

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 30 December 2020 12:42 PM
To: Sbk E; SUR
Cc: Naz (LKKAUTO)
Subject: RE: LUMP SUM REPAIR AMOUNT, Re: AUTHORIZATION FOR FBQ8256M

Dear Mr Kwan,

WITHOUT PREJUDICE

Confirm Lump Sum \$3,400.00 before excess \$300.00 & GST and 3 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sbk E <sbk5643e@yahoo.com>
Sent: Sunday, 27 December 2020 3:04 PM
To: SUR <sur@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Subject: RE: LUMP SUM REPAIR AMOUNT, Re: AUTHORIZATION FOR FBQ8256M

Dear Serene,

Please confirm that the lump sum repair amount for FBQ8256M is \$3,400.00 (Before GST and Excess) as agreed.
Thank you.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Wednesday, November 11, 2020, 10:21:38 AM GMT+8, Shiau Chan (LKKAUTO) <siewsc@lkkauto.com> wrote:

Dear Mr Kwan,

As instructed by our client, please proceed to repair the insured vehicle **FBQ 8256M (Excess \$300/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, 10 November 2020 1:49 PM
To: Sbk E <sbk5643e@yahoo.com>; SUR <sur@lkkauto.com>
Subject: RE: AUTHORIZATION FOR FBQ8256M

Dear Mr Kwan,

Please be informed that we are pending for insurance approval. Once approve, we will send you an email.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Tuesday, 10 November 2020 11:42 AM

To: Sbk E <sbk5643e@yahoo.com>; SUR <sur@lkkauto.com>
Subject: RE: AUTHORIZATION FOR FBQ8256M

Dear Mr Kwan,

Thank you for the email.

Dear Shiau Chan,

Kindly assist.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sbk E <sbk5643e@yahoo.com>
Sent: Tuesday, 10 November 2020 11:36 AM
To: SUR <sur@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: AUTHORIZATION FOR FBQ8256M

Dear Veron,

Please assist to authorize repair for FBQ8256M. Thank you.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Friday, November 6, 2020, 05:32:42 PM GMT+8, Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Mr Kwan,

As instructed by our client, please proceed to repair the **insured vehicle FBN 8844G,(Excess TBC).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please expedite the undertaking letter and interview form.

Best Regards,

Veron Chen | Case Handler **ON BEHALF OF YVONNE**

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)