



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way, #08-06
Singapore 079120

18/11/2020

Attn: -
Motor Claims Dept

LETTER OF DEMAND

Our Ref : GBC1890B Your Ref : -

Dear Sir,

VEHICLE # : GBC1890B

ACCIDENT INVOLVING : GBC1890B & GBE7377S ALONG CTE TOWARDS AYE BEFORE
ANG MO KIO AVE 1 EXIT ON 6/11/20

COST OF REPAIR : S\$1,700.00 (As agreed)

COR ADD GST 7% : S\$ 119.00

LOSS OF USE : S\$600.00
{3 work days + 2 weekends + 1 day prs} X S\$100

TOTAL : S\$2,419.00

DOLLARS: TWO THOUSAND FOUR HUNDRED AND NINETEEN ONLY.

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.

Thank you.

Yours faithfully,
Ryder Auto Pte Ltd

Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 6/11/20 INVOLVING GBC1890B GBE7377S SJS6757S

_____ ALONG / AT

CTE (AYE) B4 AMK AVE 1 EXIT

I/We NIMIC FAR EAST PTE LTD (NRIC No. 200009224D)

of 54 GENTING LANE #05-03 RUBY LAND COMPLEX 349562

1. The owner of motor vehicle no. GBC1890B hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 6/11/20 20____

[Handwritten signature]



Signature of owner

(Company's stamp – if any)

Ryder Auto Pte Ltd

Signature of Witness

Name of Witness

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **RYDER AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,819.00** (Repair Cost), **S\$350.00** (Loss of Use/Rental), **S\$ -** (Disbursement) for vehicle no. **GBC 1890B** that was damaged pursuant to the accident which occurred on **06/11/2020** (date) along **CTE (AYE) BEFORE AMK AVE 1 EXIT** (location) involving vehicle no/s **GBE 7377S** This is pursuant to the inspection conducted on **09/11/2020** (date) at "the workshop"

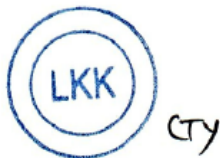
We/I confirm that we/I are/am authorized by the owner **NIMIC FAR EAST PTE LTD** ("the third party claimant") of vehicle no. **GBC 1890B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBC 1890B** (vehicle no.) as a result of the accident.

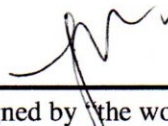
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of Mar (month) 2021 (year)



Signed by appointed surveyor


Signed by **Ryder Auto Pte Ltd** (with chop)

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way, #08-06
Singapore 079120

18/11/2020

Attn: -
Motor Claims Dept

TAX INVOICE

Our Ref : GBC1890B Your Ref : -

Dear Sir,

VEHICLE # : GBC1890B

ACCIDENT INVOLVING : GBC1890B & GBE7377S ALONG CTE TOWARDS AYE BEFORE
ANG MO KIO AVE 1 EXIT ON 6/11/20

COST OF REPAIR : S\$1,700.00 (As agreed)

COR ADD GST 7% : S\$ 119.00

TOTAL : S\$1,819.00

DOLLARS: ONE THOUSAND EIGHT HUNDRED AND NINETEEN ONLY.

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20012242/Eps3

11 NOVEMBER 2020

ALBATROSS ELECTRICAL ENGINEERING PTE. LTD.
15 YISHUN INDUSTRIAL STREET 1
#05-30
WIN 5
SINGAPORE 768091

Dear Sir/Madam,

**ACCIDENT INVOLVING GBE 7377S / GBC 1890B / OTHERS ALONG/AT CTE
(AYE) BEFORE AMK AVE 1 EXI ON 06/11/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from GBC 1890B against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

JASLIN KOK
Case Handler
DID: 6841 2157
FAX: 6741 4108
Email: Jaslinkok@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Nov 2020 14:08	Clim Dtl Modified	Claimant's Name: -> -.	[A] Lee Su Li
2	09 Nov 2020 14:08	Clim Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	09 Nov 2020 14:08	Clim Created	Reg No: GBC1890B. Acct Date: 2020/11/06. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Ryder Auto Workshop LLP (HQ)	[A] Lee Su Li
4	09 Nov 2020 14:08	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	09 Nov 2020 14:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/18	[A] Lee Su Li
6	09 Nov 2020 14:08	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	09 Nov 2020 14:08	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Expr ess)	[I] Merimen Administrator
8	09 Nov 2020 14:08	Label Added	(19):Fastlane.	[A] Lee Su Li
9	09 Nov 2020 14:08	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
10	10 Nov 2020 11:33	Adj Adjuster Assigned	ACCUSER4 -> CHEN TSUE YEE	[A] Lee Su Li
11	10 Nov 2020 11:35	Clim Dtl Modified	Claimant's Name: - -> NIMIC FAR EAST PTE LTD.	[A] Lee Su Li
12	10 Nov 2020 11:35	Clim Veh Model Changed	(206086) -> (203320) CITROEN BERLINGO 1.6 D (M).	[A] Lee Su Li
13	10 Nov 2020 11:40	Clim Dtl Modified	Insured Name: -> ALBATROSS ELECTRICAL ENGINEERI.	[A] Lee Su Li
14	19 Nov 2020 10:59	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2020/11/18	[A] Jaslin Kok Chin Yi
15	19 Nov 2020 10:59	Adj Mandate Request	Cur.Reg:2139.00:Liability: 100% (Ass 0%)(3 VEHICLE CHAIN COLLISION - OID MIDDLE CAR) *Quantum: (a)CORw/GST: \$1,819.00 + (b)LOU(4days x \$80.00): \$320.00 = Total: \$2,139.00 *Vehicle Model: CITROEN BERLINGO 1.6L MT ***Recommended 3 repair days + 1 PRS	[A] Jaslin Kok Chin Yi
16	09 Dec 2020 17:03	Adj Mandate Request Cancelled		[A] Jaslin Kok Chin Yi
17	19 Jan 2021 23:02	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
18	19 Jan 2021 23:02	Clim Dtl Modified	JPJ Reg. Date: -> 2011/07/15.	[A] JOANNE LEE KHANG MIN
19	19 Jan 2021 23:02	Clim Details Notified		[A] JOANNE LEE KHANG MIN
20	01 Feb 2021 14:39	Adj Mandate Request	Cur.Reg:2169.00:Liab:100%(Ass 0%)(3 VEHICLE CHAIN COLLISION-OID MIDDLE CAR)*Quantum:(a)CORw/GST:\$1,819 + (b)LOU (5days x \$70): \$350=Total: \$2,169*Vehicle Model: CITROEN BERLINGO 1.6L* Recommend 3 repair days + 1 PRS + 1 Sunday =5days	[A] Jaslin Kok Chin Yi
21	11 Feb 2021 10:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/18	[I] Yong, Joanne
22	11 Feb 2021 10:07	Adj Mandate Set	Approved:2169.00.	[I] Yong, Joanne

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2633411	10 Nov 2020 12:02:30	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBC1890B	GBE7377S	11.00
2641500	19 Nov 2020 10:59:28	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBC1890B	GBE7377S	11.00