

## Summer Lee (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Thursday, 5 November, 2020 4:01 PM  
**To:** assignments  
**Cc:** shirley.lee@mbmwheelpower.com.sg; Claims Dept of CTI;  
gary.wong@mbmwheelpower.com.sg; danny.ong@mbmwheelpower.com.sg  
**Subject:** RE: SNM20D204195/C02/SKP8786Z/CHNGPW / FW: Accident Involving SGU888L and SKP8786Z along Holland Road towards Dempsey Road on 2nd November 2020 at 16:00hrs - Liability Status

### Without Prejudice

Dear LKK

Please refer to below email and liaise with third party workshop.

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Dear Shirley

Please be informed that liability is in favor of your client.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>  
**Sent:** Thursday, 5 November 2020 3:56 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; gary.wong@mbmwheelpower.com.sg; danny.ong@mbmwheelpower.com.sg  
**Subject:** RE: SNM20D204195/C02/SKP8786Z/CHNGPW / FW: Accident Involving SGU888L and SKP8786Z along Holland Road towards Dempsey Road on 2nd November 2020 at 16:00hrs - Liability Status

Dear Adeline,

We would like to appoint LKK Kenneth as the SJE.

Please kindly advise on the liability status.

Thank you.

Best Regards,  
Lee Shirley | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: [shirley.lee@mbmwheelpower.com.sg](mailto:shirley.lee@mbmwheelpower.com.sg)

**MBM Wheelpower PTE. LTD.**

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[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Thursday, 5 November 2020 3:48 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; [shirley.lee@mbmwheelpower.com.sg](mailto:shirley.lee@mbmwheelpower.com.sg);  
[gary.wong@mbmwheelpower.com.sg](mailto:gary.wong@mbmwheelpower.com.sg); [danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg)

**Subject:** RE: SNM20D204195/C02/SKP8786Z/CHNGPW / FW: Accident Involving SGU888L and SKP8786Z along Holland Road towards Dempsey Road on 2nd November 2020 at 16:00hrs - Liability Status

**Without Prejudice**

Our reference: **SNM20D204195C02/ SKP8786Z/Chngpw**

Your reference: SGU888L

Dear Sirs

**ACCIDENT INVOLVING SKP8786Z & SGU888L ON 02/11/2020**

We refer to your email of 05/11/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 5 November 2020 3:38 PM

**To:** [shirley.lee@mbmwheelpower.com.sg](mailto:shirley.lee@mbmwheelpower.com.sg); [gary.wong@mbmwheelpower.com.sg](mailto:gary.wong@mbmwheelpower.com.sg); [danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg);

Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D204195/C02/SKP8786Z/CHNGPW / FW: Accident Involving SGU888L and SKP8786Z along Holland Road towards Dempsey Road on 2nd November 2020 at 16:00hrs - Liability Status

Dear Adeline,

Please conduct PRS for **SGU888L**.

Note: officer in charge – Adeline Chng 63896155.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** [shirley.lee@mbmwheelpower.com.sg](mailto:shirley.lee@mbmwheelpower.com.sg) <[shirley.lee@mbmwheelpower.com.sg](mailto:shirley.lee@mbmwheelpower.com.sg)>

**Sent:** Thursday, 5 November 2020 8:43 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** [gary.wong@mbmwheelpower.com.sg](mailto:gary.wong@mbmwheelpower.com.sg); 'Danny Ong' <[danny.ong@mbmwheelpower.com.sg](mailto:danny.ong@mbmwheelpower.com.sg)>

**Subject:** Accident Involving SGU888L and SKP8786Z along Holland Road towards Dempsey Road on 2nd November 2020 at 16:00hrs - Liability Status

Dear All

**Appreciate if you can advise us on the liability status first** for the below loss and arrange for survey.

Kindly refer to the attached GIA report.

Our Client's Vehicle Number:	SGU888L
China Taiping Vehicle Number:	SKP8786Z
Date/Time of Loss:	02/11/2020 16:00hrs

**Please contact Lee Shirley @ 8686 5188 for the survey arrangement**

Thank you.

Best Regards,  
Lee Shirley | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: [shirley.lee@mbmwheelpower.com.sg](mailto:shirley.lee@mbmwheelpower.com.sg)

**MBM Wheelpower PTE. LTD.**

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