



Borneo Motors

Co Reg No 196700062

Borneo Motors (Singapore) Pte Ltd
Inchcape Bodycare Centre
Level 4, Inchcape Centre
2 Pandan Crescent
Singapore 128462
Tel: +65 6631 1855/1500
Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2021/03/PD1008/DS(JT)

Your Ref: 20/20/20/VP05/023858

12 Mar 2021

BY HAND (INS COPY)

M/S. LONPAC INSURANCE BERHAD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Officer In-Charge

Dept : Motor Claims

RE : ACCIDENT INVOLVING GBK3971X AND SJD9546T ON 04 Nov 2020

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost - \$10,035.53	B. LTA Search - \$2.00
C. Excess -	D. Loss of Use -
E. Loss of Rental - \$914.85 (\$101.65x9days)	F. Others - \$267.50
G. Medical Claims - -Undertake By Claimant <input type="checkbox"/>	Total Claim - \$11,219.88

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

(✓) Original Tax Invoice	(X) Discharge Voucher
(✓) Car Rental Invoice/Agreement	(X) Original Photograph X _____
(✓) GIAS/Police Report/s	(X) Original/Photocopy Survey
(✓) Certificate of Insurance	(✓) LTA Search Fees
(✓) Letter of Authority	(X) Medical Receipt

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)

LETTER OF AUTHORITY

ACCIDENT INVOLVING G8K 3971X and STD 95467 on 4.11.2020
Own vehicle's number Other vehicle's number Date of accident

along CTE (SLE/TPE) BEFORE EXIT 2

Accident location

LEE JIAN ROAD - 5XXXX547H

BY THE LETTER OF AUTHORITY, I/we,

2002 ELEVATOR - 5XXXX524X

Name of Policy Holder & (IC/Passport/Company Registration) number

of 140 UPPER BUKIT TIMAH # 03-15 BEAUTY WORKED PLAZA (S) 5-88176

Address of Policy Holder

owner of Vehicle Registration No. G8K 3971X hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at 33 Leng Kee Road, Singapore 159102, to do all or any of the following:

1. To submit, resolve and make any claims which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the compulsory excess in respect of the cost of repairs suffered by *me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We, hereby further declare that the letter of authority hereby conferred shall remain **irrevocable**.

*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 25th of the month JANUARY Year 20 21.

Signed & Delivered By:



[Signature]

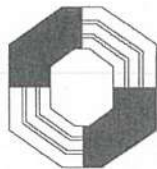
(To be sign by the policy holder only)

**Please stamp the company chop for vehicle registered under a company's name

Witness By:

[Signature]

*delete as appropriate



LONPAC INSURANCE BHD

CLAIM NO : 20/20/20/VP05/023858
DATE : 29 JULY 2021


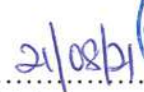

DISCHARGE VOUCHER



I/We, 2002 ELEVATOR confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SJD 9546T the sum of Singapore Dollar Eleven Thousand Two Hundred Nineteen and Eighty Eight Cents Only (**\$11,219.88**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBK 3971X on 04 November 2020 along CTE (SLE/TPE) BEFORE EXIT 2.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ LIM CHIN CHIN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **BORNEO MOTORS (SINGAPORE) PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

  
.....
Signature of vehicle owner/Date

 
.....
Name of vehicle owner /Date

This settlement does not preclude/prejudice the Claimant/Driver/Passenger for personal injury at a later date should such a claim arises.

**Borneo Motors**

Inchcape

Co. Reg No. : 196700086Z
 GST Reg No. : MR-8500000-9
 No. 2 PANDAN CRESCENT
 SINGAPORE 128462, Tel no.: 6631 1188


**TOYOTA****TAX INVOICE**

Account Details	Account No.	Customer Details
Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia	S1000007 / ICLPI1	M/s 2002 Elevator
	Document No. 38054012	140 Upper Bukit Timah Road #03-15 Beauty World Plaza Singapore 588176
	Document Date 02/02/2021	Home: 64685505

Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2019	KDY231R	TLMKY S5	14/07/2020	GBK3971X	33270	57896	84/GBK3971X

Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On
JTFAT35YX0K214680	1KDB017152	60	Joe Tan Joo Seng	18/01/2021 13.59	02/02/2021 16.23

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
11	1	T65240-25050 SILL ASSY, RR CROSS	1.00	585.80		585.80
12	2	T66013-25010 SUPPORT SUB ASSY	1.00	115.90		115.90
13	3	T66197-25010 BRACKET, SIDE GATE	1.00	98.60		98.60
14	4	T75136-25010 REAR LAMP BRACKET,	1.00	51.50		51.50
15	5	T65700-26010 GATE ASSY, RR BODY	1.00	1116.70		1116.70
16	6	T66490-25050 BRACKET, LICENSE	1.00	108.10		108.10
17	7	T81550-25101 LAMP ASSY, RR COMB RH	1.00	232.10		232.10
18	8	T75995-37020 A4 STRIPE, RR BODY CTR	1.00	238.90		238.90
19	9	T75471-25030 PLATE, RR BODY PANEL	1.00	21.00		21.00
20	0	TREVSE-CLG02 SL REVERSE SENSOR FOR DYNA	1.00	64.00		64.00

For & on behalf of Borneo Motors (Singapore) Pte Ltd	Customer's Signature	Charge Summary	Total	9,379.00	
	Please acknowledge receipt of vehicle	Parts	2,632.60	GST 7.00%	656.53
		Labour	100.00	Less	0.00
		Sublet	6,646.40		
		Lubrication/Fluid	0.00		
		Others	0.00		
			Amount Due	10,035.53	

Company Copy



Borneo Motors

Inchcape

Co. Reg No. : 196700086Z
GST Reg No. : MR-8500000-9
No. 2 PANDAN CRESCENT
SINGAPORE 128462, Tel no.: 6631 1188



TOYOTA

TAX INVOICE

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	Document No. 38054012	140 Upper Bukit Timah Road #03-15 Beauty World Plaza Singapore 588176
	Document Date 02/02/2021	Home: 64685505

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2019	KDY231R	TLMKY S5	14/07/2020	GBK3971X	33270	57896	84/GBK3971X
Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On		
JTFAT35YX0K214680	1KDB017152	60	Joe Tan Joo Seng	18/01/2021	13.59	02/02/2021	16.23

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES TP VEH:SJD9546T ACC DATE:04/11/20 TP INS:LONPAC NO OF REPAIR DAYS:07 DATE-IN:18/01/2021 DATE SURVEY:13/11/2020 BY:LKK-TAUFLIK AUTHORISED ON:17/11/2020 -TP/DS CLAIM				50.00
2	L	BP-LPO SUPPLY REAR REGN PLATE (PO#)	0263			80.00
3	Z	BP-SUNDRY SUPPLY 70KM STICKER AND 13 PAX STICKER				50.00
4	S	BP-SUBLET TO CHECK WIRING ,LIGHTING AND CARRY OUT WATER LEAK TEST.	0742			122.40
5	S	BP-SUBLET TO RESET ECU AND REPROGRAMME	0742			164.00
6	S	BP-SUBLET TO REPLACE REAR STEP UP FRAME.	0742			350.00
7	S	BP-SUBLET SUPPLY SEALANT (NETT)	0742			200.00
8	S	BP-SUBLET TO REMOVE AND RE-INSTALL REAR TAILGATE M ECHANISM AND ALUMINUM PROTECTIVE PLATE.	0742			360.00
9	S	BP-SUBLET TO REMOVE ALL NECESSARY DAMAGED PARTS,RE PLACE AND REPAIR REAR TAILGATE, REAR FLOOR BOARD END PANEL AND AFFECTED REAR PORTION OF CAR.	0742			3600.00
10	S	BP-SUBLET TO SPRAY PAINT ON DAMAGED AFFECTED REAR PORTION OF CAR.	0742			1770.00

For & on behalf of	Customer's Signature	Charge Summary	Total
Borneo Motors (Singapore) Pte Ltd			
	Please acknowledge receipt of vehicle	Parts Labour Sublet Lubrication/Fluid Others	Less
			Amount Due

Company Copy



ALTIMATE AUTO & ACCESSORIES PTE LTD

50 Bukit Batok Street 23 #01-02 Midview Building Singapore 659578

GST Reg No: 200206821R UEN No: 200206821R

Tel: +65 6896 8636 Fax: 64254571

Website: altimateauto.com.sg

TAX INVOICE

To
2002 ELEVATOR
140 UPPER BUKIT TIMAH ROAD
#03-15 BEAUTY WORLD PLAZA
588176
SINGAPORE

Invoice No : 2101141
Date : 16 Jan 2021
Reference :
Due Date : 26 Jan 2021

Customer Email:
Phone No.: 6272 8809

S/N	DESCRIPTION	UNIT PRICE	QUANTITY	AMOUNT SGD
1	BEING RENTAL OF LORRY GBF1768F FROM 18/01/2021 TO 26/01/2021 =9DAYS	95.00	9.00	855.00
Subtotal				855.00
GST 7%				59.85
TOTAL SGD				914.85

All cheques to be made payable to "ALTIMATE AUTO & ACCESSORIES PTE LTD"
Payments can be made via PayNow Unique Entity Number (UEN)

Goods Received in Good Order and Condition

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-136987
Date of Request: 06/11/2020

Your Ref No: Online Purchase

Borneo Motors (S) Pte Ltd
33 Leng Kee Road
Singapore 159096

Dear Sir/Madam,

Enquiry Date 06/11/2020
Enquiry By Chng Khay Yin
TP Vehicle No. SJD9546T
Accident Date 04/11/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJD9546T	Lonpac Insurance Bhd	10/04/2020-09/04/2021	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-136987

Date of Request: 06/11/2020

Your Ref No: Online Purchase

Borneo Motors (S) Pte Ltd
33 Leng Kee Road
Singapore 159096

Dear Sir/Madam,

Enquiry Date 06/11/2020
Enquiry By Chng Khay Yin
TP Vehicle No. SJD9546T
Accident Date 04/11/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

合炎成
HUP YAM SENG

140, Upper Bukit Timah Rd,
#03-15, Beauty World Plaza, Singapore 588176.
Tel: 6468 5505 Fax: 6467 6582

~~GST Reg. No. M08-6904702-7~~

GST 201600046C

TAX INVOICE NO. : 33127

Date : 13-Nov-20

To : 2002 Elevator
140 Upper Bukit Timah Road,
#03-15 Beauty World Plaza,
Singapore 588176.

<u>Description</u>	<u>Qty</u>	<u>Unit Cost</u>	<u>Amount</u>
To replace and install lorry rear ladder step for vehicle GBK 3971X	1	\$250.00	\$250.00

Sub Total :	\$250.00
Present Claim :	\$250.00
GST 7% :	\$17.50
Total :	<u>\$267.50</u>



Jasper Chua (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 29 July 2021 10:54 AM
To: Jasper Chua (LKK Auto)
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)
Subject: RE: Claim no: 20/20/20/VP05/023858 / Accident involving GBK 3971X and SJD 9546T on the 04/11/2020 [External General]

Lonpac External - General

Dear Jasper

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Wednesday, 28 July 2021 4:57 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]RE: Claim no: 20/20/20/VP05/023858 / Accident involving GBK 3971X and SJD 9546T on the 04/11/2020 [External General]

Dear Li Li,

Attached the damage of the lorry rear ladder step.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Jasper Chua | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: July 21, 2021 11:31 AM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Claim no: 20/20/20/VP05/023858 / Accident involving GBK 3971X and SJD 9546T on the 04/11/2020 [External General]

Lonpac External - General

Hi Jasper

Is there any proof that this item was damaged and due to the accident?

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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Lonpac External - General data is for internal / external use.

From: Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]

Sent: Wednesday, 21 July 2021 11:28 AM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Claim no: 20/20/20/VP05/023858 / Accident involving GBK 3971X and SJD 9546T on the 04/11/2020 [External General]

Dear Li Li,

According to TP repairer, there is no after photos taken on the replacement and install of the lorry rear ladder step.

Kindly have your mandate approval on email dated 04 May 2021.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd



Save the Earth. Print only when necessary.

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: July 13, 2021 2:46 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Claim no: 20/20/20/VP05/023858 / Accident involving GBK 3971X and SJD 9546T on the 04/11/2020 [External General]

Lonpac External - General

Dear Jasper

Please take note not to forward any correspondences that were not meant for/appropriate to customer.

Is there any photographs for this damaged item?

Others	\$	267.50	\$	267.50
---------------	----	--------	----	--------

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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Lonpac External - General data is for internal / external use.

From: Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]

Sent: Tuesday, 13 July 2021 11:49 AM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Claim no: 20/20/20/VP05/023858 / Accident involving GBK 3971X and SJD 9546T on the 04/11/2020 [External General]

Dear Li Li,

We refer to the above matter.

Since there is no query back from our insured till today's date, we shall proceed to settle at best with TP repairer.

Kindly have your mandate approval on email dated **04 May 2021**.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Jasper Chua (LKK Auto)

Sent: June 28, 2021 12:08 PM

To: limjessy18@gmail.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; llong@lonpac.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Claim no: 20/20/20/VP05/023858 / Accident involving GBK 3971X and SJD 9546T on the 04/11/2020 [External General]

Dear Jessy,

We refer to your email dated 24/11/2020.

Our surveyor had finalized the cost of repair at \$9,379.00. Please be informed that we only handle property damage claim from third party.

We will proceed to settle at best with TP workshop/claimant if there is no any query from you after **8 July 2021**.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: June 25, 2021 2:16 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Claim no: 20/20/20/VP05/023858 / Accident involving GBK 3971X and SJD 9546T on the 04/11/2020 [External General]

Lonpac External - General

Dear LKK

Please reply or acknowledge. Is there any problem at your end?

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: ONG LI LI

Sent: Thursday, 24 June 2021 5:50 PM

To: 'Jasper Chua (LKK Auto)' <jasperchua@lkkauto.com>; 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: Claim no: 20/20/20/VP05/023858 / Accident involving GBK 3971X and SJD 9546T on the 04/11/2020 [External General]

Lonpac External - General

Dear Jasper

Please reply.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: ONG LI LI

Sent: Tuesday, 4 May 2021 3:15 PM

To: 'Jasper Chua (LKK Auto)' <jasperchua@lkkauto.com>; 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Claim no: 20/20/20/VP05/023858 / Accident involving GBK 3971X and SJD 9546T on the 04/11/2020 [External General]

Lonpac External - General

Hi Jasper

Have you updated our Insured before seeking mandate?

Dear Asher/Hsiao Tong

Please assist.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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From: Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]

Sent: Tuesday, 4 May 2021 3:08 PM

To: ONG LI LI

Cc: MT_Claim_SG ; Admin A

Subject: Claim no: 20/20/20/VP05/023858 [External General] / Accident involving GBK 3971X and SJD 9546T on the 04/11/2020

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended TP.

Summary to offer to repairer **BORNEO MOTORS (S) PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 12,991.19	\$ 10,035.53
Loss of Rental (9 days x \$95.00) (w/gst)	\$ 914.85	\$ 914.85
Others	\$ 267.50	\$ 267.50
GIA Search	\$ 2.00	\$ 2.00
Proposed Total	\$ 14,175.54	\$ 11,219.88

Breakdown of days is as follows:

Recommended repair days	7
Weekends / Downtime / Public Holiday	2
CLAIM DAYS	9

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 25 November 2020 9:51 AM

To: Lim Jessy <limjessy18@gmail.com>; MT_Claim_SG <mt_claim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: Claim no: 20/20/20/VP05/023858 [External General]

Lonpac External - General

Dear Jessy

Thank you for your email and inputs.

We have appointed LKK Auto Consultants Pte Ltd to handle the Third Party claim and we shall ask them to update you on their findings (property damage claim).

Should there be any injury claims, the claimants would need to substantiate their claim with medical reports.

Dear Jasper/LKK

Please see below and let us have your/surveyor's assessment and update us before any settlement.

Thanks,

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706