



AUTOMOTIVE REPAIR CENTRE PTE LTD
38 WOODLANDS INDUSTRIAL PARK E1
#05-18 SINGAPORE 757700
TEL: 64688834 / FAX: 64622278
E-MAIL: info@automotiverepaircentre.com.sg

China Taiping Insurance (Singapore) Pte Ltd
Attn: Motor Claims Dept

Dear Sir/ Madam

LETTER OF DEMAND

ACCIDENT INVOLVING VEHICLE NO SGY863L & SMR8482R & SMF9471D & SKT6749Z ALONG UPPER BUKIT TIMAH ROAD ON 06/11/2020.

We understand that you are the insurer of vehicle SMR8482R.

I/We wish to inform you that my/our vehicle SGY863L have been completed repairs to my/our satisfaction by M/s AUTOMOTIVE REPAIR CENTRE PTE LTD. I/We therefore propose to claim from your as follows:

1.	Cost of Repair	S\$ 23,754.00 (w/GST 7%)
2.	Loss of Use (S\$60.00 x 20 days total)	S\$ 1,200.00
	Loss of Use (14 Days as approved by surveyor)	
	Loss of Use (05 Weekends)	
	Loss of Use (01 Public Holiday – Deepavali)	
3.	LTA Search Fee/GIA Reports	S\$ 2.00
	TOTAL	S\$ 24,956.00

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



05/01/2021

LETTER OF AUTHORISATION

I/We, LEE SHYUE WOON ("claimant") of
6 PETIR ROAD #16-11 5678267 (address), owner of SGY 863L (vehicle no.)
hereby authorize **Automotive Repair Centre Pte Ltd** ("the workshop"), to act on behalf of
me/us with respect to my/our claim for repair costs and/or rental and/or loss of use ("claim")
for my/our vehicle no. SGY 863L that was damaged pursuant to the accident occurred
on 6/11/2020 (date) along UPPER BUKIT TIMAH ROAD (location)
involving vehicle no/s SMR 8482R ("the accident").

I/We further authorize the workshop to settle my/our above mentioned claim in a manner that
they deem fit and the workshop is further authorized to receive payment further to settlement
of my/our claim with payment cheque/s being made in favour of the workshop.

I/We further acknowledge that any settlement the workshop may reach on my/our behalf is
on a without prejudice and without admission of liability basis insofar as the
driver/owner/insurers of the other vehicle/s is concerned.

Dated this 9 (day) of 11 (month) 2020 (year)



Signed by "the claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00079812000 Claim No : SNM20D204276/C05/SMR8482R/THAMYL

Claimant : LEE SHYUE WOON

Amount : S\$24,956.00
DOLLARS TWENTY FOUR THOUSAND NINE HUNDRED AND FIFTY SIX ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SGY 863L
Insured Vehicle No. : SMR 8482R

Date of Loss : 06/11/2020
Place of Accident : UPPER BUKIT TIMAH ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHAN CHEOW HONG
Driver Name : CHAN CHEOW HONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	23,754.00
(3) Loss of Use/ Rental/Earning	S\$	1,200.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 24,956.00

Claimant Name : LEE SHYUE WOON

NRIC No : SXXXX785A

Signature : 

Date : 27/5/21

This Discharge Voucher applies strictly for claimant's claim for property damages only and does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.
This Settlement terms herein is without an admission of liability on the part of the claimant and/or his driver and the settlement terms and should not be used as evidence in any related suits or claims arising from this accident.



AUTOMOTIVE REPAIR CENTRE PTE LTD

Company Reg No: 201312913C GST Reg No: 201312913C

38 Woodlands Industrial Park E1

#05-18 Singapore 757700

Tel: 6468 8834 Fax: 6462 2278

Email: info@automotiverepaircentre.com.sg

Tax Invoice

Invoice No: 00002580

Date: 5/1/2021

Reference: SGY863L

Terms:

Page: 1

Bill To:

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD

#16-00

SPRINGLEAF TOWER

SINGAPORE 079909

No	DESCRIPTION	AMOUNT
1	COST OF REPAIR (LUMP SUM)	\$22,200.00
Customer Signature & Co. Stamp		Sub-Total: \$22,200.00 GST @ 7%: \$1,554.00 Amount Due: \$23,754.00

This is an electronically generated invoice, no signature is required

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-137932

Date of Request: 09/11/2020

Your Ref No:

Online Purchase

Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18
Singapore 757700

Dear Sir/Madam,

Enquiry Date 09/11/2020
Enquiry By Lin Shu Juan
TP Vehicle No. SMR8482R
Accident Date 06/11/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMR8482R	Sompo Insurance Singapore Pte. Ltd.	01/01/2020-31/12/2020	6461 6555
SMR8482R	China Taiping Insurance (Singapore) Pte. Ltd.	04/07/2020-03/07/2021	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

11/9/2020

Invoice



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-137932
Date of Request: 09/11/2020

Your Ref No: Online Purchase

Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18
Singapore 757700

Dear Sir/Madam,

Enquiry Date 09/11/2020
Enquiry By Lin Shu Juan
TP Vehicle No. SMR8482R
Accident Date 06/11/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/CTI20012269/Qes3

13 NOV 2020

CHAN CHEOW HONG

2 PETIR ROAD

#05-12

SINGAPORE 678265

Dear Sir/Madam,

ACCIDENT INVOLVING SMR 8482R AND SGY 863L / OTHERS ON 06/11/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

asher

Asher

Case Handler

DID: 6841 6051

Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 6 May 2021 9:47 PM
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM20D204276/C05/SMR8482R/THAMYL / FW: Direct Settlement - Accident Involving SMR 8482R (OI : CTI - TBA) and SGY 863L (TP : LKK REF - CC6/CTI20012269/es3) on 06/11/2020

Follow Up Flag: Follow up
Flag Status: Completed

[Confidential]

Hi Asher

Please proceed with your recommendation

We seek your approval to offer repairer " **AUTOMOTIVE REPAIR CENTRE PTE LTD** " at **\$ 24,956.00 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 48,139.30	\$ 23,754.00
2. Loss of Use (14days x \$60)	\$ 1,200.00	\$ 1,200.00 (20days x \$60)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 49,341.30	<u>\$ 24,956.00</u>

Surveyor recommended 14days for repair.

Enclosed here with all the relevant documents for your perusal.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Monday, April 12, 2021 2:57 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: SNM20D204276/C05/SMR8482R/THAMYL / FW: Direct Settlement - Accident Involving SMR 8482R (OI : CTI - TBA) and SGY 863L (TP : LKK REF - CC6/CTI20012269/es3) on 06/11/2020

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sir,

We refer to the email dated 26/02/2021.

Third party is chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)
Sent: Thursday, 8 April 2021 10:09 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: SNM20D204276/C05/SMR8482R/THAMYL / FW: Direct Settlement - Accident Involving SMR 8482R (OI : CTI - TBA) and SGY 863L (TP : LKK REF - CC6/CTI20012269/es3) on 06/11/2020

Hi Pauline,

We refer to the email below.

Enclosed a copy of the video footage that third party obtain from the media for your easy reference.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Thursday, 8 April 2021 12:03 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: SNM20D204276/C05/SMR8482R/THAMYL / FW: Direct Settlement - Accident Involving SMR 8482R (OI : CTI - TBA) and SGY 863L (TP : LKK REF - CC6/CTI20012269/es3) on 06/11/2020

[Confidential]

Hi Asher

Please let us have the video footage once its release.

Noted that insured video footage is also with traffic police.

Please help to check also.

Thanks.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Friday, March 19, 2021 8:58 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] RE: SNM20D204276/C05/SMR8482R/THAMYL / FW: Direct Settlement - Accident Involving SMR 8482R (OI : CTI - TBA) and SGY 863L (TP : LKK REF - CC6/CTI20012269/es3) on 06/11/2020

Hi Pauline,

We refer to the email below.

Video footage taken by the traffic police yet to return to third party.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Friday, 19 March 2021 2:45 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] RE: SNM20D204276/C05/SMR8482R/THAMYL / FW: Direct Settlement - Accident Involving SMR 8482R (OI : CTI - TBA) and SGY 863L (TP : LKK REF - CC6/CTI20012269/es3) on 06/11/2020

[Confidential]

Hi Asher

Please request for video footage for SGY863L for our view.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Claims Dept of CTI
Sent: Thursday, March 4, 2021 7:22 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Asher Sng (LKKAuto <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: FW: [MANDATE REQUEST] RE: SNM20D204276/C05/SMR8482R/THAMYL / FW: Direct Settlement - Accident Involving SMR 8482R (OI : CTI - TBA) and SGY 863L (TP : LKK REF - CC6/CTI20012269/es3) on 06/11/2020

Dear Asher,

Please be advised that our claim no. should read as [SNM20D204276/C05/SMR8482R/THAMYL](#).

Kindly quote our claim reference number when replying.

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Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Friday, 26 February 2021 4:56 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM20D204276/C02/SMR8482R/THAMYL / FW: Direct Settlement - Accident Involving SMR 8482R (OI : CTI - TBA) and SGY 863L (TP : LKK REF - CC6/CTI20012269/es3) on 06/11/2020

Your ref : **SNM20D204276**

Our ref : CC6/CTI20012269/Qes3q2

Dear Sirs,

ACCIDENT INVOLVING SMR 8482R (OI) AND SGY 863L (TP) ON 06/11/2020

We refer to the above matter.

The said chain collision involved 4 vehicles whereby (SMR8482R changed lane hit SMF9471D & SGY863L, SGY863L HIT SKT6749Z).

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **AUTOMOTIVE REPAIR CENTRE PTE LTD** " at **\$ 24,956.00 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 48,139.30	\$ 23,754.00
2. Loss of Use (14days x \$60)	\$ 1,200.00	\$ 1,200.00 (20days x \$60)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 49,341.30	<u>\$ 24,956.00</u>

Surveyor recommended 14days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, 18 November 2020 4:29 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SNM20D204276/C02/SMR8482R/THAMYL / FW: Direct Settlement - Accident Involving SMR 8482R (OI : CTI - TBA) and SGY 863L (TP : LKK REF - CC6/CTI20012269/es3) on 06/11/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SGY 863L at M/s AUTOMOTIVE REPAIR CENTRE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]
Sent: Thursday, 12 November 2020 3:57 PM
To: Su Li (LKK Auto); Admin A; Asher Sng (LKKAuto)
Cc: Claims Dept of CTI
Subject: RE: SNM20D204276/C02/SMR8482R/THAMYL / FW: Direct Settlement - Accident Involving SMR 8482R (OI : CTI - TBA) and SGY 863L (TP : LKK REF - CC6/CTI20012269/es3) on 06/11/2020

[Confidential]

Dear Su Li

Insured report attached .

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Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI

Sent: Wednesday, November 11, 2020 10:15 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204276/C02/SMR8482R/THAMYL / FW: Direct Settlement - Accident Involving SMR 8482R (OI : CTI - TBA) and SGY 863L (TP : LKK REF - CC6/CTI20012269/es3) on 06/11/2020

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no. SNM20D204276/C02/SMR8482R/THAMYL.

Dear Pauline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 10 November 2020 2:45 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: FW: Direct Settlement - Accident Involving SMR 8482R (OI : CTI - TBA) and SGY 863L (TP : LKK REF - CC6/CTI20012269/es3) on 06/11/2020

Dear Sir / Madam,

We refer to the above matter.

Re-send. Please ignore the previous email.

We have inspected third party vehicle SGY 863L at M/s AUTOMOTIVE REPAIR CENTRE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Su Li (LKK Auto)

Sent: Tuesday, 10 November 2020 2:33 PM

To: Claims Dept of CTI

Cc: Admin A; Asher Sng (LKKAuto)

Subject: Direct Settlement - Accident Involving SMR 8482R (OI : CTI - TBA) and SGY 863L (TP : LKK REF - CC6/CTI20012269/es3) on 06/11/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SGY 863L at M/s PREMIER AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

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