

Nivitha (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, 9 November 2020 4:47 PM
To: Admin CN MOTORS
Cc: Claims Dept of CTI; SUR; assignments; Admin-D (LKKAuto)
Subject: RE: SNM20D204276/C02/SMR8482R/THAMYL / FW: SMF9471D CLAIMING AGAINST SMR8482R DOA:06.11.2020
Attachments: SMF9471D LTA SEARCH.pdf

[Confidential]

Without Prejudice

Dear Sukyi

Thanks for your reply.

Dear LKK

Please conduct PRS

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Admin CN MOTORS <admin@cnmotorspl.com>

Sent: Monday, November 9, 2020 4:41 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM20D204276/C02/SMR8482R/THAMYL / FW: SMF9471D CLAIMING AGAINST SMR8482R DOA:06.11.2020

Without Prejudice

Hi Pauline

Please kindly arrange for LKK Adrian Ling, thanks.

Best Regards,

Suky Chong

CN Motors Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-41 Autobay @ Kaki Bukit S(417883)

Tel : 6509 5545 Fax : 6509 5567

On Mon, 9 Nov 2020 at 16:07, Pauline Tham <pauline.tham@sg.cntaiping.com> wrote:

[Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua

Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI

Sent: Monday, November 9, 2020 4:04 PM

To: admin@cnmotorspl.com; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204276/C02/SMR8482R/THAMYL / FW: SMF9471D CLAIMING AGAINST SMR8482R
DOA:06.11.2020

Dear Pauline,

Please conduct PRS for **SMF9471D**.

Note: officer in charge – Pauline Tham 63896541.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Admin CN MOTORS <admin@cnmotorspl.com>

Sent: Monday, 9 November 2020 9:30 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: SMF9471D CLAIMING AGAINST SMR8482R DOA:06.11.2020

Without Prejudice

Hi Motor Claim Dept

Refer to above mentioned, GIA LTA Search showed out there 2 insurance companies therefore we would like to seek your kind assistance to double check if SMR8482R is insured with your good office?

Enclosed LTA Search for your reference.

We look forward to hearing from soon for us to make the necessary arrangement for the survey, thanks.

Best Regards,

Sukyi Chong

CN Motors Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-41 Autobay @ Kaki Bukit S(417883)

Tel : 6509 5545 Fax : 6509 5567