

## Summer Lee (LKK Auto)

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**From:** Teo, Ericweihong <Ericweihong.Teo@aig.com>  
**Sent:** Monday, 9 November, 2020 9:48 AM  
**To:** admin-a@lkkauto.com; assignments@lkkauto.com  
**Cc:** Hor, Yinrul; Abu Kassim, Noor Mariesa; Subramaniam, Divyashni  
**Subject:** FW: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKJ451Z AND FBQ8700Y ON 23/10/2020  
**Attachments:** FBQ 8700 Y NOA.pdf; MRM54870087.PDF

Hi LKK,

Kindly assist on attached PRI.

*Besides, kindly assist to confirm the DOA as the DOA stated in OI GIA is 28/10/2020 while the DOA stated in this email is 23/10/2020.*

*Thank you.*

Kind regards,

**Eric Teo Wei Hong**  
**AIG**

Claim Adjuster II,  
Singapore— Auto Express & FNOL  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext: 1002213

[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

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**From:** Teo, Ericweihong  
**Sent:** Monday, November 9, 2020 9:45 AM  
**To:** sales@garage13.com.sg  
**Cc:** motor@iaconsultingsg.com; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>  
**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKJ451Z AND FBQ8700Y ON 23/10/2020

### Without Prejudice

Your Reference: FBQ8700Y

Our Reference : SKJ451Z

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.

Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Kindly provide us with details of repairer's contact number and address.

Thank you.

Kind regards,

**Eric Teo Wei Hong**  
**AIG**

Claim Adjuster II,  
Singapore– Auto Express & FNOL  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext: 1002213  
[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

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**From:** [sales@garage13.com.sg](mailto:sales@garage13.com.sg) <[sales@garage13.com.sg](mailto:sales@garage13.com.sg)>  
**Sent:** Friday, November 6, 2020 2:16 PM  
**To:** Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>  
**Cc:** [motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com); Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; [sales@garage13.com.sg](mailto:sales@garage13.com.sg)  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKJ451Z AND FBQ8700Y ON 23/10/2020

Dear Sir/Madam,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated today.

However, we are pleased to provide below a list of ten surveyors for your consideration.

**Gilbert Leow**

**Impact Analysis Consultant**

**Andy Ho**

**Impact Analysis Consultant**

**Shandy Loh**

**Impact Analysis Consultant**

**Michael Yap**

**Mccoy Pte Ltd**

**Joshua Ong**

**Delta-V Consultant**

**James Ong**

**Delta-V Consultant**

Nick Ng

Delta-V Consultant

Loo Yee Khang

Cozon Engineers

Alex Teo

Cozon Engineers

Denise Yap

Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Regards,

Enn Jie Ying

For and On behalf of Garage 13 Pte Ltd

+65 8797 0013

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**From:** Teo, Ericweihong

**Sent:** Thu, 5 Nov 2020 07:30:13 +0000

**To:** [sales@garage13.com.sg](mailto:sales@garage13.com.sg)

**Cc:** [motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com), Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKJ451Z AND FBQ8700Y ON 23/10/2020

Without Prejudice

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Your Reference: FBQ8700Y

Our Reference : SKJ451Z

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

***Besides, kindly assist to confirm the DOA as the DOA stated in OI GIA is 28/10/2020 while the DOA stated in this email is 23/10/2020.***

Thank you.

Kind regards,

**Eric Teo Wei Hong**

**AIG**

Claim Adjuster II,

Singapore— Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

**From:** [sales@garage13.com.sg](mailto:sales@garage13.com.sg) <[sales@garage13.com.sg](mailto:sales@garage13.com.sg)>

**Sent:** Thursday, November 05, 2020 2:37 PM

**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Cc:** Irene <[motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com)>

**Subject:** [EXTERNAL] ACCIDENT INVOLVING FBQ8700Y AND SKJ451Z ALONG TAMPINES AVE 2 JN OF TAMPINES ON 23/10/2020 23:10HRS

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Mdm,

Attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards,

Enn Jie Ying

For and On behalf of Garage 13 Pte Ltd

+65 8797 0013

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