

Nivitha (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 5 November 2020 5:17 PM
To: Darren; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM20D204181/C02/GY5195Z/LEWLC / FW: OUR REF : 2011-05 // YOURREF : GY5195Z ACCIDENT INVOLVING GY5195Z AND SMC1993H
Attachments: GIA REPORT.PDF

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Darren <claims@teamworkgarage.com>
Sent: Thursday, November 5, 2020 5:04 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D204181/C02/GY5195Z/LEWLC / FW: OUR REF : 2011-05 // YOURREF : GY5195Z ACCIDENT INVOLVING GY5195Z AND SMC1993H

WITHOUT PREJUDICE

Dear Jenny,

Kindly appoint LKK Taufikh

Darren
Teamwork Garage Pte Ltd
53 Ubi Avenue 1
#01-24 Paya Ubi Industrial Park
Singapore 408934
Tel: 68442475
Fax: 68442474

From: [Jenny Lew](#)

Sent: Wednesday, 4 November 2020 5:01 PM

To: [Keith Lian](#)

Cc: [Claims Dept of CTI](#)

Subject: RE: SNM20D204181/C02/GY5195Z/LEWLC / FW: OUR REF : 2011-05 // YOURREF : GY5195Z ACCIDENT INVOLVING GY5195Z AND SMC1993H

Without Prejudice

Our reference: **SNM20D204181C02/ GY5195Z/lewlc**
Your reference: **SMC1993H**

Dear Sirs / Madam,

ACCIDENT INVOLVING GY5195Z & SMC1993H on 31/10/2020

We refer to your email of 04/11/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, November 4, 2020 1:29 PM

To: keith Lian <claims@teamworkgarage.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204181/C02/GY5195Z/LEWLC / FW: OUR REF : 2011-05 // YOUR REF : GY5195Z ACCIDENT INVOLVING GY5195Z AND SMC1993H

Dear Jenny Lew,

Please conduct PRS for **SMC1993H**.

Note: officer in charge – Jenny Lew 63896172.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: TEAMWORK <claims@teamworkgarage.com>
Sent: Wednesday, 4 November 2020 11:29 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: TEAMWORK <claims@teamworkgarage.com>
Subject: OUR REF : 2011-05 // YOUR REF : GY5195Z ACCIDENT INVOLVING GY5195Z AND SMC1993H

WITHOUT PREJUDICE

OUR REF : 2011-05
YOUR REF : GY5195Z

Dear Sir / Madam,
PRE-REPAIR INSPECTION FOR SMC1993H
ACCIDENT INVOLVING GY5195Z AND SMC1993H ON 31.10.2020.

We refer to the above matter and enclosed herewith our client's GIA report and notification of Pre-repair inspection for your attention.

Please let us have your list of surveyors.

Thank you and have a nice day.

Regards,

Shu Shan

Teamwork Garage Pte Ltd
Blk 53 Ubi Avenue 1
#01-24
Paya Ubi Industrial Park
Singapore 408934
Tel: 6844 2475
Fax: 6844 2474