

## Summer Lee (LKK Auto)

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**From:** Jaime Tay <jaime.tay@eqinsurance.com.sg>  
**Sent:** Friday, 6 November, 2020 1:21 PM  
**To:** Donald Jesus Molina Go; assignments@lkkauto.com  
**Cc:** Insurance Dept  
**Subject:** RE: Accident involving PC3460E hit and run at 563 Choa Chu Kang Street 51 on 19 May 2019 // EQI REF: DM20HO01646/JT  
**Attachments:** IMG-20190519-WA0000.jpg; IMG-20190519-WA0005.jpg; IMG-20190519-WA0003.jpg; IMG-20190519-WA0004.jpg; GBH6114A receipt-20201106-072504.pdf

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Sir,

Thank you for your email. Arrangement will be made accordingly.

We are unable to comment on liability as our insured has not reported the accident.  
We have written to them and will revert on your/ your client's claim once we receive the SAS.

Dear Sirs,

**Please assist on PRS on WP basis.**

**Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Thank you.

Regards,

Jaime Tay  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Donald Jesus Molina Go [mailto:donald.go@samwoh.com.sg]

**Sent:** 06 November 2020 11:38

**To:** Jaime Tay <jaime.tay@eqinsurance.com.sg>

**Cc:** Insurance Dept <grp.insurance@samwoh.com.sg>; anhclaims <anhclaims@eqinsurance.com.sg>; pncclaims <pncclaims@eqinsurance.com.sg>

**Subject:** Re: Accident involving PC3460E hit and run at 563 Choa Chu Kang Street 51 on 19 May 2019 // EQI REF: DM20HO01646/JT

Dear Jamie Tay,

Thanks for your reply.

Please appoint :

**LKK Auto Consultants Pte Ltd**

Tel: 6256-3561

Fax: 6741-4108

Or:

**JP Knights Pte Ltd**

Tel: 63450068

Fax: 63445328

Thanks in advance.

Best regards,

Donald

HP 93819627

On Fri, Nov 6, 2020 at 11:32 AM Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)> wrote:

## Without Prejudice

### Save As To Costs

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) <b>AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	2) <b>Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155  Fax: 6284 1539  Contact Person: Sophia
3) <b>LBS Automotive Appraisal Pte Ltd</b>  L.B.S. Auto Consultants Pte Ltd  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace	4) <b>Priority Services</b>  Tel: 62934822  Fax: 62963283  Contact Person: Sharon
5) <b>RT Appraisal Pte Ltd</b>  Tel: 67486076  Fax: 67480361  Contact Person: Elson/Elgene	6) <b>LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561  Fax: 6741-4108
7) <b>JP Knights Pte Ltd</b>  Tel: 63450068  Fax: 63445328	8) <b>Appraisals Associates Pte Ltd</b>  Tel : 67472822  Fax: 67470070

<b>9) Infiniti Appraisal Service</b>  Tel : 96684818/90099001  Fax: 64587432	<b>10) Formteam Adjusters Pte Ltd</b>  Tel: 65091788  Fax: 65096221
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If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

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Regards,

Jaime Tay

Executive | Claims

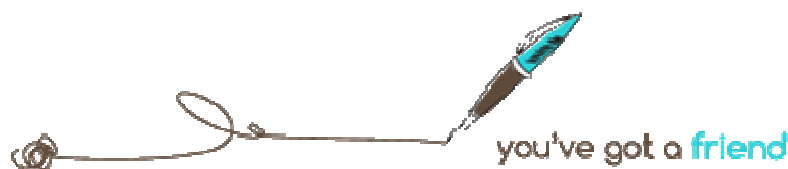


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**From:** Donald Jesus Molina Go [mailto:[donald.go@samwoh.com.sg](mailto:donald.go@samwoh.com.sg)]

**Sent:** 06 November 2020 10:44

**To:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Cc:** Insurance Dept <[grp.insurance@samwoh.com.sg](mailto:grp.insurance@samwoh.com.sg)>; anhlclaims <[anhlclaims@eqinsurance.com.sg](mailto:anhlclaims@eqinsurance.com.sg)>; pncclaims

<[pncclaims@eqinsurance.com.sg](mailto:pncclaims@eqinsurance.com.sg)>

**Subject:** Re: Accident involving PC3460E hit and run at 563 Choa Chu Kang Street 51 on 19 May 2019

Hi Jaime Tay,

I would just want to reiterate to you regarding our conversation. The information is from Singapore Traffic Police after their investigation and find out your insured vehicle hit onto our mini bus.

Best regards,

Donald

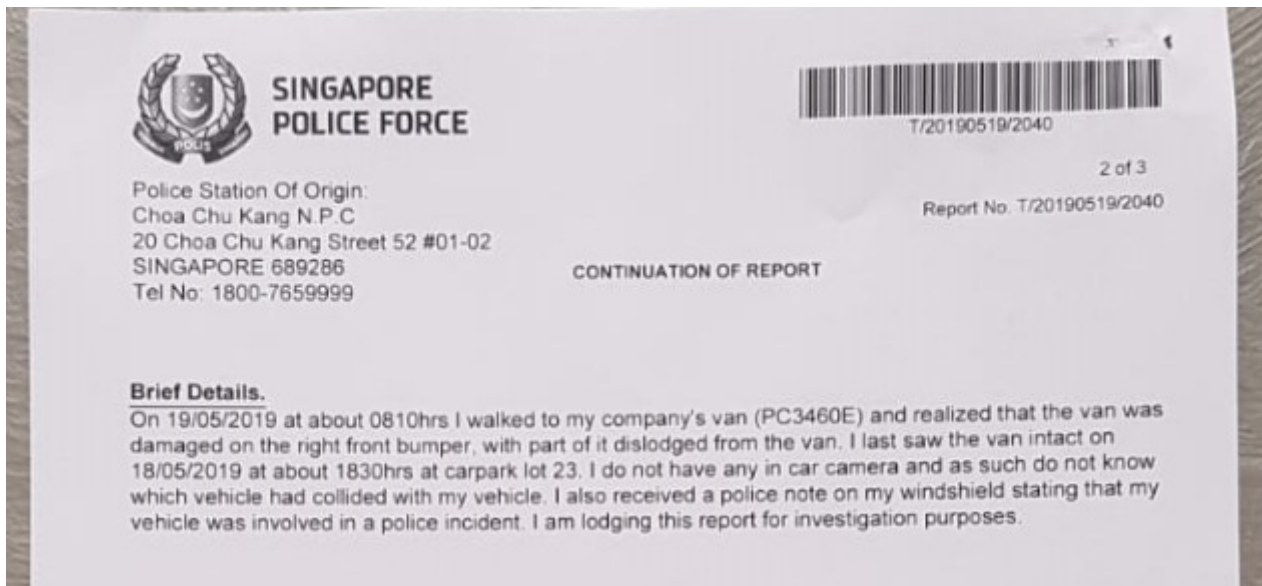
HP 93819627

On Fri, Nov 6, 2020 at 10:26 AM Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)> wrote:

**WITHOUT PREJUDICE**

Dear Sirs,

Please let us have proof that our vehicle GBH6114A was involved in the accident before we proceed.



The image shows a document from the Singapore Police Force, titled "CONTINUATION OF REPORT". It includes the police station details: "Police Station Of Origin: Choa Chu Kang N.P.C, 20 Choa Chu Kang Street 52 #01-02, SINGAPORE 689286, Tel No: 1800-7659999". A barcode is present with the number "T/20190519/2040" below it. The document is labeled "2 of 3" and "Report No. T/20190519/2040". The "Brief Details" section states: "On 19/05/2019 at about 0810hrs I walked to my company's van (PC3460E) and realized that the van was damaged on the right front bumper, with part of it dislodged from the van. I last saw the van intact on 18/05/2019 at about 1830hrs at carpark lot 23. I do not have any in car camera and as such do not know which vehicle had collided with my vehicle. I also received a police note on my windshield stating that my vehicle was involved in a police incident. I am lodging this report for investigation purposes."

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Thank you.

Regards,

Jaime Tay

Executive | Claims



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**From:** Donald Jesus Molina Go [mailto:[donald.go@samwoh.com.sg](mailto:donald.go@samwoh.com.sg)]

**Sent:** 06 November 2020 07:35

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>

**Cc:** Insurance Dept <[grp.Insurance@samwoh.com.sg](mailto:grp.Insurance@samwoh.com.sg)>; anhclaims <[anhclaims@eqinsurance.com.sg](mailto:anhclaims@eqinsurance.com.sg)>; pncclaims <[pncclaims@eqinsurance.com.sg](mailto:pncclaims@eqinsurance.com.sg)>; distribution <[distribution@eqinsurance.com.sg](mailto:distribution@eqinsurance.com.sg)>

**Subject:** Accident involving PC3460E hit and run at 563 Choa Chu Kang Street 51 on 19 May 2019

Dear Sir,

We refer to the above accident.

As investigation, your insured vehicle GBH6114A hit onto our vehicle PC3460E. We are now in the midst to quantify the damage of our vehicle.

Please let us know if you need to survey before we proceed to repair.

Attached please find photographs, Ita search fee and our police report.

Kindly take note that we are also claiming for the loss of use.

Hope to hear from your office on or before 10 November 2020 (Tuesday).

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Best Regards,

Donald Go

Administrator

DID 63652639

HP 93819627

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Donald Go

Administrator

DID 63652639

HP 93819627

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Best Regards,  
Donald Go

Administrator  
DID 63652639  
HP 93819627