

Su Li (LKK Auto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 11 November 2020 1:15 PM
To: Su Li (LKK Auto); Asher Sng (LKKAuto)
Cc: Bryan Ang (LKKAuto); Albert Chua; Susan Teo; Adeline Chng; Alfred Toh; Cecilia Low; Irene Tay; Jenny Lew; Lionel Chua; Pauline Tham; Tan Kah Leong; Angie Foo
Subject: RE: OUR REF: SNM20D203477/C02/GBE9998L/CHEESC & YOUR REF:- CC6/CTI20012139/Kes3) -GBE3643A- DIRECT SETTLEMENT
Attachments: SNM20D203477-C1+C1 - INSURED SAS REPORT.pdf

[Internal]

Dear all

Please be advised the insured SAS report given to **LKK Auto Consultants Pte Ltd (LKK)** is purely for claims purpose and should not be released to any parties outside of LKK without our permission especially when personal data is concerned. The personal data is now receiving more stringent scrutiny under Personal Data Protection Act and any violation will be heavily fined or punished. Hence, please handle these information with care and mindfulness as if you were the owner of these information to respect the sensitive information and to avoid heavy penalty under the ACT.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

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From: Claims Dept of CTI
Sent: Friday, 6 November 2020 2:35 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; 'suli@lkkauto.com' <suli@lkkauto.com>; 'Admin A'

<admin-a@lkkauto.com>; 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>

Subject: OUR REF: SNM20D203477/C02/GBE9998L/CHEESC & YOUR REF:- CC6/CTI20012139/Kes3) - GBE3643A- DIRECT SETTLEMENT

Dear So Chow,

Please refer to the append email and attachment.

Kindly revert to LKK Auto on PRS for GBE3643A soonest possible.

Note: Officer In Charge -Chee So Chow -DID 6389 6176.

Kindly quote our claim reference number when replying.

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Angie Foo

Claims Department

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, November 6, 2020 11:39 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBE 9998L (OI : CTI - TBA) and GBE 3643A (TP : LKK REF - CC6/CTI20012139/Kes3) on 18/09/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle GBE 3643A at M/s K.KIM HIN AUTOMOTIVE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

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