

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Monday, 9 November 2020 1:27 PM
To: Edwin Abcede Caina
Cc: Andre Chow En De; Coco Lu Ting; Don Bong Kiong Hua; Kevin Leong Wai Kit; SUR
Subject: RE: SGA61K OD CLAIM DOA:04.11.2020

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SGA 61K (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Noted: Before painting photo require on BOTH REAR FENDER, REAR END PANEL, REPAIRED PANEL.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Sent: Friday, 6 November 2020 10:30 AM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: RE: SGA61K OD CLAIM DOA:04.11.2020

Ok Noted, Thank you

Best Regards,

Edwin Caina
Advisor- Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91819978 •

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Thursday, November 5, 2020 5:27 PM
To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: SGA61K OD CLAIM DOA:04.11.2020

This email was sent from outside of your organisation

Hi Edwin,

Please provide video footage once available, as requested by AIG

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6741-3062 | email: sur@lkkauto.com | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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