

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Tuesday, 5 January 2021 9:32 AM
To: JONATHAN1971.SEM@GMAIL.COM
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SMV 4943H & SHA 1819Z ALONG/AT YISHUN AVE 2 TWDS KHATIB MRT ON 08/11/2020

Dear Mr Sem

We have reviewed the matter and our principal's view is that we do not have a good defense towards the claim submitted by the owner of SHA1819Z.

It was noted that your car exited the slip road and filtered to the 2nd lane. In such a scenario, it will be hard to defend the case. . We shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Please be assure that we will do our due diligence to mitigate the cost.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)
Sent: Monday, 28 December 2020 10:59 AM
To: JONATHAN1971.SEM@GMAIL.COM
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SMV 4943H & SHA 1819Z ALONG/AT YISHUN AVE 2 TWDS KHATIB MRT ON 08/11/2020

Dear Mr Sem

We are not able to get Third Party's video as requested.

We have hightlighted your concern to AIG and pending for their instructions now, shall get back to you once we gotten further instructions.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)
Sent: Wednesday, 18 November 2020 11:01 AM
To: JONATHAN1971.SEM@GMAIL.COM
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: ACCIDENT INVOLVING SMV 4943H & SHA 1819Z ALONG/AT YISHUN AVE 2 TWDS KHATIB MRT ON 08/11/2020

Our Ref: CC4/AIG20012281/T1pa

SEM CHEE HIONG – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMV 4943H & SHA 1819Z ALONG/AT YISHUN AVE 2 TWDS KHATIB MRT ON 08/11/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHA 1819Z against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle was turning out from a side road and collided with Third Party who was on the main road. Vehicles approaching main road should exercise greater caution. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

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