



江氏修理汽車私人有限公司

KANG CAR REPAIRERS PTE LTD

1 KAKI BUKIT AVE 6 #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883
TEL: 67477636, 67473005 FAX: 67485071 Email: kangcar@singnet.com.sg
Co. Reg. No. 201300201N GST Reg. No. 201300201N

Our Ref : KCR1120209205CTI
Your Ref : GBB7345A

Date : 4 MAR 2021

WITHOUT PREJUDICE

China Taiping Insurance (Singapore) Pte Ltd
C/O LKK Auto Consultant Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Pk
Singapore 408913
Attention : Motor Claim Department

Dear Sirs,

Accident involving SMQ9205Z and GBB7345A on 05.11.2020 along Airport Rd.

We refer to the above accident. On our record showed that you are the insurer of motor vehicle GBB7345A.

We are instructed that the accident was caused by your insured's negligent driving and/or management of his vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense.

On behalf of and as authorized by M/S ComfortDelgro Driving Centre Pte Ltd, the owner of motor-vehicle no: SMQ9205Z, we submit their claim to you:

Cost of repairs (Inclusive of 7% GST)	\$ 3,370.50
Loss of use (7 days x \$120.00-Training vehicle)	\$ 840.00
GIA search fee	\$ 2.00
	\$ 4,212.50
	=====

Our claim for the loss of use is as follows :

No of days	Date	Remarks
	05.11.20	Date of Accident / Reporting
1	06.11.20	surveyed by LKK Auto
2	07.11.20	Day 1 repair
3	08.11.20	Sunday
4	09.11.20	Day 2
5	10.11.20	Day 3
6	11.11.20	Day 4
7	12.11.20	Day 5
7 days		5 recommended repair days

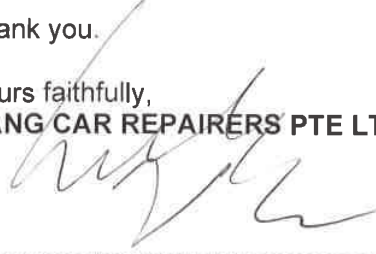
Enclosed herewith are copies of the following documents in support of our client's claim:

- 1) Tax invoice no: KCR-INV2100069
- 2) GIA report and insurance certificate of SMQ9205Z
- 3) GIA search fee and invoice
- 4) Vehicle registration card

We hope to receive your early reply soon.

Thank you.

Yours faithfully,
KANG CAR REPAIRERS PTE LTD



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LETTER OF AUTHORITY

Your Ref: GBB7345A

China Taiping Insurance (S) Pte Ltd
3 Anson Rd
#16-00 Springleaf Tower
Singapore 079909

Dear Sirs,

Accident involving SMQ9205Z and GBB7345A
on 05.11.2020 at Airport Rd.

I/We am/are the owner/s of vehicle number SMQ9205Z.

I/We had instructed KANG CAR REPAIRERS PTE LTD to make a claim on my/our behalf against your company in respect of the abovementioned matter.

I/We hereby authorize you to issue the settlement cheque in favour of my/our workshop, KANG CAR REPAIRERS PTE LTD in full and final settlement of my/our claim for my/our repair cost and loss of use/rental charges, in respect of the above accident.

Yours faithfully,


Nailani Bin Drahrman
Assistant Vice President
Training & Corp Devt



KANG CAR REPAIRERS PTE. LTD.

.....
Witnessed by: KONG CHIN WATT

This Discharge Voucher applies strictly for Claimant's claim for ~~personal injury~~ / property damages only does not constitute a full discharge for any other claims or further claims ~~whatsoever~~ present or future that may manifest arising directly or indirectly from this accident.

This settlement terms herein is without an admission of liability on the part of the claimant and the settlement terms should not be used as evidence in any related suits or claims arising from this accident.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3089111900 Claim No : SNM20D204250/C02
Claimant : COMFORTDELGRO DRIVING CENTRE PTE LTD
Amount : S\$4,212.50
DOLLARS FOUR THOUSAND TWO HUNDRED TWELVE AND CENTS FIFTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMQ 9205Z
Insured Vehicle No. : GBB 7345A

Date of Loss : 05/11/2020
Place of Accident : AIRPORT RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : EMPIRE AUTO DETAILING PTE LTD
Driver Name : GANESON S/O PALANISAMY

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,370.50
(3) Loss of Use/ Rental/Earning	S\$	840.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 4,212.50

Claimant Name : COMFORTDELGRO DRIVING CENTRE PTE LTD NRIC No : 1XXXXX882C

Signature :


Jailani Bin Drahan
Assistant Vice President
Training & Corp Devt

Date :

- 4 MAY 2021





江氏修理汽車私人有限公司

KANG CAR REPAIRERS PTE LTD

1 KAKI BUKIT AVE 6 #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883

TEL: 67477636, 67473005 FAX: 67485071 Email: kangcar@singnet.com.sg

Co. Reg. No. 201300201N GST Reg. No. 201300201N

M/S : CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

TEL: 63896111 FAX: 62247175
ATTN: Motor Claim Department \ Motor Claim Dept

Your Ref No: GBB7345A
Claim Type: Third Party
Accident Date: 05/11/2020
TP Veh Reg No: GBB7345A

Final No: KCR-INV2100069
Claim No: EST2000249
Date: 25 Feb 2021
Policy No: D20MFL0000618
Veh Reg No: SMQ9205Z
Make/Model: TOYOTA VIOS 1.5E
AUTO
Chassis No: MR2B23F3601182182
Engine No: 2NR5375057
Reg. Date: 10/12/2019

Tax Invoice to Vehicle No :SMQ9205Z

PAGE:1

Description	Quantity	List Price	Amount
		S\$	S\$

As recommended by surveyor to proceed repair at total cost/lumpsum cost	S\$ 3,150.00
Add GST @ 7%	220.50
Total Amount payable	<u>S\$ 3,370.50</u>

TOTAL: SINGAPORE DOLLAR THREE THOUSAND THREE HUNDRED SEVENTY AND CENTS
FIFTY ONLY

For Kang Car Repairers Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-136448

Date of Request: 05/11/2020

Your Ref No:

Online Purchase

Kang Car Repairers Pte Ltd
No 1 Kaki Bukit Ave 6
#02-06 AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 05/11/2020

Enquiry By Yee Mei Cheng

Vehicle No. GBB7345A

Accident Date 05/11/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBB7345A	China Taiping Insurance (Singapore) Pte. Ltd.	31/12/2019-30/12/2020	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
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TAX INVOICE

Our Ref No: GR-20-136448

Date of Request: 05/11/2020

Your Ref No:

Online Purchase

Kang Car Repairers Pte Ltd
No 1 Kaki Bukit Ave 6
#02-06 AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 05/11/2020

Enquiry By Yee Mei Cheng

Vehicle No. GBB7345A

Accident Date 05/11/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/CTI20012266/Aea3

24 FEB 2021

EMPIRE AUTO DETAILING PTE LTD
1 BUKIT BATOK CRESCENT
#02-19 WCEGA PLAZA
SINGAPORE 658064

Dear Sir/Madam,

ACCIDENT INVOLVING GBB 7345A AND SMQ 9205Z ON 05/11/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

asher

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

Asher Sng (LKKAUTO)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Friday, 16 April 2021 6:17 PM
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM20D204250/C02. FW: Direct Settlement - Accident Involving GBB7345A (OI : CTI - TBA) AND SMQ9205Z(TP : LKK REF - CC6/CTI20012266/Aea3) on 05/11/2020

Follow Up Flag: Follow up
Flag Status: Completed

[Strictly Confidential]

Dear Asher

Please proceed as proposed.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, 12 April 2021 3:00 PM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] RE: SNM20D204250/C02. FW: Direct Settlement - Accident Involving GBB7345A (OI : CTI - TBA) AND SMQ9205Z(TP : LKK REF - CC6/CTI20012266/Aea3) on 05/11/2020

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sir,

We refer to our email dated 26/03/20.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Friday, 26 March 2021 12:27 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: SNM20D204250/C02. FW: Direct Settlement - Accident Involving GBB7345A (OI : CTI - TBA) AND SMQ9205Z(TP : LKK REF - CC6/CTI20012266/Aea3) on 05/11/2020

Your ref : SNM20D204250

Our ref : CC6/CTI20012266/Aea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**KANG CAR REPAIRERS PTE LTD**" at **\$4,212.50 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 6,966.93	\$ 3,370.50
2. Loss of Use (7days x \$120)	\$ 840.00	\$ 840.00 (7days x \$120)(Learning Veh)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,808.93	\$ 4,212.50

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Tuesday, 10 November 2020 12:27 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D204250/C02. FW: Direct Settlement - Accident Involving GBB7345A (OI : CTI - TBA) AND SMQ9205Z(TP : LKK REF - CC6/CTI20012266/Aea3) on 05/11/2020

[Strictly Confidential]

Dear Sirs

Please refer to attached SAS.

Thank you.

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Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 10 November 2020 12:02 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204250/C02/GBB7345A/LOWCT / FW: Direct Settlement - Accident Involving GBB7345A (OI : CTI - TBA) AND SMQ9205Z(TP : LKK REF - CC6/CTI20012266/Aea3) on 05/11/2020

Dear all,

Please note that officer in charge for this case is Cecilia Low.

Claim no. SNM20D204250/C02/GBB7345A/LOWCT.

Dear Cecilia,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 9 November 2020 5:28 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBB7345A (OI : CTI - TBA) AND SMQ9205Z(TP : LKK REF - CC6/CTI20012266/Aea3) on 05/11/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMQ 9205Z at M/s Kang Car Repairers Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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