

## Su Li (LKK Auto)

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**From:** Su Li (LKK Auto)  
**Sent:** Thursday, 12 November 2020 4:35 PM  
**To:** KENNY LIM CHING GHEE  
**Cc:** Admin A; Cecilia Chong (LKK Auto)  
**Subject:** RE: New Assignment (PRS) - accident involving YP 4243 J & XE 5139 R (OI) - Oref: 19/20/20/VC05/023846 LKK REF : CC4/LPC20012094/g3 [External Confidential]  
**Attachments:** TP ESTIMATE-MARKED.pdf; Preliminary Advice.pdf; TP GIA REPORT.pdf

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle YP 4243J at M/s HWA SENG SPRAY PAINTING COMPANY on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly take note that the case handler in-charge is Cecilia.

*To check availability of the case handler, you may contact the undersigned.*

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** KENNY LIM CHING GHEE [mailto:kennylim@lonpac.com]  
**Sent:** Tuesday, 10 November 2020 5:53 PM  
**To:** Su Li (LKK Auto)  
**Cc:** Admin A; Cecilia Chong (LKK Auto)  
**Subject:** RE: New Assignment (PRS) - accident involving YP 4243 J & XE 5139 R (OI) - Oref: 19/20/20/VC05/023846 LKK REF : CC4/LPC20012094/g3 [External Confidential]

**Lonpac External - Confidential**

Dear Su Li

Please see attachment for a copy of our Insured's GIA report.

Thank you.

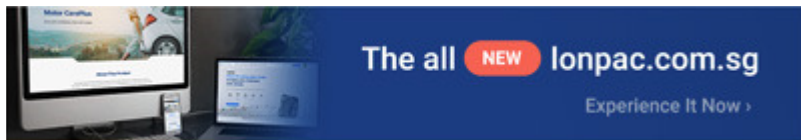
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Tuesday, 10 November 2020 5:05 pm

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** RE: New Assignment (PRS) - accident involving YP 4243 J & XE 5139 R (OI) - Oref: 19/20/20/VC05/023846 [External Confidential] LKK REF : CC4/LPC20012094/g3

Dear Sir / Madam,

We refer to the above matter.

Fyi – vehicle not in and still pending for survey.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Thursday, 5 November 2020 10:02 AM  
**To:** 'KENNY LIM CHING GHEE'; assignments  
**Cc:** Admin A  
**Subject:** RE: New Assignment (PRS) - accident involving YP 4243 J & XE 5139 R (OI) - Oref: 19/20/20/VC05/023846 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer arrange on 10/11/2020.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Sent:** Wednesday, 4 November 2020 3:05 PM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: New Assignment (PRS) - accident involving YP 4243 J & XE 5139 R (OI) - Oref: 19/20/20/VC05/023846 [External Confidential]

**Lonpac External - Confidential**

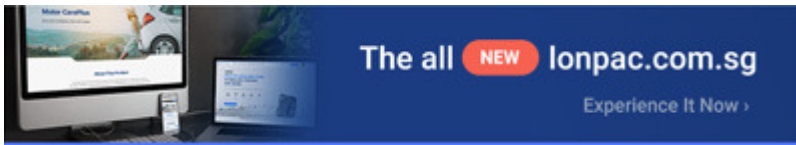
Dear team

Please arrange for a PRS of t/p vehicle YP4243J at Hwa Seng Spray Painting Pte Ltd.  
Person to contact is Hwee Boon FYI, our Insured has yet to report the accident todate.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Painter Hsh <[hsh.painter@yahoo.com](mailto:hsh.painter@yahoo.com)>

**Sent:** Wednesday, 4 November 2020 2:09 pm

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Subject:** Re: Date of accident 01/11/2020 at Tuas south ave 12 (LAMP POST 6) involving YP 4243 J & XE 5139 R (PART 1) - Oref: 19/20/20/VC05/023846 [External Confidential]

dear sir,

kindly arrange Kenneth Kong Seng Cheong

to survey.

thank you.

hwa seng spray painting pte ltd  
hwee boon

On Wednesday, November 4, 2020, 01:33:00 PM GMT+8, KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)> wrote:

## **Lonpac External - Confidential**

Without Prejudice

Dear Hwee Boon

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle and propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

- 1 Robin Poon
- 2 Nicholas Tey
- 3 Jackson Quek
- 4 Joshua Ong
- 5 Adrian Ling Wai Ping
- 6 Kenneth Kong Seng Cheong
- 7 Marcus Chua Kang Seng
- 8 Xing Guo Qiang
- 9 Mohamad Taufikh Bin Hamid
- 10 Mohammed Rasul Bin Mohd Yunus

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

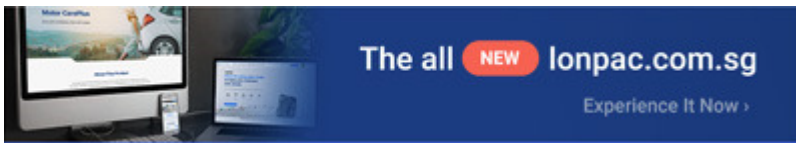
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Painter Hsh <[hsh.painter@yahoo.com](mailto:hsh.painter@yahoo.com)>  
**Sent:** Wednesday, 4 November 2020 9:52 am  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Subject:** Date of accident 01/11/2020 at Tuas south ave 12 (LAMP POST 6) involving YP 4243 J & XE 5139 R (PART 1)

Your insured : XE 5139 R

Kindly arrange your surveyor to survey vehicle no : YP 4243 J

Attach is estimate, gia report and Lta search.

Please let us have your list of surveyor.

thank u

hwee boon

hwa seng spray painting pte ltd

hp 98630678



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[www.avg.com](http://www.avg.com)