

## Jasper Chua (LKK Auto)

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**From:** Jasper Chua (LKK Auto)  
**Sent:** Monday, 25 January 2021 10:13 AM  
**To:** 'Zila @ Ah Lim Motor Company'  
**Cc:** Admin A  
**Subject:** CHECK LIABILITY - TP / OUR CLIENT SMQ467T 04/11/2020 POLICY NO. SI19V14240  
YOUR INSURED SMP4842Y  
**Attachments:** short.mp4; SMP 4842Y.JPG

Without Prejudice

Dear Sir/ Madam,

We refer to the matter above.

Please be informed that our principal had further reviewed the matter and based on the available information at hand, the liability is in favor of our insured. Based on our insured video , your client vehicle suddenly moved off from stationary position and hit our insured.

Kindly refer to our insured's statement and video footage from our insured as attached for your reference.

As such, we have our principal's instruction and that we are unable to look into your client's claim.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Please take note of the below:

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party. All our rights are hereby reserved.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jasper Chua (LKK Auto)  
**Sent:** Monday, 25 January 2021 8:58 AM  
**To:** Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** 3RD REMINDER CHECK LIABILITY - TP / OUR CLIENT SMQ467T 04/11/2020 POLICY NO. SI19V14240 YOUR INSURED SMP4842Y

Without Prejudice

Dear Sir/ Madam,

We refer to your below email.

Please be informed that we are currently seeking instructions from our principal.

We will get back to you for an update in due course.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>

**Sent:** Friday, 22 January 2021 5:04 PM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** 3RD REMINDER CHECK LIABILITY - TP / OUR CLIENT SMQ467T 04/11/2020 POLICY NO. SI19V14240 YOUR INSURED SMP4842Y

**Importance:** High

Hi Jasper,

Pls refer to my email dated 13/01.

Pls advise me on the liability.

Pls provide if your insured has any video footage.

Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

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**From:** Zila @ Ah Lim Motor Company

**Sent:** Wednesday, 13 January 2021 4:04 PM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** 2nd REMINDER CHECK LIABILITY - TP / OUR CLIENT SMQ467T 04/11/2020 POLICY NO. SI19V14240 YOUR INSURED SMP4842Y

**Importance:** High

Hi Jasper,

Pls advise me on the liability.  
Pls provide if your insured has any video footage.

Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

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**From:** Zila @ Ah Lim Motor Company

**Sent:** Tuesday, 5 January 2021 11:06 AM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP / OUR CLIENT SMQ467T 04/11/2020 POLICY NO. SI19V14240 YOUR INSURED SMP4842Y

**Importance:** High

Hi Jasper,

Pls refer to my email dated 17/12.  
Pls advise me on the liability.  
Pls provide if your insured has any video footage.

Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

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**From:** Zila @ Ah Lim Motor Company

**Sent:** Thursday, 17 December 2020 10:22 AM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP / OUR CLIENT SMQ467T 04/11/2020 POLICY NO. SI19V14240 YOUR INSURED SMP4842Y

**Importance:** High

Hi Jasper,

Pls refer to my email dated 17/11.

My insured doesn't have any video footage.  
Pls provide if your insured has any video footage.

Thanks .

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

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**From:** Zila @ Ah Lim Motor Company

**Sent:** Tuesday, 17 November 2020 2:18 PM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Mui Hong @ Ah Lim Motor <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP / OUR CLIENT SMQ467T 04/11/2020 POLICY NO. SI19V14240 YOUR INSURED SMP4842Y

Hi Jasper,

My insured doesn't have any video footage.  
Pls provide if your insured has any video footage.

Thanks .

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

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**From:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Sent:** Tuesday, 17 November 2020 2:09 PM

**To:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>

**Cc:** Mui Hong @ Ah Lim Motor <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP / OUR CLIENT SMQ467T 04/11/2020 POLICY NO. SI19V14240 YOUR INSURED SMP4842Y

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. Our insured reported your client move out from stationary position without signal. Your client report he is in stationary while our insured squeeze in. There is no conclusive evidence yet to substantiate either party's version. Enclosed here with in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us the **video footage or any evidences** from your client to support your claim.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>

**Sent:** Thursday, 12 November 2020 10:13 AM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Mui Hong @ Ah Lim Motor <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>

**Subject:** RE: TP / OUR CLIENT SMQ467T 04/11/2020 POLICY NO. SI19V14240 YOUR INSURED SMP4842Y

Hi Jasper,

Pls advise liability for this case.  
Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

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**From:** Zila @ Ah Lim Motor Company

**Sent:** Monday, 9 November 2020 4:07 PM

**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** RE: TP / OUR CLIENT SMQ467T 04/11/2020 POLICY NO. SI19V14240 YOUR INSURED SMP4842Y

Hi,

Pls advise OIC & liability for this case.  
Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

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**From:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>  
**Sent:** Thursday, 5 November 2020 3:45 PM  
**To:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>  
**Subject:** RE: TP / OUR CLIENT SMQ467T 04/11/2020 POLICY NO. SI19V14240 YOUR INSURED SMP4842Y

Hi Zila,

We'll appoint LKK to conduct survey.

Thanks.

AIG Claims Survey

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**From:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>  
**Sent:** Thursday, November 05, 2020 3:41 PM  
**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>  
**Cc:** Chin, Lee-Ying <[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com)>  
**Subject:** [EXTERNAL] TP / OUR CLIENT SMQ467T 04/11/2020 POLICY NO. SI19V14240 YOUR INSURED SMP4842Y

**This message is from an external sender; be cautious with links and attachments.**

Hi Claims Dept,

Kindly arrange for the vehicle to be survey.

Note: Vehicle is not in - To be arrange.

Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170