

## Jasper Chua (LKK Auto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 10 February 2021 8:57 AM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Accident On 07/11/2020 Involving Our Insured SKT2281G And Your Insured GBB8332E / LKK REF: CC4/LPC20012246/Uba3 [External General]

### Lonpac External - General

Dear Jasper,

Kindly proceed as proposed.

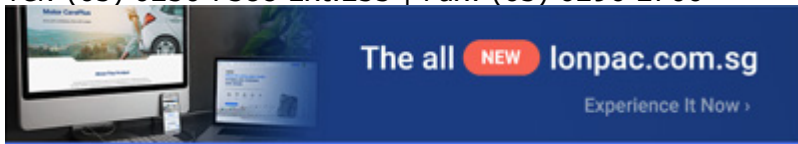
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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**From:** Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]  
**Sent:** Tuesday, 9 February 2021 5:21 pm  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** Accident On 07/11/2020 Involving Our Insured SKT2281G And Your Insured GBB8332E / LKK REF: CC4/LPC20012246/Uba3 [External General]

Dear Gerald,

Market value (estimate) = \$62K less LTA Rebate \$46,339= Net value \$14K (ESTIMATE AND REPAIR LIMIT ).

Please note that COE expiry on 27 MAY 2025.

Thanks

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 8 February 2021 2:43 PM  
**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

Cc: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

Subject: RE: Accident On 07/11/2020 Involving Our Insured SKT2281G And Your Insured GBB8332E / LKK REF: CC4/LPC20012246/Uba3 [External General]

## Lonpac External - General

Our Ref: 20/20/20/VC05/023875

Dear Jasper,

Please check on the market value and the economical repair limit.

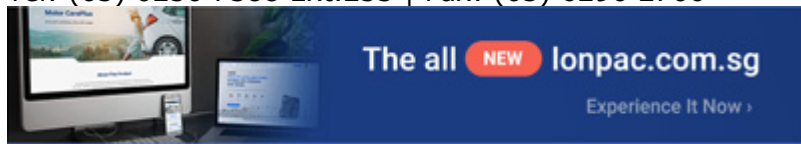
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

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From: Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]

Sent: Monday, 8 February 2021 2:23 pm

To: GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

Cc: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: RE: Accident On 07/11/2020 Involving Our Insured SKT2281G And Your Insured GBB8332E / LKK REF: CC4/LPC20012246/Uba3 [External General]

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver involve in 3 vehicle chain collision ; insured driver is last car.

Summary to offer to repairer **CYCLE & CARRIAGE.FULCO MOTOR DEALER PL** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 37,581.61	\$ 14,980.00
Loss of Rental (\$180.00 x 8 days )(w/gst)	\$ 1,540.80	\$ 1,540.80
Loss of Use (\$120.00 x 6 days )	\$ 720.00	\$ 720.00
GIA Search Fee	\$ 2.00	\$ 2.00
<b>Proposed Total</b>	<b>\$ 39,844.41</b>	<b>\$ 17,242.80</b>

Breakdown of days is as follows:

Recommended repair days	14
Weekends / Downtime	0

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Monday, 9 November, 2020 3:30 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: Re:Accident On 07/11/2020 Involving Our Insured SKT2281G And Your Insured GBB8332E \*\*\* LKK REF: CC4/LPC20012246/Uba3 [External General]

## Lonpac External - General

Dear Mei Kwan,

Kindly arrange for the survey to look into the repair costs claimed as the estimate appear to be excessive in comparison to the damage sustained.

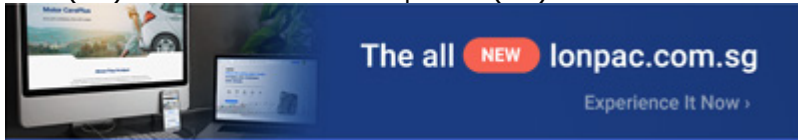
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** GERALD POH WEE BIN

**Sent:** Monday, 9 November 2020 3:24 pm

**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'Jasper Chua (LKK Auto)' <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Subject:** RE: Re:Accident On 07/11/2020 Involving Our Insured SKT2281G And Your Insured GBB8332E \*\*\* LKK REF: CC4/LPC20012246/Uba3 [External General]

## Lonpac External - General

Dear Mei Kwan,

Attached copy of insured 's accident report for your attention.

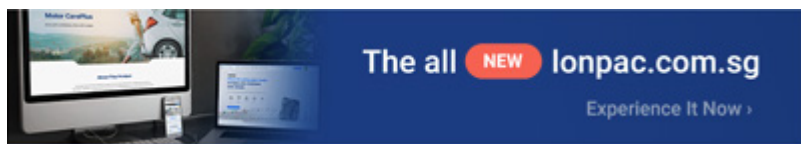
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Monday, 9 November 2020 3:09 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Re:Accident On 07/11/2020 Involving Our Insured SKT2281G And Your Insured GBB8332E [External General] \*\*\*  
LKK REF: CC4/LPC20012246/Uba3

Dear Gerald,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Jasper.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Monday, 9 November, 2020 2:12 PM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Re:Accident On 07/11/2020 Involving Our Insured SKT2281G And Your Insured GBB8332E [External General]

Dear Sir/Mdm,

Thank you for the assignment.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Monday, 9 November 2020 1:19 PM

**To:** 'Mars Ler' <[mars.ler@ccfulco.com.sg](mailto:mars.ler@ccfulco.com.sg)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Re:Accident On 07/11/2020 Involving Our Insured SKT2281G And Your Insured GBB8332E [External General]

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 20/20/20/VC05/023875

Dear Mars,

We shall proceed to appoint LKK Auto Consultants Pte Ltd for the survey.

For liability clearance, you can liaise with them.

Aside to LKK Auto Consultants – Attn : Nivitha

Kindly proceed to contact the workshop for the survey.

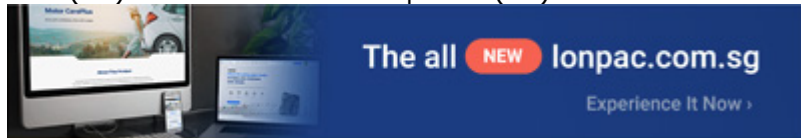
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Mars Ler [<mailto:mars.ler@ccfulco.com.sg>]

**Sent:** Monday, 9 November 2020 12:27 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Chris Bulaclac <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>; Renemer Bagang <[renemer.bagang@ccfulco.com.sg](mailto:renemer.bagang@ccfulco.com.sg)>

**Subject:** Re:Accident On 07/11/2020 Involving Our Insured SKT2281G And Your Insured GBB8332E

Dear Motor Claims ,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

**Please arrange for Pre-survey , vehicle already in workshop 330 Ubi Road 3 408650.**

In view of the current COVID-19 situation , please bear with us should there be some service delay during this period .

Thank you,

Best regards

Mars Ler  
Senior Advisor - Motor Claims  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 Ubi Road 3 Singapore 408650  
D/D 65949163 H/P 91792566



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)