

Denise Tay (LKKAUTO)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Thursday, 15 April 2021 1:57 PM
To: Denise Tay (LKKAUTO); Admin-D (LKKAUTO); assignments; SUR
Subject: RE: Accident involving PC3460E hit and run at 563 Choa Chu Kang Street 51 on 19 May 2019 // EQI REF: DM20HO01646/JT

Dear Denise,

Search in GEARS shows TP did not make any GIA report for the accident.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

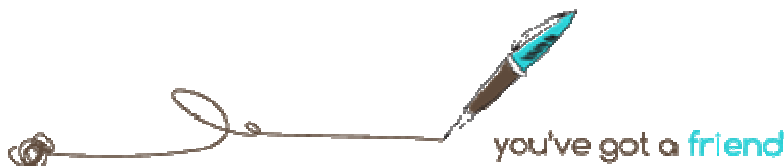
Regards,

Jaime Tay
[Executive | Claims](#)



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Sent: Thursday, 15 April 2021 8:50 am
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Jaime Tay <jaime.tay@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: Accident involving PC3460E hit and run at 563 Choa Chu Kang Street 51 on 19 May 2019 // EQI REF: DM20HO01646/JT

Dear Jamie,

We would like to check if TP has made the GIA report till date.

If yes, please forward a copy to us.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 6 November 2020 2:16 PM

To: 'Jaime Tay' <jaime.tay@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: Accident involving PC3460E hit and run at 563 Choa Chu Kang Street 51 on 19 May 2019 // EQI REF: DM20HO01646/JT

Dear Jaime,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Friday, 6 November, 2020 2:09 PM

To: Summer Lee (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

Subject: RE: Accident involving PC3460E hit and run at 563 Choa Chu Kang Street 51 on 19 May 2019 // EQI REF: DM20HO01646/JT

Dear Summer,

Please also inform our surveyor that third party has not reported the accident.

The PRS was called based on a police report and some photographs.

Kindly revert with surveyor's 1st advice once available.

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Thank you.

Regards,

Jaime Tay
Executive | Claims



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From: Summer Lee (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: 06 November 2020 13:58

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

Subject: RE: Accident involving PC3460E hit and run at 563 Choa Chu Kang Street 51 on 19 May 2019 // EQI REF: DM20HO01646/JT

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Friday, 6 November, 2020 1:21 PM

To: Donald Jesus Molina Go <donald.go@samwoh.com.sg>; assignments@lkkauto.com

Cc: Insurance Dept <grp.insurance@samwoh.com.sg>

Subject: RE: Accident involving PC3460E hit and run at 563 Choa Chu Kang Street 51 on 19 May 2019 // EQI REF: DM20HO01646/JT

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Sir,

Thank you for your email. Arrangement will be made accordingly.

We are unable to comment on liability as our insured has not reported the accident.
We have written to them and will revert on your/ your client's claim once we receive the SAS.

Dear Sirs,

Please assist on PRS on WP basis.

Announcement

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Thank you.

Regards,

Jaime Tay
Executive | Claims



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From: Donald Jesus Molina Go [<mailto:donald.go@samwoh.com.sg>]

Sent: 06 November 2020 11:38

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Cc: Insurance Dept <grp.insurance@samwoh.com.sg>; anhclaims <anhclaims@eqinsurance.com.sg>; pncclaims <pncclaims@eqinsurance.com.sg>

Subject: Re: Accident involving PC3460E hit and run at 563 Choa Chu Kang Street 51 on 19 May 2019 // EQI REF: DM20HO01646/JT

Dear Jamie Tay,

Thanks for your reply.

Please appoint :

LKK Auto Consultants Pte Ltd

Tel: 6256-3561

Fax: 6741-4108

Or:

JP Knights Pte Ltd

Tel: 63450068

Fax: 63445328

Thanks in advance.

Best regards,

Donald

HP 93819627

On Fri, Nov 6, 2020 at 11:32 AM Jaime Tay <jaime.tay@eqinsurance.com.sg> wrote:

Without Prejudice

Save As To Costs

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	8) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
9) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	10) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

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Regards,

Jaime Tay

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From: Donald Jesus Molina Go [mailto:donald.go@samwoh.com.sg]

Sent: 06 November 2020 10:44

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Cc: Insurance Dept <grp.insurance@samwoh.com.sg>; anhclaims <anhclaims@eqinsurance.com.sg>; pncclaims <pncclaims@eqinsurance.com.sg>

Subject: Re: Accident involving PC3460E hit and run at 563 Choa Chu Kang Street 51 on 19 May 2019

Hi Jaime Tay,

I would just want to reiterate to you regarding our conversation. The information is from Singapore Traffic Police after their investigation and find out your insured vehicle hit onto our mini bus.

Best regards,

Donald

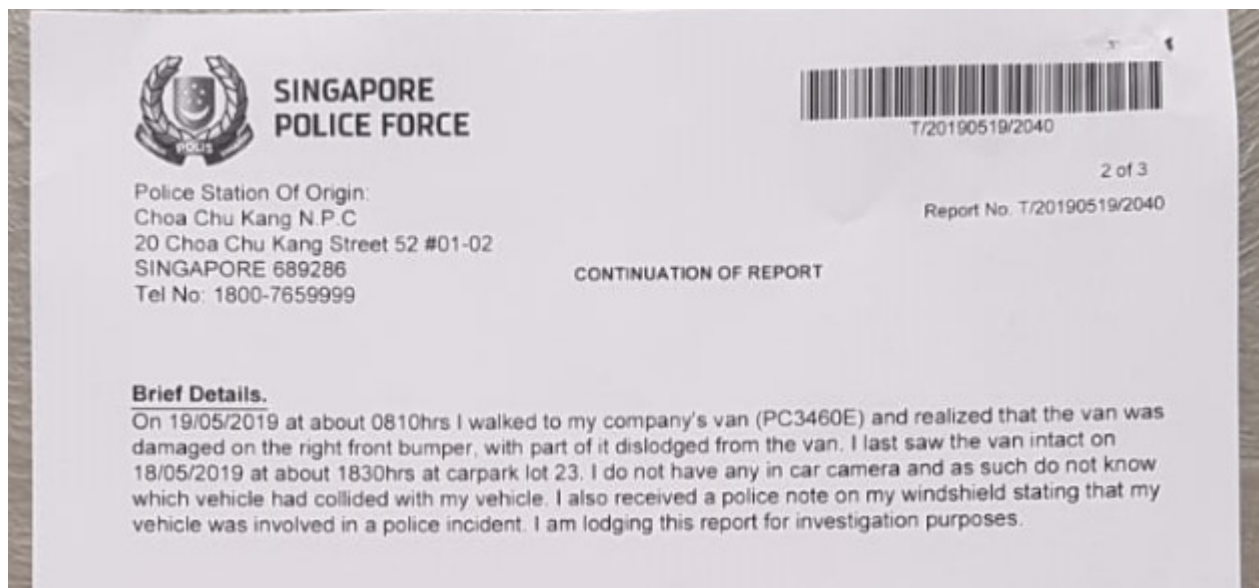
HP 93819627

On Fri, Nov 6, 2020 at 10:26 AM Jaime Tay <jaime.tay@eqinsurance.com.sg> wrote:

WITHOUT PREJUDICE

Dear Sirs,

Please let us have proof that our vehicle GBH6114A was involved in the accident before we proceed.



The image shows a continuation of a Singapore Police Force report. At the top left is the Singapore Police Force logo and name. To the right is a barcode with the number T/20190519/2040 below it. Below the logo, the text reads: 'Police Station Of Origin: Choa Chu Kang N.P.C, 20 Choa Chu Kang Street 52 #01-02, SINGAPORE 689286, Tel No: 1800-7659999'. To the right of this, it says '2 of 3' and 'Report No. T/20190519/2040'. In the center, it says 'CONTINUATION OF REPORT'. Below this, under the heading 'Brief Details.', the text reads: 'On 19/05/2019 at about 0810hrs I walked to my company's van (PC3460E) and realized that the van was damaged on the right front bumper, with part of it dislodged from the van. I last saw the van intact on 18/05/2019 at about 1830hrs at carpark lot 23. I do not have any in car camera and as such do not know which vehicle had collided with my vehicle. I also received a police note on my windshield stating that my vehicle was involved in a police incident. I am lodging this report for investigation purposes.'

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Thank you.

Regards,

Jaime Tay

Executive | Claims



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did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

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A Member of Citystate



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Donald Jesus Molina Go [mailto:donald.go@samwoh.com.sg]

Sent: 06 November 2020 07:35

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Insurance Dept <grp.insurance@samwoh.com.sg>; anhlclaims <anhclaims@eqinsurance.com.sg>; pncclaims <pncclaims@eqinsurance.com.sg>; distribution <distribution@eqinsurance.com.sg>

Subject: Accident involving PC3460E hit and run at 563 Choa Chu Kang Street 51 on 19 May 2019

Dear Sir,

We refer to the above accident.

As investigation, your insured vehicle GBH6114A hit onto our vehicle PC3460E. We are now in the midst to quantify the damage of our vehicle.

Please let us know if you need to survey before we proceed to repair.

Attached please find photographs, Ita search fee and our police report.

Kindly take note that we are also claiming for the loss of use.

Hope to hear from your office on or before 10 November 2020 (Tuesday).

--

Best Regards,

Donald Go

Administrator

DID 63652639

HP 93819627

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Best Regards,

Donald Go

Administrator

DID 63652639

HP 93819627

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Best Regards,
Donald Go
Administrator
DID 63652639
HP 93819627