:25	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	09 Nov 2020 19:26	Clim Dtl Modified	Insured Name: -> SEM CHEE HIONG. Insured ID: -> S7105914F.	[A] HOW MEI KWAN
11	29 Jan 2021 11:42	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	29 Jan 2021 11:42	Clim Dtl Modified	JPJ Reg. Date: -> 2019/03/01.	[A] JOANNE LEE KHANG MIN
13	29 Jan 2021 11:42	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	08 Feb 2021 14:21	Adj Mandate Request	Cur.Reg:3593.60:Lia:100%(OI REAR-ENDED TP)*Quantum:(a)CORw/GST: \$3,050.91+(b)LOR(3days x \$12 8.40):\$385.20+(c)LOI (3days x \$50):\$150+(d)LTA/GIA search fee: \$7.49=Total:\$3,593.60*Vehicle Model: Hyundai Ioniq *Recommend 2 repair days +1 PRS=3DAYS	[A] Jaslin Kok Chin Yi
15	04 Mar 2021 10:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/18. Mandate Remarks: mandate approved. DO NOT SETTLE until TP video received in order to determine LOB of OI.	[I] Goh, Jeremy-CX
16	04 Mar 2021 10:38	Adj Mandate Set	Approved:3593.60:mandate approved. DO NOT SETTLE until TP video received in order to determine LOB of OI.	[I] Goh, Jeremy-CX

Date From   
 Date To   
 Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2634043	10 Nov 2020 18:17:33	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHA1819Z	SMV4943H	11.00
2665817	29 Jan 2021 11:42:10	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHA1819Z	SMV4943H	11.00
2747071	07 Dec 2021 10:30:13	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHA1819Z	Jaslin Kok Chin Yi	xx.xx

