

## Elaine (LKK Auto)

---

**To:** FrauleineKhoo@msfirstcapital.com.sg  
**Cc:** denisetay@lkkauto.com; 'SUR'; 'Huey Yon (LKKAuto)'  
**Subject:** RE: HPL Private - Car Accident - SCQ321Z [FC REF.: D20004526MFPC/PTE/OD/FK]  
**Attachments:** FCI2-LKKInvoice-AC2100568.pdf; GIA Rpt.pdf; LKKAdjustment.pdf; LKKInspection..pdf; LKKPhoto.pdf; Resurvey Photo-1.pdf; Resurvey Photo-2.pdf; Supplementary.pdf

Dear Frauleine,

Enclose Survey Report of SCQ 321Z.

Thank you.

Best Regards,

**Elaine** | Reports

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 40893

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**From:** Frauleine Khoo <[FrauleineKhoo@msfirstcapital.com.sg](mailto:FrauleineKhoo@msfirstcapital.com.sg)>

**Sent:** Friday, 22 January 2021 10:49 AM

**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Cc:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: HPL Private - Car Accident - SCQ321Z [FC REF.: D20004526MFPC/PTE/OD/FK]

Dear Denise,

Please let us have the final survey report.

Thank you.

**Warmest Regards,**

**(Ms) Frauleine Khoo**

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 Singapore 068877 | ☎ : 6507 3861 | 📠 : 6507 3849 |  
Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

*Personal Data Protection Act 2012 ("PDPA"):*

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**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Sent:** Friday, 15 January 2021 5:55 PM  
**To:** Frauleine Khoo <[FrauleineKhoo@msfirstcapital.com.sg](mailto:FrauleineKhoo@msfirstcapital.com.sg)>  
**Cc:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: HPL Private - Car Accident - SCQ321Z [FC REF.: D20004526MFPC/PTE/OD/FK]

Dear Frauleine,

We are in the midst of preparing the report.

Once done will update

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Frauleine Khoo <[FrauleineKhoo@msfirstcapital.com.sg](mailto:FrauleineKhoo@msfirstcapital.com.sg)>  
**Sent:** Friday, 15 January 2021 3:48 PM  
**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Cc:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: HPL Private - Car Accident - SCQ321Z [FC REF.: D20004526MFPC/PTE/OD/FK]

Dear Denise,

We refer to the above matter.

Kindly assist to let us have the final survey report soonest.

Thank you.

**Warmest Regards,**  
**(Ms) Frauleine Khoo**  
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 Singapore 068877 | ☎ : 6507 3861 | 📠 : 6507 3849 |  
Company Regn. No. 195000106C

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**From:** Eileen Lee

**Sent:** Friday, 20 November 2020 1:52 PM

**To:** Denise Tay (LKKAUTO <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Cc:** Bryan Ang (LKKAUTO <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; Celine Fong (LKKAUTO <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; LKK SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Mary Nelson <[marynelson@msfirstcapital.com.sg](mailto:marynelson@msfirstcapital.com.sg)>; Frauline Khoo <[FraulineKhoo@msfirstcapital.com.sg](mailto:FraulineKhoo@msfirstcapital.com.sg)>; Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>

**Subject:** FW: HPL Private - Car Accident - SCQ321Z [FC REF.: D20004526MFPC/PTE/OD/FK]

Dear Denise,

We are agreeable to COR up to \$7,051.84 inclusive of supplementary items, before taxes, if applicable, up to 6 days for part by part repairs.

Workshop Estimate Amount : S\$ 10,425.10 inclusive supplementary 3174.60

**Revised Estimate Amount : S\$ 7,051.84**

"Check" Items Amount : S\$ 0.00

Please proceed for repairs.

**\*\*\* POLICY EXCESS SECTION I (OD CLAIM) AT SGD750.00.**

Thank You.

Regards,

Eileen Lee (Ms)

Motor Claims Dept.



**Email address**

[eileenlee@msfirstcapital.com.sg](mailto:eileenlee@msfirstcapital.com.sg)

Motor Claims E-mail : [motorclaims@msfirstcapital.com.sg](mailto:motorclaims@msfirstcapital.com.sg)

Website: <http://www.msfirstcapital.com.sg>

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 |

Fax No. : 6507 3849 | Company Regn. No. 195000106C

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*If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.*

---

**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Sent:** Friday, November 20, 2020 1:44 PM  
**To:** Eileen Lee <[EileenLee@msfirstcapital.com.sg](mailto:EileenLee@msfirstcapital.com.sg)>  
**Cc:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Mary Nelson <[marynelson@msfirstcapital.com.sg](mailto:marynelson@msfirstcapital.com.sg)>; Frauleine Khoo <[FrauleineKhoo@msfirstcapital.com.sg](mailto:FrauleineKhoo@msfirstcapital.com.sg)>; Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>  
**Subject:** Re: HPL Private - Car Accident - SCQ321Z [FC REF.: D20004526MFPC/PTE/OD/FK]

Dear Eileen,

Enclosed preliminary revised of vehicle **SCQ 321Z**

Number of days (estimated) : 6 days

**Please let us have your approval on the supplementary**

*Thanks and regards,*

*Denise*

*Case handler*

*LKK Auto Consultants Pte Ltd*

*Tel: ☎ 62563561 Fax: ☎ 6256 4315*

*Email: ✉ [sur@lkkauto.com](mailto:sur@lkkauto.com)*

---

**From:** Eileen Lee <[EileenLee@msfirstcapital.com.sg](mailto:EileenLee@msfirstcapital.com.sg)>  
**Sent:** Wednesday, 11 November 2020 3:35 PM  
**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Cc:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Mary Nelson <[marynelson@msfirstcapital.com.sg](mailto:marynelson@msfirstcapital.com.sg)>; Frauleine Khoo <[FrauleineKhoo@msfirstcapital.com.sg](mailto:FrauleineKhoo@msfirstcapital.com.sg)>; Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>  
**Subject:** FW: HPL Private - Car Accident - SCQ321Z [FC REF.: D20004526MFPC/PTE/OD/FK]

Dear Denise,

Thank you for your call.

We are agreeable to COR up to \$4,400.00, before taxes if applicable, up to 6 days for part by part repairs.

Workshop Estimate Amount	: S\$ 7,250.50
Revised Estimate Amount	: S\$ 3,688.26
"Check" Items Amount	: S\$ 710.19
Market Value	: S\$ 88,000.00
LTA Reimbursement Value	: S\$ 66,265.00
Nett Value	: S\$ 21,735.00

Please proceed for repairs.

**\*\*\* POLICY EXCESS SECTION I (OD CLAIM) AT SGD750.00.**

Thank You.

Regards,  
Eileen Lee (Ms)  
Motor Claims Dept.



**Email address**

[eileenlee@msfirstcapital.com.sg](mailto:eileenlee@msfirstcapital.com.sg)

Motor Claims E-mail : [motorclaims@msfirstcapital.com.sg](mailto:motorclaims@msfirstcapital.com.sg)

Website: <http://www.msfirstcapital.com.sg>

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 |  
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**From:** Denise Tay (LKKAUTO) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Sent:** Wednesday, November 11, 2020 3:26 PM

**To:** Eileen Lee <[EileenLee@msfirstcapital.com.sg](mailto:EileenLee@msfirstcapital.com.sg)>

**Cc:** Bryan Ang (LKKAUTO) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; Celine Fong (LKKAUTO) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Mary Nelson <[marynelson@msfirstcapital.com.sg](mailto:marynelson@msfirstcapital.com.sg)>

**Subject:** RE: HPL Private - Car Accident - SCQ321Z

Dear Eileen,

As spoken,

Enclosed photograph.

Please let us have your approval.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6741-3062 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Sent:** Wednesday, 11 November 2020 3:11 PM

**To:** Eileen Lee <[EileenLee@msfirstcapital.com.sg](mailto:EileenLee@msfirstcapital.com.sg)>

**Cc:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [marynelson@msfirstcapital.com.sg](mailto:marynelson@msfirstcapital.com.sg)

**Subject:** RE: HPL Private - Car Accident - SCQ321Z

Dear Eileen,

Any updates on the authorization

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6741-3062 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Sent:** Tuesday, 10 November 2020 4:05 PM

**To:** Eileen Lee <[EileenLee@msfirstcapital.com.sg](mailto:EileenLee@msfirstcapital.com.sg)>

**Cc:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [marynelson@msfirstcapital.com.sg](mailto:marynelson@msfirstcapital.com.sg)

**Subject:** RE: HPL Private - Car Accident - SCQ321Z

Dear Sir/Madam,

Re-attached preliminary revised

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6741-3062 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Sent:** Tuesday, 10 November 2020 3:51 PM

**To:** Eileen Lee <[EileenLee@msfirstcapital.com.sg](mailto:EileenLee@msfirstcapital.com.sg)>

**Cc:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [marynelson@msfirstcapital.com.sg](mailto:marynelson@msfirstcapital.com.sg)

**Subject:** RE: HPL Private - Car Accident - SCQ321Z

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **SCQ 321Z**  
Number of days (estimated) : 6 days

Pending some part price  
Repair on part by part

**Please let us have your approval**

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

---

**From:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>

**Sent:** Monday, 9 November 2020 1:11 PM

**To:** Lee, Alex <[Alex.Lee@marsh.com](mailto:Alex.Lee@marsh.com)>; [eileenlee@msfirstcapital.com.sg](mailto:eileenlee@msfirstcapital.com.sg); [marynelson@msfirstcapital.com.sg](mailto:marynelson@msfirstcapital.com.sg); Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Paranjothy, Michael <[Michael.Paranjothy@marsh.com](mailto:Michael.Paranjothy@marsh.com)>

**Subject:** RE: HPL Private - Car Accident - SCQ321Z

Dear Alex,

Thank you for the assignment.

We will arrange accordingly.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lee, Alex <[Alex.Lee@marsh.com](mailto:Alex.Lee@marsh.com)>

**Sent:** Monday, 9 November 2020 11:53 AM

**To:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; [eileenlee@msfirstcapital.com.sg](mailto:eileenlee@msfirstcapital.com.sg); [marynelson@msfirstcapital.com.sg](mailto:marynelson@msfirstcapital.com.sg); Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>

**Cc:** Paranjothy, Michael <[Michael.Paranjothy@marsh.com](mailto:Michael.Paranjothy@marsh.com)>

**Subject:** RE: HPL Private - Car Accident - SCQ321Z

Dear Celine

Please refer to attach email from Insured, which his workshop is waiting for surveyor to contact them.

Kindly assist on urgent basis.

Thank you.

**Regards**

**Alex Lee**, Marsh Global Claims Practice

Marsh (Singapore) Pte Ltd | 8 Marina View #09-02 Asia Square Tower 1, Singapore 018960

DID: +65 6500 2758 | M +65 8200 2069 | F +65 6333 8380 | [alex.lee@marsh.com](mailto:alex.lee@marsh.com)

[www.marsh.com](http://www.marsh.com) | Follow Marsh on [Twitter](#) | [LinkedIn](#) | [Facebook](#) | [YouTube](#)

---

**From:** Lee, Alex <[Alex.Lee@marsh.com](mailto:Alex.Lee@marsh.com)>

**Sent:** Wednesday, November 4, 2020 11:35 AM

**To:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; [eileenlee@msfirstcapital.com.sg](mailto:eileenlee@msfirstcapital.com.sg); [marynelson@msfirstcapital.com.sg](mailto:marynelson@msfirstcapital.com.sg); Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>

**Cc:** Paranjothy, Michael <[Michael.Paranjothy@marsh.com](mailto:Michael.Paranjothy@marsh.com)>

**Subject:** Re: HPL Private - Car Accident - SCQ321Z

Dear Celine

Thank you for your cal and email.

I checked with my servicer again and looks like there is some typo error.

The number is [9672 3472](#)

Kindly assist and let me have the update.

Thank you so much for your help.

**Regards**

Alex Lee, Marsh Global Claims Practice

Marsh (Singapore) Pte Ltd | 8 Marina View #09-02 Asia Square Tower 1, Singapore 018960

DID: +65 6500 2758 | M +65 8200 2069 | F +65 6333 8380 | [alex.lee@marsh.com](mailto:alex.lee@marsh.com)

[www.marsh.com](http://www.marsh.com) | Follow Marsh on [Twitter](#) | [LinkedIn](#) | [Facebook](#) | [YouTube](#)

---

**From:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>

**Sent:** Wednesday, November 4, 2020 11:32 AM

**To:** Lee, Alex; [eileenlee@msfirstcapital.com.sg](mailto:eileenlee@msfirstcapital.com.sg); [marynelson@msfirstcapital.com.sg](mailto:marynelson@msfirstcapital.com.sg); Bryan Ang (LKKAuto)



**Cc:** Paranjothy, Michael

**Subject:** RE: HPL Private - Car Accident - SCQ321Z

Dear Alex,

Please assist to confirm the contact number again. We have called Mr Seng at 9672 3427 but was informed no such person.

Thank you.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lee, Alex <[Alex.Lee@marsh.com](mailto:Alex.Lee@marsh.com)>

**Sent:** Wednesday, 4 November 2020 9:53 AM

**To:** [eileenlee@msfirstcapital.com.sg](mailto:eileenlee@msfirstcapital.com.sg); [marynelson@msfirstcapital.com.sg](mailto:marynelson@msfirstcapital.com.sg); Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>

**Cc:** Paranjothy, Michael <[Michael.Paranjothy@marsh.com](mailto:Michael.Paranjothy@marsh.com)>

**Subject:** Re: HPL Private - Car Accident - SCQ321Z

Dear Bryan

I spoke to Mary (MSFCI) just now and we would like to assign this tasks to your office too.

Kindly assist to assign a surveyor and contact Mr Seng to conduct the survey/report taking today 11.30am at his office location stated below.

Please acknowledge my email.

Thank you.

Regards

Alex Lee, Marsh Global Claims Practice

Marsh (Singapore) Pte Ltd | 8 Marina View #09-02 Asia Square Tower 1, Singapore 018960

DID: +65 6500 2758 | M +65 8200 2069 | F +65 6333 8380 | [alex.lee@marsh.com](mailto:alex.lee@marsh.com)

[www.marsh.com](http://www.marsh.com) | Follow Marsh on Twitter | LinkedIn | Facebook | YouTube

---

**From:** Lee, Alex <[Alex.Lee@marsh.com](mailto:Alex.Lee@marsh.com)>

**Sent:** Wednesday, November 4, 2020 9:44:23 AM

**To:** [eileenlee@msfirstcapital.com.sg](mailto:eileenlee@msfirstcapital.com.sg) <[eileenlee@msfirstcapital.com.sg](mailto:eileenlee@msfirstcapital.com.sg)>; [marynelson@msfirstcapital.com.sg](mailto:marynelson@msfirstcapital.com.sg) <[marynelson@msfirstcapital.com.sg](mailto:marynelson@msfirstcapital.com.sg)>

**Cc:** Paranjothy, Michael <[Michael.Paranjothy@marsh.com](mailto:Michael.Paranjothy@marsh.com)>

**Subject:** Re: HPL Private - Car Accident - SCQ321Z

Dear Mary

I called Eileen DID just now and was told that she is on leave.

Please refer to below emails and seek your urgent assistance please.

Thank you.

Regards

Alex Lee, Marsh Global Claims Practice

Marsh (Singapore) Pte Ltd | 8 Marina View #09-02 Asia Square Tower 1, Singapore 018960

DID: +65 6500 2758 | M +65 8200 2069 | F +65 6333 8380 | [alex.lee@marsh.com](mailto:alex.lee@marsh.com)

[www.marsh.com](http://www.marsh.com) | Follow Marsh on Twitter | LinkedIn | Facebook | YouTube

---

**From:** Lee, Alex <[Alex.Lee@marsh.com](mailto:Alex.Lee@marsh.com)>

**Sent:** Tuesday, November 3, 2020 11:06:42 PM

**To:** [eileenlee@msfirstcapital.com.sg](mailto:eileenlee@msfirstcapital.com.sg) <[eileenlee@msfirstcapital.com.sg](mailto:eileenlee@msfirstcapital.com.sg)>

**Cc:** Paranjothy, Michael <[Michael.Paranjothy@marsh.com](mailto:Michael.Paranjothy@marsh.com)>

**Subject:** Re: HPL Private - Car Accident - SCQ321Z

Dear Eileen

We refer to the above matter.

One of the HPL senior management, Mr Seng met with an accident just now.

Please refer to my colleagues email below for contact details and survey site.

Appreciate that you can assist to assign to LKK to assist Mr Seng with the accident reporting and survey of his vehicle.

Thank you for your assistance always especially for the extra prompt assistance rendered to the HPL Group personnel.

I await your confirmation on the appointment of the surveyor.

Have a restful night.

Regards

Alex Lee, Marsh Global Claims Practice

Marsh (Singapore) Pte Ltd | 8 Marina View #09-02 Asia Square Tower 1, Singapore 018960

DID: +65 6500 2758 | M +65 8200 2069 | F +65 6333 8380 | [alex.lee@marsh.com](mailto:alex.lee@marsh.com)

[www.marsh.com](http://www.marsh.com) | Follow Marsh on Twitter | LinkedIn | Facebook | YouTube

---

**From:** Low, Xin Yi <[XinYi.Low@marsh.com](mailto:XinYi.Low@marsh.com)>

**Sent:** Tuesday, November 3, 2020 9:48:30 PM

**To:** Lee, Alex <[Alex.Lee@marsh.com](mailto:Alex.Lee@marsh.com)>

**Cc:** Mendi, Sandjaja <[Sandjaja.Mendi@marsh.com](mailto:Sandjaja.Mendi@marsh.com)>; Tan, Audrey <[Audrey.Tan@marsh.com](mailto:Audrey.Tan@marsh.com)>

**Subject:** HPL Private - Car Accident - SCQ321Z

Dear Alex,

We have been informed that Mr Seng (one of the decision maker) was involved in an accident a while ago, when an unknown vehicle collided into his vehicle (SCQ321Z).  
Kindly arrange for surveyor to contact Mr Seng at 9672 3427 to inspect the damage tomorrow around 11.30am at the following address:

50 Cuscaden Road  
Basement HPL  
Singapore 249724

Please give the matter priority. Mr Seng will lodge a police report for motor accident tomorrow. Thank you.

**Best Regards,**

**Low Xin Yi | Corporate Risk Services**

**Marsh (Singapore) Pte Ltd** | 8 Marina View #09-02 Asia Square Tower 1 Singapore 018960

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Best Insurance Broker – CFO Innovation Awards 2018

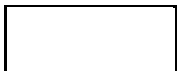


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