

## Nivitha (LKK Auto)

---

**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** Thursday, 5 November 2020 12:10 PM  
**To:** assignments  
**Subject:** FW: SNM20D204220/C02/PC3204D/LEWLC / RE: TP CLAIM

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Alfred Quah <alfredautoss@gmail.com>  
**Sent:** Thursday, 5 November 2020 12:09 PM  
**To:** SUR <sur@lkkauto.com>  
**Subject:** Fwd: SNM20D204220/C02/PC3204D/LEWLC / RE: TP CLAIM

[WITHOUT PREJUDICE SAVE AS TO COSTS]

Thank you.

Best Regards,

Alfred QUAH (Mr)  
Alfred Auto Services & Supplies  
ACRA: 391089/00E  
HP/WhatsApp: 9145-4773  
Tel: 6483-4586  
Fax: 6483-4882  
Email: [alfredautoss@gmail.com](mailto:alfredautoss@gmail.com)  
Address: 5035 Ang Mo Kio Industrial Park 2, #01-351,  
Singapore 569538

----- Forwarded message -----

From: **Jenny Lew** <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
Date: Thu, Nov 5, 2020 at 11:53 AM  
Subject: RE: SNM20D204220/C02/PC3204D/LEWLC / RE: TP CLAIM  
To: Alfred Quah <[alfredautoss@gmail.com](mailto:alfredautoss@gmail.com)>  
Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Without Prejudice**

**Our reference:** SNM20D204220C02/ PC3204D/lewlc  
**Your reference:** YP9147X

Dear Sirs / Madam,

**ACCIDENT INVOLVING PC3204D & YP9147X on 04/11/2020**

We refer to your email of 04/11/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

|                        |                       |
|------------------------|-----------------------|
| 1. Gary Soon (FTA)     | 6. Marcus Chua (LKK)  |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA)      | 8. Adrian Ling (LKK)  |
| 4. Ng You Han (FTA)    | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA)      | 10. Steve Chen (LKK)  |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6116 | F: (65) 6225 5879

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Sent:** Thursday, November 5, 2020 10:40 AM  
**To:** Alfred Quah <[alfredautoss@gmail.com](mailto:alfredautoss@gmail.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM20D204220/C02/PC3204D/LEWLC / RE: TP CLAIM

Dear Jenny,

Please conduct PRS for **YP9147X**.

Note: officer in charge – Jenny Lew 63896172.

\*\*\* Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

**From:** Alfred Quah <[alfredautoss@gmail.com](mailto:alfredautoss@gmail.com)>  
**Sent:** Wednesday, 4 November 2020 5:51 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** TP CLAIM

[WITHOUT PREJUDICE SAVE AS TO COSTS]

ACCIDENT INVOLVING YP9147X & PC3204D ON 4/11/2020 @ ALONG PIE ( TUAS ) EXIT 1 .  
DEAR SIRS

WE ACT FOR TARKUS INTERIORS PTE LTD WHOSE REGISTRATION NUMBER YP9147X WAS DAMAGED IN THE ABOVE ACCIDENT .

As a result of the accident our client's vehicle has been damaged .Before our client proceed to repair the damaged vehicle ,please let us know within 2 working days of your receipt of this notice whether you would like to conduct a PRE-REPAIR SURVEY of the vehicle .

OUR CLIENT VEHICLE IS AT THE FOLLOWING ADDRESS

ALFRED AUTO SERVICES & SUPPLIES  
BLK 5035 ANG MO KIO IND PK 2 #01-351  
SINGAPORE 569538

TEL 91454773 PERSON IN CHARGE ALFRED QUAH

In compliance with the NIMA protocol-please let us have your list of 10 Surveyors

If we do not receive any reply from you within the stipulated timeline ,our client shall proceed to repair the vehicle without further reference to you

Thank you.

Best Regards,

Alfred QUAH (Mr)  
Alfred Auto Services & Supplies  
ACRA: 391089/00E  
HP/WhatsApp: 9145-4773  
Tel: 6483-4586  
Fax: 6483-4882  
Email: [alfredautoss@gmail.com](mailto:alfredautoss@gmail.com)  
Address: 5035 Ang Mo Kio Industrial Park 2, #01-351,  
Singapore 569538