Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)

Sent: Tuesday, 10 November 2020 9:50 AM

To: Admin-D (LKKAuto); 'Teo, Grace'; assignments

Cc: 'Ye, Yong Kang Melvin'; SUR

Subject: RE: LKK(KK) \ CMTD2003175/MYE - ACCIDENT INVOLVING MOTOR VEHICLES

SJQ4421J AND SDE8388E ALONG PIE ON 30 OCTOBER 2020

Attachments: PRELI ADVISED SJQ 4421J.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SJQ 4421J

Number of days (estimated): 4 days

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 9 November 2020 10:30 AM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com> **Cc:** 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: LKK(KK) \ CMTD2003175/MYE - ACCIDENT INVOLVING MOTOR VEHICLES SJQ4421J AND SDE8388E ALONG PIE ON

30 OCTOBER 2020

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Teo, Grace < grace.teo@sompo.com.sg>
Sent: Friday, 6 November 2020 4:48 PM

To: Izhar <izhar@chiaarul.com>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-

d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: mytyreauto@gmail.com

Subject: LKK(KK) \ CMTD2003175/MYE - ACCIDENT INVOLVING MOTOR VEHICLES SJQ4421J AND SDE8388E ALONG PIE ON 30

OCTOBER 2020

Without Prejudice

Our Reference: CMTD2003175/MYE

Your Reference: SJQ4421J

Hi Izhar,

We refer to your email reply of today.

We will appoint Mr. Kenneth Kong of LKK Auto to conduct the survey.

Hi LKK Auto,

Please arrange Mr. Kenneth to survey SJQ4421J on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Mr. Melvin.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo

Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623 **Website:** www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG







Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click <u>here</u> for our Privacy Policy

From: Izhar < <u>izhar@chiaarul.com</u>>
Sent: Friday, November 6, 2020 4:40 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: mytyreauto@gmail.com

Subject: RE: PRI \ CMTD2003175/MYE - ACCIDENT INVOLVING MOTOR VEHICLES SJQ4421J AND SDE8388E ALONG PIE ON 30

OCTOBER 2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs.

We refer to your email of even date.

We revert as follows:-

Pre-Repair Survey

| Motor Surveyor | Surveyor | Selection (Indicate as tick) |
|----------------------|-----------------------|---------------------------------|
| | Kenneth Kong Seng | |
| LKK Auto Consultants | Cheong | X |
| | Marcus Chua Kang Seng | |
| Priority Services | Jimmy Lee | |
| | Lawrence Ng | |
| | Jeffrey Ong | |

Kindly proceed as necessary.

Regards,

Mr Izhar

M/s Chia S Arul LLC 151 Chin Swee Road #03-09 Manhattan House Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

This e-mail is from M/s Chia S Arul LLC, a firm of Advocates and Solicitors in Singapore, and is intended solely for the named addressee. It contains confidential and /or legally privileged information. If the e-mail has reached you in error, please delete the e-mail immediately and inform us of the error. You may contact us at info@chiaarul.com. Internet communications cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, arrive late or contain viruses. The sender therefore does not accept liability for any errors or omissions in the context of this message which arise as a result of Internet transmission.

From: Teo, Grace [mailto:grace.teo@sompo.com.sg]

Sent: Friday, November 6, 2020 2:50 PM

To: Izhar < izhar@chiaarul.com >; Ye, Yong Kang Melvin < melvin.ye@sompo.com.sg >

Cc: mytyreauto@gmail.com

Subject: PRI \ CMTD2003175/MYE - ACCIDENT INVOLVING MOTOR VEHICLES SJQ4421J AND SDE8388E ALONG PIE ON 30

OCTOBER 2020

Our Reference: CMTD2003175/MYE

Your Reference: SJQ4421J

Date: 06/11/2020 Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S CHIA S ARUL LLC

Dear Izhar,

ACCIDENT INVOLVING SDE8388E & SJQ4421J ON 30.10.2020

We refer to your Notice of Accident dated 06/11/2020.

Please be informed that <u>Mr. Melvin Ye</u> is the handler of this case who can be contacted at 63224 667/ <u>melvin.ye@sompo.com.sg</u>.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

| Motor Surveyor | Surveyor | Selection (Indicate as tick) |
|----------------------|--------------------------|------------------------------|
| LKK Auto Consultants | Kenneth Kong Seng Cheong | |
| | Marcus Chua Kang Seng | |
| Priority Services | Jimmy Lee | |
| | Lawrence Ng | |
| | Jeffrey Ong | |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623 **Website:** www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG

Download now @





¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click here for our Privacy Policy

From: Izhar < <u>izhar@chiaarul.com</u>>

Sent: Friday, November 6, 2020 12:12 PM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Cc: mytyreauto@gmail.com

Subject: ACCIDENT INVOLVING MOTOR VEHICLES SJQ 4421 J AND SDE 8388 E ALONG PIE ON 30 OCTOBER 2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We act for Hadi Bin Haron, the owner of motor vehicle SJQ 4421 J which has appointed us to act on their behalf to claim against your insured's vehicle no. SDE 8388 E in regards to the road traffic accident on 30 October 2020.

Please be informed that the said motor vehicle can be inspected at:-

My Tyre Autoservice Pte Ltd 2 Yishun Industrial Street 1 #01-10 Northpoint Bizhub Singapore 768159

Kindly contact Mr Bee at 9137 2349 to make the necessary arrangements.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Regards, **Mr Izhar** M/s Chia S Arul LLC 151 Chin Swee Road #03-09 Manhattan House Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

This e-mail is from M/s Chia S Arul LLC, a firm of Advocates and Solicitors in Singapore, and is intended solely for the named addressee. It contains confidential and /or legally privileged information. If the e-mail has reached you in error, please delete the e-mail immediately and inform us of the error. You may contact us at info@chiaarul.com. Internet communications cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, arrive late or contain viruses. The sender therefore does not accept liability for any errors or omissions in the context of this message which arise as a result of Internet transmission.



This email has been checked for viruses by AVG antivirus software. www.avg.com