

Shiau Chan (LKKAuto)

From: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>
Sent: Friday, 13 November 2020 2:14 PM
To: Shiau Chan (LKKAuto)
Cc: Chin, Lee-Ying; SUR; Abu Kassim, Noor Mariesa; Bryan Ang (LKKAuto)
Subject: RE: aigencrypt Accident Between SLE7752Z HONDA VEZEL ON 02/11/2020 (OD CLAIM)

Hi Shiau Chan,

Excess is \$1,100 as stated in Merimen.

CLAIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Submitted	Ins Auth'd	Status
Main	05 Nov 2020 17:57		05 Nov 2020 13:46	Last:IA 06 Nov 2020 09:57		Pending Adjuster Survey Cancel Case

Main	Offer Processing	Claim Details	Adjuster's Details	Documents	Show All
CLAIM SUBFOLDER DETAILS [Created by insurer]					
Insured:	ANG SIU WAH, ID: S0199718A, Tel: +6596884774, Email: shirayuki04@gmail.com				
Vehicle Reg. No.:	SLE7752Z	Date of Loss:	02/11/2020 14:00 - :59 [51 Months and 1 Days From LTA Reg Date (Man Yr)]		
Claim Type:	OD / B199147121SG	Policy/Cover No.:	2070138601 (Comprehensive)		
		Excess:	S\$1,100.00		
Repairer:	Wega Engineering Pte Ltd (HQ) PROFILE BLK 176 Sin Ming Drive #04-16, Sin Ming Ave, Care, 57521 Sin Ming - Tel: 6452 1493				
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Abu Kassim, Noor Mariesa] NoorMariesa.AbuKassim@aig.com				
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 16/11/2020]				
Driver/Custodian:	ANG SIU WAH (70 / Female), NRIC: S0199718A, Tel: +6596884774 Email: shirayuki04@gmail.com				
Init. Est. Repair Costs:	5,000 - 6,000				

Best Regards,

LIM KOK CHONG
AIG

Senior Motor Surveyor
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120
Mobile +(65) 8876 5437

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From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]
Sent: Friday, November 13, 2020 2:08 PM
To: Chin, Lee-Ying; SUR; Abu Kassim, Noor Mariesa
Cc: Lim, Kok-Chong
Subject: [EXTERNAL] RE: aigencrypt Accident Between SLE7752Z HONDA VEZEL ON 02/11/2020 (OD CLAIM)
Importance: High

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

Any updates?

According to the repairer, the owner chase them to release the vehicle for him.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)

Sent: Thursday, 12 November 2020 3:31 PM

To: 'Chin, Lee-Ying' <Lee-Ying.Chin@aig.com>; SUR <sur@lkkauto.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>

Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>

Subject: RE: aigencrypt Accident Between SLE7752Z HONDA VEZEL ON 02/11/2020 (OD CLAIM)

Importance: High

Dear Sir/Madam,

Kindly confirm the excess of above vehicle.

According to the repairer, M/s: Wega Engineering Pte Ltd, they are not authorise workshop for AIG.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 5 November 2020 1:35 PM

To: 'Chin, Lee-Ying' <Lee-Ying.Chin@aig.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>

Subject: RE: aigencrypt Accident Between SLE7752Z HONDA VEZEL ON 02/11/2020 (OD CLAIM)

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chin, Lee-Ying <Lee-Ying.Chin@aig.com>

Sent: Thursday, 5 November, 2020 1:31 PM

To: 'assignments' <assignments@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>

Subject: aigencrypt Accident Between SLE7752Z HONDA VEZEL ON 02/11/2020 (OD CLAIM)

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards

Lee Ying, Chin

AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1947

Lee-Ying.Chin@aig.com | www.aig.sg

From: wega claim <wegaclaim@gmail.com>

Sent: Thursday, November 05, 2020 1:26 PM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Cc: Leong Chee kwong <cheekwongwega@gmail.com>

Subject: [EXTERNAL] Accident Between SLE7752Z HONDA VEZEL ON 02/11/2020 (OD CLAIM)

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Mdm,

Please kindly help to arrange surveyor on 06/11/2020 at 10am

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Thanks & Regards,

Claim Advisor

Wega Engineering Pte Ltd

Tel: 64521493

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