CHOO MOTOR SPRAY PAINTER

1 Kaki Bukit Ave 6 #01-39 Autobay Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 22736900M

Date: 30.11.2020

India International Insurance Pte Ltd 64 Cecil Street #04-05 IOB Building Singapore 049711

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES: SKX 3227L / SHD 6594Y ON 06.11.2020

We are the authorized repair workshop for the owner of motor vehicle no: SKX 3227L , which was involved in the captioned accident with your insured vehicle no: SHD 6594Y . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair

2) Loss of Rental

\$ 4,400.00
\$ 400.00
\$ 4,000.00

We enclosed herewith the following documents to support the claims:

- a) Final Repair Invoice
- c) Letter of Authorisation, etc...
- e) I/C & Driving Licence
- g) Vehicle Registration Log Card

- b) Car Rental Invoice / Agreement
- d) GIA Report
- f) Insurance Certificate

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you. Yours faithfully,

Tang Jun Zhong

For Choo Motor Spray Painter

07.11.2020 DATE India International Insurance Pte Ltd TO ACCIDENT INVOLVING VEHICLE NO. SKX 3117 / SHD 65944 RE ALONG Entrance / Exit A Marine South Pier MRT ON 06.11.2010 amos I/We, LOW Hong Huat of (NRIC No./ROC No.) of BIK 33 Marino Crescent # 07-99 Singapore 440033 owner of vehicle no. Stx 3217 L in consideration of M/s CHOO MOTOR SPRAY PAINTER repairing my/our vehicle \$\times \text{3217} \tag{\tag{217}} at my/our instruction and hereby authorise M/s CHOO MOTOR SPRAY PAINTER to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely. I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith. Signature of Owner:

LEOW HONG HUAT DENNIS AMOS

Name of Owner:



Occupation:

** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

INDIA INTERNATIONAL INSURANCE PTE LTD

EXPRESS SETTLEMENT

<u>DISCHARGE VOUCHER</u> III-Direct Settlement (PODS)

India Ref: MCT20110084 Claimant Ref: SKX3227L Choo Motor Spray Painter We/I, ("the workshop") hereby confirm that we/l have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,000.00(Global Sum) vehicle). This is pursuant to the inspection conducted on 09/11/2020 (date) at "the workshop". We/l confirm that we/l are/am authorized by the owner ____Leow Hong Huat Dennis Amos claimant") of vehicle no SKX3227 to make the claim as set out in the above paragraph and we/l have full authority to settle the matter on his/her behalf in a manner that we/l deem fit. We/l enclose herein the letter of authority given by "the third party claimant". We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKX3227L (vehicle no.) as a result of the accident. We/l confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis. This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same. We/lauthorize you to pay the total amount of \$\\$ 4,000.00 to Choo Motor Spray Painter Dated this day of CLAIMANT: WITNESS: Signature: Signature: Signed by "the workshop" (with chop) Signed by appointed Surveyor Name: Name: LKK Auto Consultants Pte Ltd NRIC: 199607198R NRIC: Bukit Address: Address: 51 Ubi Avenue 1 #01-25 Paya Ubi Ind. Park S(408933) Nationality: Nationality:

Occupation:

TAX INVOICE

CHOO MOTOR SPRAY PAINTER

1 Kaki Bukit Ave 6 #01-39 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 22736900M

India International Insurance Pte Ltd

64 Cecil Street

#04-05 IOB Building Singapore 049711

Attn: Motor Claim Department

Tax Invoice: 22069

Date

:30.11.2020

Vehicle No

:SKX 3227L

Make/Model : HONDA VEZEL

Chassis/Eng# :

Accident Date : 06.11.2020

Claim No

Reference

: 1120 -22069

Policy No

Amount

To proceed on lump sum repair

S\$

4000.00

E. & O. E.

Total: S\$

4000.00

Reg. No. 22736900M

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: LEOW HONG HUAT DENNIS AMOS

Invoice

: DCR-2020-11-13

Date : 11.11.2020

Agreement No: 21508 Payment Terms: LOD

DESCRIPTION

AMOUNT

Rental charges for vehicle: SKZ 8286Y (1120-22069)

400.00

Rental Period from 07.11.2020 to

11.11.2020

E. & O. E.

Total \$

400.00

LINA PANG

for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 21508

Leow Hong	REG. No. MAKE MODEL:						
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IMPORTANT NOTES:			FOR COLLISION DAM WAIVER (C.D.W.)	IAGES		neni (6)	
This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle.			tranto vo topola to 49		TOTAL RENTAL	# 100.00	
Hirer is liable to pay loss of earnings while Hirer is liable to pay all parking fee and tra	damaged vehicle is under repair.		by refusing publicable		DELIVERY FEE	1, 100.00	
Vehicle return during office hour only. No service on Public Holiday and Sunday. Geographical areas: Singapore & West Ma	lavsia.		BIRD DID WAS KNOWN		COLLECTION FEE		
Geographical areas: Singapore & West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license.			Y	h was negotiated			
b) Holding a valid relevant class of driving The vehicle is strictly to be driven by the p The hirer is not allowed to sub-let the vehicle.	erson to whom it is hired to and the addition	onal driver named in the agreement.	PER DAY PER WE	EEK	PER MONTH	by out	
ADDITIONAL CONDITIONS:	the to another party and subjecting is not co	overed.	S		S	Manage State	
COMPREHENSIVE COVERED EXCESS			BY INITIALLING, REI				
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*Hirer must bear all costs to the damages of *Section II - Used Outside S'pore: SGD 30	of the return vehicle. 00.00		PER DAY PER WE	EK :	PER MONTH		
YOUNG AND INEXPERIENCE DRIVER Hirer or any authorised driver who is age 2:			S S			av mil si	
18 month or less driving experience.	years old (on the date accident) and below	w or possess	PREPAYMENT		TOTAL CHARGE	t yolog i th	
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Claim Audit

B /	AUDIT '	TRAIL Audit	Remarks	By
		Clm Dtl	Remarks	Бу
1	13:43	Modified	Claimant's Name: ->	[A] Lee Su Li
2	2020	Clm Veh Model Changed	(204586) HONDA VEZEL 1.5 X CVT (A).	[A] Lee Su Li
3	09 Nov 2020 13:43	Clm Created	Reg No: SKX3227L. Acct Date: $2020/11/06$. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Choo Motor Spray Painter (HQ)	[A] Lee Su Li
4	09 Nov 2020 13:43	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	2020	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/18	[A] Lee Su Li
6	09 Nov 2020 13:43	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	09 Nov 2020 13:43	Label Added	(30653):Direct Settlement.	[A] Lee Su Li
8	09 Nov 2020 13:43	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Lee Su Li
9	10 Nov 2020 15:50	Clm Dtl Modified	Claimant's Name:> LEOW HONG HUAT DENNIS AMOS.	[A] Lee Su Li
10	30 Dec 2020 16:03	Adj Mandate Request	eq:cur.Req:0.00:PODS Liability: BOLA NIL (100%) Remarks: Insured driver cut lane. (Third party video in)	[A] CHUA ZHEN LI
11	2020	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date: $2020/11/18$. Mandate Remarks: Insured's video has been uploaded. Plea se send the TP video for our review.	[I] Bhargavi Purushothaman Dhanya
12	30 Dec 2020 16:54	Adj Mandate Set	Maintained:Insured's video has been uploaded. Please send the TP video for our review.	[I] Bhargavi Purushothaman Dhanya
13	05 Jan 2021 13:41	Video Downloaded	Downloaded Video - Accident-IV- PAF	[A] CHUA ZHEN LI
14	05 Jan 2021 13:44	Adj Mandate Request	eq:cur.Req:0.00:PODS Liability: BOLA NIL (100%) Remarks: Insured driver cut lane. (Third party video in)	[A] CHUA ZHEN LI
15	06 Jan 2021 09:25	Video Downloaded	Downloaded Video - Accident-TP	[I] Bhargavi Purushothaman Dhanya
	06 Jan 2021 09:26		Downloaded Video - Accident-IV- PAF	[I] Bhargavi Purushothaman Dhanya
17	06 Jan 2021 11:07	Video Downloaded	Downloaded Video - Accident-IV- PAF	[I] Priya
18	06 Jan 2021 11:07	Video Downloaded	Downloaded Video - Accident-TP	[I] Priya
19	2021	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date: $2020/11/18$. Mandate Remarks: Please propose 50% as TP stopped a nd moved from stationary position.	[I] Bhargavi Purushothaman Dhanya
20	06 Jan 2021 11:12	Adj Mandate Set	Maintained:Please propose 50% as TP stopped and moved from stationary position.	[I] Bhargavi Purushothaman Dhanya
21	06 Jan 2021 14:58	Video Downloaded	Downloaded Video - Accident-IV- PAF	[A] CHUA ZHEN LI
22	06 Jan 2021 14:58	Video Downloaded	Downloaded Video - Accident-TP	[A] CHUA ZHEN LI
23	29 Jan 2021 11:13	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
24	29 Jan 2021 11:13	Clm Dtl Modified	Insured Name: -> Insured ID: -> Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
25	29 Jan 2021 11:13	Clm Dtl Modified	JPJ Reg. Date: -> 2015/12/04.	[A] JOANNE LEE KHANG MIN
26	29 Jan 2021 11:13	Clm Details Notified		[A] JOANNE LEE KHANG MIN

	AUDIT	TRAIL Audit	Remarks	Ву
	15 Feb		Cur.Req:4400.00:PODS (SEEK QUANTUM) Liability: 100% Remarks : TP rejected our proposal of 50%	[A] CHUA
27	2021 13:50	Request	liability as the video did not show their client stopped. Quantum: (a)COR: \$4,000.00 + (b)LOR:\$400.00(4 days x \$100.00) = Total: \$4,400.00 Vehicle Mod	ZHEN LI
28	14:33	Video Downloaded	Downloaded Video - Accident-IV- PAF	[I] Bhargavi Purushothaman Dhanya
29	15 Feb 2021 14:33	Video Downloaded	Downloaded Video - Accident-TP	[I] Bhargavi Purushothaman Dhanya
30	15 Feb 2021 14:33	Video Downloaded	Downloaded Video - Accident-IV- PAF	[I] Bhargavi Purushothaman Dhanya
31	17 Feb 2021 11:57	Video Downloaded	Downloaded Video - Accident-IV- PAF	[I] Bhargavi Purushothaman Dhanya
32	17 Feb 2021 12:04	Video Downloaded	Downloaded Video - Accident-IV- PAF	[I] Bhargavi Purushothaman Dhanya
33	17 Feb 2021 12:07	Video Downloaded	Downloaded Video - Accident-IV- PAF	[I] Priya
34	17 Feb 2021 12:08	Video Downloaded	Downloaded Video - Accident-TP	[I] Priya
35	17 Feb 2021 12:08	Video Downloaded	Downloaded Video - Accident-TP	[I] Priya
36	17 Feb 2021 12:08	Video Downloaded	Downloaded Video - Accident-TP	[I] Priya
37	17 Feb 2021 12:09	Video Downloaded	Downloaded Video - Accident-IV- PAF	[I] Priya
38	17 Feb 2021 12:10	Video Downloaded	Downloaded Video - Accident-TP	[I] Priya
39	2021	Rpt	Cur Rpt:Final Rpt. Cur Due Date:2020/11/18. Mandate Remarks: Please request for a longer version o f video footage from TP prior to the accident. Do let us know the reason for TP's long waiting before tu rning left.	
40	17 Feb 2021 13:33	Adj Mandate Set	Maintained:Please request for a longer version of video footage from TP prior to the accident. Do let u s know the reason for TP's long waiting before turning left.	[I] Bhargavi Purushothaman Dhanya
41	18 Feb 2021 14:33	Video Downloaded	Downloaded Video - Accident-TP	[A] CHUA ZHEN LI
42	18 Feb 2021 14:37		Downloaded Video - Accident-IV- PAF	[A] CHUA ZHEN LI
43	18 Feb 2021 14:42	Video Downloaded	Downloaded Video - Accident-TP	[I] Bhargavi Purushothaman Dhanya
44	18 Feb 2021 14:42		Downloaded Video - Accident-TP	[A] CHUA ZHEN LI
45	26 Oct 2021 13:06	Downloaded	Downloaded Video - Accident-TP	[A] Jaslin Kok Chin Yi
46	17 Mar 2022 12:46	Downloaded	Downloaded Video - Accident-TP	[A] CHEW HSIAO TONG
47	17 Mar 2022 12:47	Downloaded	Downloaded Video - Accident-IV- PAF	[A] CHEW HSIAO TONG
48	17 Mar 2022 12:49	Mandate Request	Cur.Req:2200.00:Hi, Suggest to maintain offer at 50%. For your approval.	[A] CHEW HSIAO TONG
49	18 Mar 2022 18:21	Downloaded	Downloaded Video - Accident-IV- PAF	[I] Bhargavi Purushothaman Dhanya
50	18 Mar 2022 18:22	Downloaded	Downloaded Video - Accident-TP	[I] Bhargavi Purushothaman Dhanya
51	18 Mar 2022 18:23	Downloaded	Downloaded Video - Accident-IV- PAF	[I] Bhargavi Purushothaman Dhanya
52	2022 18:23	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/11/18. Mandate Remarks:	[I] Bhargavi Purushothaman Dhanya
53	18 Mar 2022 18:23	Mandate Set	Approved:2200.00:	[I] Bhargavi Purushothaman Dhanya
54	01 Jun 2022 16:59	Video Downloaded	Downloaded Video - Accident-IV- PAF	[I] Bhargavi Purushothaman Dhanya

■ AUDIT	TRAIL		
No. On	Audit	Remarks	Ву
01 Jun 55 2022 16:59		Downloaded Video - Accident-IV- PAF	[I] Bhargavi Purushothaman Dhanya
01 Jun 56 2022 16:59	Video Downloaded	Downloaded Video - Accident-TP	[I] Bhargavi Purushothaman Dhanya
01 Jun 57 2022 17:09	Claim Offer Type Changed	Offer Type: Cost of Repairs->Contract Repair	[A] CHEW HSIAO TONG
01 Jun 58 2022 17:09		Cur.Req:4000.00:Hi, Kindly refer to my email dated 01/06/2022.	[A] CHEW HSIAO TONG
01 Jun 59 2022 17:27	Video Downloaded	Downloaded Video - Accident-IV- PAF	[I] Bhargavi Purushothaman Dhanya
01 Jun 60 2022 17:28	Video Downloaded	Downloaded Video - Accident-IV- PAF	[I] Bhargavi Purushothaman Dhanya
01 Jun 61 2022 17:28	Video Downloaded	Downloaded Video - Accident-TP	[I] Bhargavi Purushothaman Dhanya
01 Jun 62 2022 17:32	Adj Mandate Set	Approved:4000.00.	[I] Bhargavi Purushothaman Dhanya
Dat	e From	Date To Audit Type None	✓ Go

ACTIVITY No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2633015	10 Nov 2020 08:23:05	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SKX3227L	SHD6594Y	11.00
2657799	30 Dec 2020 16:53:52	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SKX3227L	Bhargavi Purushothama n Dhanya	xx.xx
2659305	06 Jan 2021 09:25:35	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SKX3227L	Bhargavi Purushothama n Dhanya	xx.xx
2665801	29 Jan 2021 11:13:00	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKX3227L	SHD6594Y	11.00