

## Shiau Chan (LKKAUTO)

---


**From:** Douglas Ong <douglas\_ong@sg.msig-asia.com>  
**Sent:** Thursday, 2 September 2021 6:34 pm  
**To:** Shiau Chan (LKKAUTO)  
**Cc:** SUR  
**Subject:** RE: TP / EU 4802G / MSC/V/20-000784 / SEEK MANDATE

Hi Shiau Chan

Thank you for bearing with us.

We agree with your proposed adjustment.

Please proceed to finalise report.

 Please note that our Customer Service Centre will accept walk-ins by appointments only.  
For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at [msig.com.sg](https://msig.com.sg).

**Best Regards**

**Douglas Ong**  
Claims Services  
D: +65 6594 2541 | F: +65 6225 7402 | [douglas\\_ong@sg.msig-asia.com](mailto:douglas_ong@sg.msig-asia.com)



**MSIG Insurance (Singapore) Pte Ltd** 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F:

+65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](https://msig.com.sg)    

A Member of **MS&AD INSURANCE GROUP**

*Please note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data for the purpose of assessing your claim. This may include disclosing and sharing your personal data with our service providers and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore, for the proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws (collectively, "the Purpose"). We may also need to disclose or share your personal data with service providers who are sited outside Singapore for the Purpose.*

### CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

---

**From:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Sent:** Wednesday, 25 August 2021 3:58 PM  
**To:** Douglas Ong <douglas\_ong@sg.msig-asia.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: TP / EU 4802G / MSC/V/20-000784 / SEEK MANDATE

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Dear Douglas,

Any updates?

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Monday, 2 August 2021 10:42 am  
**To:** Douglas Ong <[douglas\\_ong@sg.msig-asia.com](mailto:douglas_ong@sg.msig-asia.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** TP / EU 4802G / MSC/V/20-000784 / SEEK MANDATE

Dear Douglas,

Enclosed herewith EU 4802G report.

Please let us have your approval.

Photos uploaded in merimen.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)