

Asher Sng (LKKAuto)

From: Claims Dept <claims_rar@bifrostauto.com>
Sent: Thursday, 16 June 2022 14:44
To: Motor_Claims
Cc: claims
Subject: LOD SUBMISSION: OUR REF: PC 7838 Z ; YOUR REF: SHC 2967 L ; DOA: 02/11/2020
Attachments: PC 7838 Z - LOA.pdf; PC 7838 Z - RENTAL.pdf; PC 7838 Z 02.11.2020 - GIA.PDF; PC 7838 Z - PROFORMA INVOICE.pdf

WITHOUT PREJUDICE

Our Ref : **PC7838Z**

Your Ref : **SHC2967L**

15/06/2022

MS First Capital Insurance Limited

36 ROBINSON ROAD, #16-01 CITY HOUSE,
SINGAPORE 068877

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 02/11/2020 along AMK AVE 5 TWDS CTE (SLE) involving vehicles PC 7838 Z and SHC 2967 L
We refer to the above-mentioned accident.

We are claiming as per below:-

- | | |
|---|------------|
| 1. Repair Cost | \$4,333.50 |
| 2. Loss of Rental for 09 Days x \$250/- per day | \$2,250.00 |
| 3. LTA/GIA Search fee | \$14.95 |

TOTAL \$6,598.45

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com

Yours faithfully,

Ivie

BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is chargeable if applicable

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 02/11/2020 along AMK AVE 5 TWDS CTE (SLE) involving vehicles PC 7838 Z and SHC 2967 L

In consideration of Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589, repairing my/our motor vehicle no PC7838Z at my request, I/We, CS PARTNERS TRADING COMPANY (S) PTE LTD ("the claimant") of null (address) bearing NRIC No 2XXXXX614R the owner of motor vehicle no PC7838Z, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Bifrost Auto Pte Ltd.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to Bifrost Auto Pte Ltd the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into Bifrost Auto Pte Ltd account. Upon clearance of the said cheque, I/we further authorize Bifrost Auto Pte Ltd and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to Bifrost Auto Pte Ltd shall amount to a good discharge of Bifrost Auto Pte Ltd and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 08 day of 11 (month) 20 20 (year)

CS & PARTNERS TRADING COMPANY (S) PTE LTD
201632614R

Signed by "the claimant"

Name: CS PARTNERS TRADING COMPANY (S) PTE

LTD

NRIC No: 2XXXXX614R

Signed by Bifrost Auto Pte Ltd

Name:



DISCHARGE RECEIPT

CLAIM REFERENCE : D20004496MFSH
ACCIDENT DATE : 02/11/2020
ACCIDENT LOCATION : AMK AVE 5 TWDS CTE (SLE)
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : TOH KOK HUAT
INSURED VEHICLE : SHC 2967L
INVOLVED PARTY : PC 7838Z
SETTLEMENT SUM : \$5,180.95

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : CS & Partners
Trading Company

WITNESS : (CS) Pte Ltd.
NONAHAN KOK HUAT

Signature and Date :

CS & PARTNERS
TRADING COMPANY
(S) PTE LTD

16/05/2023

Signature and Date :

16/05/2023

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

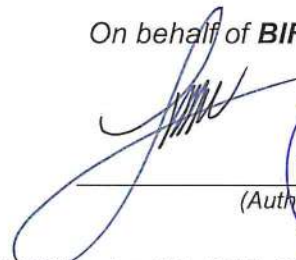
MS First Capital Insurance Limited
36 ROBINSON ROAD, #16-01 CITY HOUSE,
SINGAPORE 068877

Inv. No. : BA.RA.2211006
Inv. Date : 01-11-2022
Ref : 02/11/2020
Terms : 30 Days
Veh. No. : PC7838Z
Make & Model : TOYOTA
HIACE
COMMUTER
2.8GL AT

#	Description	Qty	Rate	Total	Tax
1	REPAIR COSTS	1.0	\$4,050.00	\$4,050.00	\$283.50

Subtotal for invoice : S\$4,050.00
GST (7.0%) : S\$283.50
Total : S\$4,333.50

On behalf of **BIFROST AUTO PTE. LTD.**


(Authorised Signature)



Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to 6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589 or direct bank transfer to DBS Bank Current Account 070-902-886-1.

**Revolution Automotive Pte Ltd**

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-49 Singapore 415875

Tel: +65 6452 4457 | Fax: +65 6452 4584

Co. Reg. No.: 201907652D

THANGARAJ SHIVKUMAR

Contact: 8272 4682

Rental Invoice

Invoice No. : L2011008
Date : 13 Nov 2020
Ref No. : PC 7838 Z
Currency : SGD
Terms : COD
RA No. : -
Veh No. : PC 7890 X

#	Rental Period	Rate	Disc	Amt
1.	Rental (05/11/2020 1000Hrs to 13/11/2020 1700HRs)	2250.00	0.00	2250.00

Total : \$ 2,250.00
Amount Due: \$ -

I agree to the price as listed above and affirm
that the goods are received in good condition.

For Revolution Automotive Pte Ltd

(Customer's Signature and Company Stamp)

(Authorised Signature)





R00030



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 05 Nov 2020 / 13:34:56

Receipt Date/Time : 05 Nov 2020 / 13:34:56

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201105-001727

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLU385L				
As at 05 Oct 2020/06:40:00				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SLU385L Enquiry Fee 20201105133408773964	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SHC2967L				
As at 02 Nov 2020/22:00:00				
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
2	Insurance Enquiry - SHC2967L Enquiry Fee 20201105133408835645	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		14.00	0.98	14.98
Rounding Difference				0.03
Total Amount Payable				14.95
Paid By				
554827XXXXXX7315		eNETS Credit Card		14.95
Total				14.95
Cash Change				0.00
Tendered Amount				14.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Friday, 12 August 2022 4:16 PM
To: Asher Sng (LKKAUTO)
Cc: Admin A; Mei Kwan (LKKAUTO)
Subject: [MANDATE REQUEST] RE: REQUEST FOR SURVEY REPORT OF PC7838Z - LOD - D20004496MFSH/1 *** ACC INV SHC2967L AND PC7838Z ON 02.11.2020
Attachments: LKK Survey Report.pdf; TP LOD.pdf
Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher,

Please see our mandate below.

Please also request for the Final repair bill.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of  **MS&AD INSURANCE GROUP**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Thursday, August 11, 2022 12:29 PM
To: Karen Tan <karentan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: [MANDATE REQUEST] RE: REQUEST FOR SURVEY REPORT OF PC7838Z - LOD - D20004496MFSH/1 *** ACC INV SHC2967L AND PC7838Z ON 02.11.2020

Your ref : **D20004496MFSH**

Our ref : CC4/FCI20012147/Gea3q2

Dear Sirs,

ACCIDENT INVOLVING SHC 2967L (OI) AND PC 7838Z (TP) ON 02/11/2020

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " **BIFROST AUTO PTE LTD** " at **\$ 5,593.50 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised	MSFC Mandate
1. Cost of Repairs (w/GST)	\$ 11,202.10	\$ 4,333.50	Agreed
2. Loss of Rental (9days x \$250)	\$ 2,250.00	\$ 1,260.00 (7days x \$180)	\$480 to \$1,260.00 (6-7 days x \$80-\$180)
3. LTA Search Fee	\$ 14.95	\$ -	
Total	\$ 13,467.05	<u>\$ 5,593.50</u>	\$4,813.50 to \$5,593.50

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11.08.2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Tan <karentan@msfirstcapital.com.sg>

Sent: Monday, 18 July 2022 09:35

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: REQUEST FOR SURVEY REPORT OF PC7838Z - LOD - D20004496MFSH/1 *** ACC INV SHC2967L AND PC7838Z ON 02.11.2020

Dear Asher,

We refer to your email below.

The third party is chasing for a settlement. Kindly attend urgently.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Wednesday, July 6, 2022 1:43 PM

To: Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Subject: RE: REQUEST FOR SURVEY REPORT OF PC7838Z - LOD - D20004496MFSH/1 *** ACC INV SHC2967L AND PC7838Z ON 02.11.2020

Hi Karen,

We refer to the email below.

We are handling the property damaged, currently in the midst of preparing our report to seek for your approval.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Karen Tan <karentan@msfirstcapital.com.sg>

Sent: Wednesday, 6 July 2022 12:43

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Subject: REQUEST FOR SURVEY REPORT OF PC7838Z - LOD - D20004496MFSH/1 *** ACC INV SHC2967L AND PC7838Z ON 02.11.2020

Dear Asher,

We refer to our email below.

Kindly confirm that you are handling the property claim.

Meanwhile, kindly let us have the Survey Report of PC7838Z soonest.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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From: Karen Tan

Sent: Thursday, June 16, 2022 5:04 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Subject: LOD - D20004496MFSH/1 *** ACC INV SHC2967L AND PC7838Z ON 02.11.2020

Dear Asher,

Please find enclosed third party's LOD for your necessary action.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Thursday, June 16, 2022 4:00 PM

To: Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Subject: RE: REQUEST FOR SURVEY REPORT - D20004496MFSH/1 *** ACC INV SHC2967L AND PC7838Z ON 02.11.2020

Hi Karen,

We refer to the email below.

Third party repairer just submitted the complete estimate to us.

Currently pending for third party LOD.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Karen Tan <karentan@msfirstcapital.com.sg>

Sent: Thursday, 16 June 2022 15:30

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: REQUEST FOR SURVEY REPORT - D20004496MFSH/1 *** ACC INV SHC2967L AND PC7838Z ON 02.11.2020

Dear Sirs/Madam,

We refer to the captioned matter.

Our record shows that we have not received the Survey report for PC7838Z. Kindly let us have the report soonest.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, November 9, 2020 2:43 PM

To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>

Subject: RE: SURVEY ASSESSMENT - D20004496MFSH/1 *** ACC INV SHC2967L AND PC7838Z ON 02.11.2020

Dear Chris,

We refer to the above matter.

We have inspected TP vehicle PC 7838Z at M/s Bifrost Auto Pte Ltd on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- Photographs of TP vehicle in its damaged condition

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Please take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 5 November, 2020 4:10 PM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: CHRISLIM@MSFIRSTCAPITAL.COM.SG

Subject: RE: SURVEY ASSESSMENT - D20004496MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Thursday, 5 November, 2020 4:01 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; CHRISLIM@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20004496MFSH/1

Dear Sir/Mdm,

We refer to the above reference.
Please find attached the necessary documents for survey.
Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.