

## Veron Chen (LKKAUTO)

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**From:** Celine Fong (LKKAUTO)  
**Sent:** Wednesday, 23 June 2021 6:51 PM  
**To:** Denise Tay (LKKAUTO)  
**Cc:** SUR  
**Subject:** FW: SNM20D204195C02/SKP8786Z/Chngpw - survey vehicle: SGU888L  
**Attachments:** Purchase Order.pdf; (1) Batch DO.pdf; (2) Batch DO.pdf

**Importance:** High

Dear Denise,

FYNA.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

DOA: 2/11/20

ASSIGN: 5/11/20

DOI: 17/11/20

After repair photos taken: 5/3/21

Vehicle release: 5/4/21

MBM purchase order: 17/11/20

Batch 1 delivery : 31/12/20

Batch 2 delivery : 25/3/21

Kenneth reply: Aiyo ask them to use their brain lah...  
this is Royce Roll leh where got so many ready parts  
in local.  
Tell them a lot of items was indent from overseas lor.

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Wednesday, 23 June 2021 4:45 PM  
**To:** assignments <assignments@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** SNM20D204195C02/SKP8786Z/Chngpw - survey vehicle: SGU888L  
**Importance:** High

[Confidential]

Dear Sirs

We refer to the above matter.

Please assist to check with attending surveyor on this matter.

Based on the survey report, you have suggested an estimate of repair of 32 days.

We would appreciate that if you can advise us on below:-

- 1) Why is the suggested estimate repair of 32 days different so much from the repair done date? Repair work done on 05/04/2021.
- 2) If is due to the parts sourcing, please advise us what is the reasonable estimate repair days based on the purchase order and delivery order submitted by third party?