## Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent:Monday, 9 November, 2020 2:43 PMTo:CHRISLIM@MSFIRSTCAPITAL.COM.SGCc:Jia Le (LKK Auto); Admin A; Karen Tan

Subject: RE: SURVEY ASSESSMENT - D20004496MFSH/1 \*\*\* ACC INV SHC2967L AND

PC7838Z ON 02.11.2020

Attachments: LKK SURVEY PHOTO.pdf

Dear Chris.

We refer to the above matter.

We have inspected TP vehicle PC 7838Z at M/s Bifrost Auto Pte Ltd on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

Photographs of TP vehicle in its damaged condition

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Please take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

## **LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 5 November, 2020 4:10 PM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A

<admin-a@lkkauto.com>

Cc: CHRISLIM@MSFIRSTCAPITAL.COM.SG

Subject: RE: SURVEY ASSESSMENT - D20004496MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claim Workflow System < <a href="mailto:cwsmotorclaims@msfirstcapital.com.sg">cwsmotorclaims@msfirstcapital.com.sg</a>>

Sent: Thursday, 5 November, 2020 4:01 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; CHRISLIM@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20004496MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey. Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.