

Shirley Hiew (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 18 November 2020 5:36 pm
To: Ong Shiying; SUR; assignments
Cc: Jason; Lina Pang; Claims Dept of CTI
Subject: RE: SNM20D204181/C02/GY5195Z/LEWLC / RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMC 1993H DOA: 31.10.2020

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Ong Shiying <shiyong.ong@fastechauto.com.sg>
Sent: Wednesday, November 18, 2020 5:28 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D204181/C02/GY5195Z/LEWLC / RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMC 1993H DOA: 31.10.2020

Without Prejudice

Dear Jenny,

Please arrange (Marcus Chua - LKK) to conduct the pre-repair survey.

Thank You

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]
Sent: Wednesday, November 18, 2020 4:15 PM
To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D204181/C02/GY5195Z/LEWLC / RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMC 1993H DOA: 31.10.2020

Without Prejudice

Our reference: SNM20D204181/C02/GY5195Z/lewlc
Your reference: SMC1993H

Dear Sirs / Madam,

ACCIDENT INVOLVING GY5195Z & SMC1993H on 31/10/2020

We refer to your email of 12/11/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, November 18, 2020 3:35 PM
To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>
Subject: O/R: SNM20D204181/C02/GY5195Z/LEWLC / RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMC 1993H DOA: 31.10.2020

Dear Jenny,

Please conduct PRS for **SMC1993H** .

Note: officer in charge – Jenny Lew 63896172.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Ong Shiying <shiyong.ong@fastechauto.com.sg>
Sent: Thursday, 12 November 2020 5:26 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMC 1993H DOA: 31.10.2020

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: [GY 5195Z.](#)

Date of accident: [31/10/2020](#)

Please arrange [Pre-repair Inspection](#) for my client' s vehicle no: [SMC 1993H.](#)

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Ong Shiying
Sent: Thursday, November 12, 2020 3:29 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SDV 8122R DOA: 31.10.2020

Without Prejudice

Dear Sir / Madam,

Please provide the surveyor list for above mention.

Thank You

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Ong Shiying
Sent: Thursday, November 12, 2020 12:08 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SDV 8122R DOA: 31.10.2020

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: GY 5195Z.

Date of accident: 31/10/2020

Please arrange Pre-repair Inspection for my client' s vehicle no: SDV 8122R.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
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