

Nivitha (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 4 November 2020 5:33 PM
To: PBSP; 'assignments'
Cc: 'SUR'
Subject: RE: SNM20D204103/C02/MT/GUNONG/tankl / FW: REQUEST FOR DIRECT SETTLEMENT - EL23L & SDX6336T ON 21.10.2020
Attachments: SKM_558e20102214410.pdf; EL23L.pdf

WITHOUT PREJUDICE

Dear Caroline,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Liability is clear, and we propose to do direct settlement, quantum subject to our surveyor's recommendation and damages consistency together with supporting documents.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, November 3, 2020 2:11 PM
To: PBSP <pml-pbsp@simedarby.com.sg>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D204103/C02/MT/GUNONG/tankl / FW: REQUEST FOR DIRECT SETTLEMENT - EL23L & SDX6336T ON 21.10.2020

Dear Sir,

Kindly note case handler is Tan Kah Leong (change of reference as above).

Dear Kah Leong,

Fya.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, 3 November 2020 1:54 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: VERY URGENT REMINDER : SNM20D203984/C02/SDX6336T/CHEESC / FW: REQUEST FOR DIRECT SETTLEMENT - EL23L & SDX6336T ON 21.10.2020

VERY URGENT REMINDER - Please let us hear from you.

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Monday, 2 November 2020 9:43 AM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM20D203984/C02/SDX6336T/CHEESC / FW: REQUEST FOR DIRECT SETTLEMENT - EL23L & SDX6336T ON 21.10.2020

URGENT REMINDER

Dear Sirs,

Please advise if your insured had reported the accident by now?

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Thursday, 29 October 2020 3:04 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM20D203984/C02/SDX6336T/CHEESC / FW: REQUEST FOR DIRECT SETTLEMENT - EL23L & SDX6336T ON 21.10.2020

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303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, 27 October 2020 11:30 AM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM20D203984/C02/SDX6336T/CHEESC / FW: REQUEST FOR DIRECT SETTLEMENT - EL23L & SDX6336T ON 21.10.2020

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Regards,
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303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Saturday, 24 October 2020 9:20 AM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM20D203984/C02/SDX6336T/CHEESC / FW: REQUEST FOR DIRECT SETTLEMENT - EL23L & SDX6336T ON 21.10.2020

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Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Thursday, 22 October 2020 4:04 PM
To: PBSP <pml-pbsp@simedarby.com.sg>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D203984/C02/SDX6336T/CHEESC / FW: REQUEST FOR DIRECT SETTLEMENT - EL23L & SDX6336T ON 21.10.2020

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

Dear So Chow,

Please **conduct** PRS for **EL23L**.

Note: officer in charge –Chee So Chow 63896176.

***** Kindly quote our reference number when replying.**

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Chong Boon Sen
Claims Department

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From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Thursday, 22 October 2020 3:27 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Fw: REQUEST FOR DIRECT SETTLEMENT - EL23L & SDX6336T ON 21.10.2020

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601