

Nivitha (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, 6 November 2020 10:33 AM
To: Auto N Cars; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; 'SUR'
Cc: Ye, Yong Kang Melvin
Subject: LKK(MC) \ CMTD2003215/MYE - GBJ3953D & SLH2387L ACC ON 05.11.20

Without Prejudice

Our Reference: CMTD2003215/MYE
Your Reference: SLH2387L

Hi Venessa,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of **LKK AUTO** to survey the above vehicle.

Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.

Aside to **LKK AUTO**,

Please arrange **Mr. Marcus** to conduct the survey for **SLH2387L** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Mr. Melvin**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Auto N Cars <anc.claims@autoncars.com.sg>

Sent: Friday, November 6, 2020 10:29 AM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: Re: PRI \ CMTD2003215/MYE - GBJ3953D & SLH2387L ACC ON 05.11.20

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

We would like to assign LKK Auto Consultants 'Marcus Chua Kang Seng' to do a Pre-Repair Inspection for our client's vehicle.

Best Regards,

Venessa Goh

Auto N Cars Services Pte Ltd

On Fri, Nov 6, 2020 at 8:20 AM Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD2003215/MYE

Your Reference: SLH2387L

Without Prejudice

Date: 06/11/2020

EMAIL ONLY

Attention:

M/S AUTO N CARS SERVICES PTE LTD

Dear Venessa,

ACCIDENT INVOLVING GBJ3953D & SLH2387L ON 04.11.2020

We refer to your Notice of Accident dated 05/11/2020.

*Please be informed that Mr. Melvin Ye is the handler of this case who can be contacted at 63224 667/
melvin.ye@sompo.com.sg.*

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey			Selection (Indicate as tick)
	Motor Surveyor	Surveyor	
1	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
2	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	
3	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Auto N Cars <anc.claims@autoncars.com.sg>
Sent: Thursday, November 5, 2020 5:27 PM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Subject: Pre- Notification for vehicle SLH2387L

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Dear Sir/Mdm,

ACCIDENT INVOLVING OUR CLIENT'S VEHICLE SLH2387L AND YOUR INSURED'S VEHICLE GBJ3953D ON 05/11/2020

We refer to the above matter

Our client's vehicle will be ready for survey.

Failing which we shall proceed with the repair after the expiry of 48 hours notice.

Thank you

Best Regards,

Venessa Goh

Auto N Cars Services Pte Ltd