Asher Sng (LKKAuto)

From: Claims Dept <claims_rar@bifrostauto.com>

Sent: Thursday, 16 June 2022 14:44

To: Motor_Claims

Cc: claims

 Subject:
 LOD SUBMISSION: OUR REF: PC 7838 Z ; YOUR REF: SHC 2967 L ; DOA: 02/11/2020

 Attachments:
 PC 7838 Z - LOA.pdf; PC 7838 Z - RENTAL.pdf; PC 7838 Z 02.11.2020 - GIA.PDF; PC

7838 Z - PROFORMA INVOICE.pdf

WITHOUT PREJUDICE Our Ref : **PC7838Z** Your Ref : **SHC2967L**

15/06/2022

MS First Capital Insurance Limited

36 ROBINSON ROAD, #16-01 CITY HOUSE,

SINGAPORE 068877

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 02/11/2020 along AMK AVE 5 TWDS CTE (SLE) involving vehicles PC 7838 Z and SHC 2967 L We refer to the above-mentioned accident.

We are claiming as per below:-

Repair Cost \$4,333.50
 Loss of Rental for 09 Days x \$250/- per day \$2,250.00
 LTA/GIA Search fee \$14.95
 TOTAL \$6.598.45

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com Yours faithfully,

lvie

BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is chargeable if applicable

BIFROST AUTO PTE, LTD.

Co. Reg. No.: 201929175W

LETTER OF AUTHORISATION

Accident on 02/11/2020 along AMK AVE 5 TWDS CTE (SLE) involving vehicles PC 7838 Z and SHC 2967 L

In consideration of Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589, repairing my/our motor vehicle no PC7838Z at my request, I/We, CS PARTNERS TRADING COMPANY (S) PTE LTD ("the claimant") of null (address) bearing NRIC No 2XXXXX614R the owner of motor vehicle no PC7838Z, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Bifrost Auto Pte Ltd.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to Bifrost Auto Pte Ltd the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into Bifrost Auto Pte Ltd account. Upon clearance of the said cheque, I/we further authorize Bifrost Auto Pte Ltd and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to Bifrost Auto Pte Ltd shall amount to a good discharge of Bifrost Auto Pte Ltd and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this	08	day of	11	(mont	:h) 20 <u>2</u>	<u>20</u> (y	ear)		
CS & PART 201632614R		ADING CO	MPANY	(S) PTE	LTD	50	PTE.	S hunt	
Signed by "the	claimant"	Der.		 Sig	ned by E	Sitrost A	uto Pte	Ltd	
Name: CS PART	NERS TRAI	OING COMPA	ANY (S) PT	E Na	me:	(3)	B		_

LTD

NRIC No: 2XXXXX614R



MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9 6 Raffles Quay #21-00 Singapore 048580 Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore 068877 Tel: (65) 6507 3848 Fax: (65) 6507 3849 www.msfirstcapital.com.sg

DISCHARGE RECEIPT

CLAIM REFERENCE

: D20004496MFSH

ACCIDENT DATE

02/11/2020

ACCIDENT LOCATION

: AMK AVE 5 TWDS CTE (SLE)

INSURED

COMFORT TRANSPORTATION PTE LTD

INSURED DRIVER

TOH KOK HUAT

INSURED VEHICLE

SHC 2967L

INVOLVED PARTY

PC 7838Z

SETTLEMENT SUM

\$5,180.95

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

- 1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
- 2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: CS & Martner Tracking Company (B) Pte Hel.

WITNESS:

Signature and Date:

16/05/2023

16/05/2023

my execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims arising from the same accident.

BIFROST AUTO PTE. LTD.

GST. Reg. No.: 201929175W

Tax Invoice

MS First Capital Insurance Limited

36 ROBINSON ROAD, #16-01 CITY HOUSE,

SINGAPORE 068877

Inv. No.:

BA.RA.2211006

Inv. Date:

01-11-2022

Ref:

02/11/2020

Terms:

30 Days

Veh. No. : Make & Model : PC7838Z TOYOTA

HIACE

COMMUTER

2.8GL AT

#	Description	Qty	Rate	Total	Tax
1	REPAIR COSTS	1.0	\$4,050.00	\$4,050.00	\$283.50

Subtotal for invoice

S\$4,050.00

GST (7.0%)

S\$283.50

Total :

S\$4,333.50

On behalf of BIFROST AUTO PTE. LTD.

(Authorised Signature

Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to 6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589 or direct bank transfer to DBS Bank Current Account 070-902-886-1.



Revolution Automotive Pte Ltd

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-49 Singapore 415875

Tel: +65 6452 4457 | Fax: +65 6452 4584

Co. Reg. No.: 201907652D

THANGARAJ SHIVKUMAR

Contact: 8272 4682

Rental Invoice

Invoice No.

: L2011008

Date

: 13 Nov 2020 : PC 7838 Z

Ref No. Currency

: SGD

Terms RA No. : COD

RA No. Veh No.

: PC 7890 X

**	Relital Fellod
1	Rental (05/11/2020 1000Hrs to 13/11/2020 1700HRs)

Rate	
2250.00	i

Disc 0.00 Amt

00 2250.00

Total: \$2,250.00

Amount Due: \$

I agree to the price as listed above and affirm that the goods are received in good condition.

For Revolution Automotive Pte Ltd

(Authorised Signature) 201901158

(Customer's Signature and Company Stamp)



8 Kaki Bukit Ave 4 Premier @ Kaki Bukit

#01-49 Singapore 415875

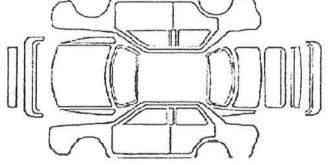
Tel: 6452 4457 Fax: 6452 4584 Email: enquiry@revoauto.com.sg

Co. Reg. No.: 201907652D

RENTAL AGREEMENT

R00030

HIRER'S PARTICULAR		Veh. No/Model: PC 78382 Tourn HIACE HIGH ROO			116H ROOF.	
Name: THINGGARD SHIVEUMAR		Rental Veh. No/Model: PC 7890 x / Tough HINCE			НИСС	
NRIC/Passport No: 883716046		Date/Time Out: 05/11/20 / 1000hrs				
Address: 802 WUDDLANDS 87	82 #10-50	Date/Time In: 13/11/20 / 1700hrs.				
	30892].		OUT		IN	12
Tel: 8272 4602.			1/2	> 4	1/2	4
Driving license No:	Exp:	E		- F E		r
ADDITIONAL DRIVER'S PARTICUL	AR	Milage:		ſ	Milage:	
Name:		Rental C	Charges	S\$		S\$
NRIC/Passport No:			Hours @		per hour	
Address:		9	Days @	250	per day	2/250
			Weeks @		per week	
			Months@		per month	
					Subtotal	
Tel:					GST @ 7%	
Driving license No:	Exp:	Others				
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		TOTAL CHARGES 2,250				
		Mode of Payment: Cash/Nets/Cheque/Credit Card:				
		Deposit		Deposit		***************************************
		A		, D.E		



Physical Damage Excess	Acknowledgement	
Singapore - Own Damage	S\$2,000	
Singapore - 3rd Party Damage	S\$2,000	
Malaysia (if applicable)	\$\$8,000	
For Driver aged < 27 or above 65 and/or less than 2 yrs driving experience regardless of age	S\$3,000 (Additional)	×

IMPORTANT NOTE:

- 1. ONLY PERSONS ABOVE 22 YEARS OF AGE, HOLDING A VALID SINGAPORE LICENCE FOR MORE THAN 2 YEARS, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- 2. Vehicle is strictly for use in Singapore only and may not be driven out of Singapore without the prior written consent of Revolution Automotive Pte Ltd.
- 3. Use of vehicle for illegal purposes (e.g. in connection with theft, drug pedalling or trafficking, smuggling) is strictly prohibited.
- 4. In case of accident, the hirer shall report to Revolution Automotive Pte Ltd immediately.

Cash/Nets/Che	que/Credit Card:	
Deposit	Deposit	
Amount		
Remarks:	Received by	

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

Hirer Signature/Date



> Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time : 05 Nov 2020 / 13:34:56 Receipt Date/Time : 05 Nov 2020 / 13:34:56

Tax Invoice/Receipt

Receipt No.: ITNET-00000-201105-001727

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLU385L				
As at 05 Oct 2020/06:40:00				
Insurance Co: INDIA INT'L INS PTE LTD 1 Insurance Enquiry - SLU385L				
Enquiry Fee		7.00	0.49	7.49
20201105133408773964				
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - SHC2967L				
As at 02 Nov 2020/22:00:00 Insurance Co: MS FIRST CAPITAL INSURA	ANICELIMITED			
2 Insurance Enquiry - SHC2967L	ANCE LIMITED			
Enquiry Fee		7.00	0.49	7.49
20201105133408835645				
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	14.00	0.98	14.98
	Rounding Difference			0.03
	Total Amount Payable			14.95
	Paid By			
	554827XXXXXX7315	eNETS Credit Car	rd	14.95
	Total			14.95
	Cash Change			0.00
	Tendered Amount			14.95
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAuto)

From: Karen Tan <karentan@msfirstcapital.com.sg>

Sent: Friday, 12 August 2022 4:16 PM

To: Asher Sng (LKKAuto)

Cc: Admin A; Mei Kwan (LKKAuto)

Subject: [MANDATE REQUEST] RE: REQUEST FOR SURVEY REPORT OF PC7838Z - LOD -

D20004496MFSH/1 *** ACC INV SHC2967L AND PC7838Z ON 02.11.2020

Attachments: LKK Survey Report.pdf; TP LOD.pdf

Follow Up Flag: Follow up Flag Status: Completed

Dear Asher,

Please see our mandate below.

Please also request for the Final repair bill.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3582 | Fax No.: 6507 3849 | Company Regn. No. 195000106C

A Member of MS&AD INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Thursday, August 11, 2022 12:29 PM **To:** Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: [MANDATE REQUEST] RE: REQUEST FOR SURVEY REPORT OF PC7838Z - LOD - D20004496MFSH/1 *** ACC INV

SHC2967L AND PC7838Z ON 02.11.2020

Your ref: D20004496MFSH

Our ref: CC4/FCI20012147/Gea3q2

Dear Sirs,

ACCIDENT INVOLVING SHC 2967L (OI) AND PC 7838Z (TP) ON 02/11/2020

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " BIFROST AUTO PTE LTD " at \$ 5,593.50 (all-in).

The summary is as follows: -

	Amount Claime	d Amount Revised	MSFC Mandate
 Cost of Repairs (w/GST) 	\$ 11,202.10	\$ 4,333.50	Agreed
2. Loss of Rental (9days x \$250)	\$ 2,250.00	\$ 1,260.00 (7days x \$180)	\$480 to \$1,260.00 (6-7 days x \$80-\$180)
3. LTA Search Fee	\$ 14.95	\$ -	
	Total \$ 13,467.05	<u>\$ 5,593.50</u>	\$4,813.50 to \$5,593.50

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11.08.2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | did: 6841-6051 | Mobile: 8839 9816 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Karen Tan < karentan@msfirstcapital.com.sg >

Sent: Monday, 18 July 2022 09:35

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Subject: RE: REQUEST FOR SURVEY REPORT OF PC7838Z - LOD - D20004496MFSH/1 *** ACC INV SHC2967L AND

PC7838Z ON 02.11.2020

Dear Asher,

We refer to your email below.

The third party is chasing for a settlement. Kindly attend urgently.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3582 | Fax No.: 6507 3849 | Company Regn. No. 195000106C

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From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >

Sent: Wednesday, July 6, 2022 1:43 PM

To: Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: REQUEST FOR SURVEY REPORT OF PC7838Z - LOD - D20004496MFSH/1 *** ACC INV SHC2967L AND

PC7838Z ON 02.11.2020

Hi Karen,

We refer to the email below.

We are handling the property damaged, currently in the midst of preparing our report to seek for your approval.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | did: 6841-6051 | Mobile: 8839 9816 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Karen Tan <karentan@msfirstcapital.com.sg>

Sent: Wednesday, 6 July 2022 12:43

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Subject: REQUEST FOR SURVEY REPORT OF PC7838Z - LOD - D20004496MFSH/1 *** ACC INV SHC2967L AND PC7838Z

ON 02.11.2020

Dear Asher,

We refer to our email below.

Kindly confirm that you are handling the property claim.

Meanwhile, kindly let us have the Survey Report of PC7838Z soonest.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3582 | Fax No.: 6507 3849 | Company Regn. No. 195000106C

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From: Karen Tan

Sent: Thursday, June 16, 2022 5:04 PM

To: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <<u>Meikwan@lkkauto.com</u>> Subject: LOD - D20004496MFSH/1 *** ACC INV SHC2967L AND PC7838Z ON 02.11.2020

Dear Asher,

Please find enclosed third party's LOD for your necessary action.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3582 | Fax No.: 6507 3849 | Company Regn. No. 195000106C

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From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Thursday, June 16, 2022 4:00 PM

To: Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: REQUEST FOR SURVEY REPORT - D20004496MFSH/1 *** ACC INV SHC2967L AND PC7838Z ON 02.11.2020

Hi Karen,

We refer to the email below.

Third party repairer just submitted the complete estimate to us.

Currently pending for third party LOD.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | did: 6841-6051 | Mobile: 8839 9816 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Karen Tan <karentan@msfirstcapital.com.sg>

Sent: Thursday, 16 June 2022 15:30

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Jia Le (LKK Auto) < JiaLe@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: REQUEST FOR SURVEY REPORT - D20004496MFSH/1 *** ACC INV SHC2967L AND PC7838Z ON 02.11.2020

Dear Sirs/Madam,

We refer to the captioned matter.

Our record shows that we have not received the Survey report for PC7838Z. Kindly let us have the report soonest.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3582 | Fax No.: 6507 3849 | Company Regn. No. 195000106C

A Member of MS&AD INSURANCE GROUP

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Monday, November 9, 2020 2:43 PM

To: Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg>

Cc: Jia Le (LKK Auto) < JiaLe@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Karen Tan < karentan@msfirstcapital.com.sg >

Subject: RE: SURVEY ASSESSMENT - D20004496MFSH/1 *** ACC INV SHC2967L AND PC7838Z ON 02.11.2020

Dear Chris,

We refer to the above matter.

We have inspected TP vehicle PC 7838Z at M/s Bifrost Auto Pte Ltd on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

Photographs of TP vehicle in its damaged condition

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Please take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin-D (LKKAuto) admin-d@lkkauto.com>

Sent: Thursday, 5 November, 2020 4:10 PM

To: 'Claim Workflow System' < cwsmotorclaims@msfirstcapital.com.sg; assignments < assignments@lkkauto.com; Admin A

<admin-a@lkkauto.com>

Cc: CHRISLIM@MSFIRSTCAPITAL.COM.SG

Subject: RE: SURVEY ASSESSMENT - D20004496MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claim Workflow System < cwsmotorclaims@msfirstcapital.com.sg>

Sent: Thursday, 5 November, 2020 4:01 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; CHRISLIM@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20004496MFSH/1

Dear Sir/Mdm,

We refer to the above reference. Please find attached the necessary documents for survey. Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards, Admin Team Claim Workflow System Motor Claims Department MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.