

ASS. REC. BY: 20smREF: CS/0420012091/R1/f35652

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MVTo inspect Vehicle No: SHA 61Kat Workshop m/s CYCLE & CARRIAGEof 209, PANDAN WARDENInsured: A16

Policy No. \_\_\_\_\_

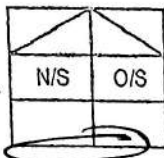
Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: TBA

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.Bal. or Market Value: 69K

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SHA 61K Yr Regn: 2019 / JANType: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: CITROEN C4 CACTUS 1.2AT 6c.c 1199Colour: YELLOW A/C: Insured / Std / NI / NASp. Reading: 014323 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: VF70PHNZWJ6503294Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: NII / SRim / STD A/Rim orTyre Size: F: 205/55R16R: 205/55R16BS / DUN / EXNOVA / GV / FS / LIZA / NIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or \_\_\_\_\_

Front

Rear

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. 04/11/2020 D.O.I. 05/11/2020Survey held at CYCLE CARDes. of Damages: Frt Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Repair / part 34K

Date/Time, File Pass to?

☐

: Prel. Report

☐

: Final Report

Date/Time, File Return to?

1)

Rep. Form: \_\_\_\_\_

Lump Sum / L.B.A. (\$) \_\_\_\_\_

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

S + RS SI \_\_\_\_\_

Photos \_\_\_\_\_

Others \_\_\_\_\_

TOTAL



CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE FRANCE PTE. LIMITED**  
**PANDAN GARDENS CUSTOMER SERVICE CENTRE**  
 209 Pandan Gardens, Singapore 609339 Tel: (65) 6568 4501 Fax: (65) 6565 1240



Company Reg No. 200809327M  
 GST Reg No. MR-8500111-X

**QUOTATION**

Invoice Name & Address	Owner Name & Vehicle Info
AIG Asia Pacific Insurance Pte. Ltd. MOTOR CLAIM DEPARTMENT 78 SHENTON WAY #08-16 AIG BUILDING SINGAPORE 079120 Contact No 6419 1000	Cust No/Name /LAI XIANGRU, HELENE Reg No/Reg Date SGA61K / 23/01/2019 Date In/Mileage / 14323 Chassis/Package VF70PHNZWJE503294 /CS5P Engine No 10XVA10925695 Make/Model CIT/C4 CACTUS 1.2 PURETECH 110 S&S EAT6 Colour/Trim NH4 HELLO YELLOW / / 23F MICA CLOTH GREY



Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
FAX00001	Credit	05/11/2020/ 07:51	BLE	261 / Edwin Caina	15816	0		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
M SUNDRY LOAD FLOOR ASSY-TBA <del>rep</del> <i>bu</i> ✓ C1611197480								
M SUNDRY TAILGATE PROP (2X)-TBA ? C9813913880								
M SUNDRY REAR WING RH-TBA <i>bu</i> ✓ C1620373680								
M SUNDRY REAR LIGHT HOUSING LH-TBA ? C9800862380								
M SUNDRY REAR LIGHT HOUSING RH-TBA ? C9800862280								
M SUNDRY RR QTR DECORATION LH-TBA <i>re</i> ✓ C98051992XY								
M SUNDRY RR QTR DECORATION RH-TBA <i>re</i> ✓ C98051990XY								
M SUNDRY RR QTR DECORATION LH INF-TBA <i>re</i> ✓ C98051994XY								
M SUNDRY RR QTR DECORATION RH INF-TBA <i>re</i> ✓ C98051993XY								
M SUNDRY TAIL-LIGHT LH-TBA <i>bro</i> ✓								
M SUNDRY EXHAUST INTERMEDIATE PIPE-TBA <i>bt</i> ✓ C9818337080								
M SUNDRY								

Payment should be made strictly by cash, NETS or credit cards. Thank you.  
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Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No	
FAX00001	Credit	05/11/2020/ 07:51	BLE	261 / Edwin Caina	15816	0	
Description of Goods / Services				Qty	Unit Price	Disc%	Amount

EXHAUST SYSTEM HEATSHIELD-TBA C1723GP	bt ✓						
M SUNDRY TRUNK MAT-TBA CC98012880ZD	ca ✓						
M SUNDRY BOOT SIDE TRIM LH-TBA C98248069ZD	de ✓						
M SUNDRY BOOT SIDE TRIM RH-TBA C98248067ZD	de ✓						
M SUNDRY PIROTECHNIC SAFETY BELT LH-TBA C98009786XX	ACT ✓						
M SUNDRY PIROTECHNIC SAFETY BELT RH-TBA C98009730XX	ACT ✓						
M SUNDRY SAFETY BELT BUCKLE LH-TBA C98009728XX	ne ✓						
M SUNDRY SAFETY BELT BUCKLE RH-TBA C98009726XX	ne ✓						
M SUNDRY RR WINDOW WIPER MOTOR-TBA C9801666380	?						
M SUNDRY FRT SEAT SQUAB FRAME RH-TBA C1611568780	?						
M SUNDRY FRT SEATBACK FRAME RH-TBA	?						
M SUNDRY FRT SEAT CUSHION PADDING RH-TBA	?						

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Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No	
FAX00001	Credit	05/11/2020/ 07:51	BLE	261 / Edwin Caina	15816	0	
Description of Goods / Services				Qty	Unit Price	Disc%	Amount
C1611570680							
M SUNDRY							
FRT SEAT SQUAD PADDING RH-TBA ?							
C1611570880							
E PNT88000							5000 7500.00
RENEW RR BUMPER , RR END PNL , RR FLR PNL , TAILGATE , LHR FENDER & @500 X10							
RHR FENDER							
-REPAIR LHR DOOR , RHR DOOR , ROOF PNL & RR CHASSIS LH/RH							
E PNT98000							3150 4180.00
RESPRAY RR BUMPER , TAILGATE , RR FLR PNL , RR END PNL , ROOF PNL , @350 X9							
LHR FENDER , LHR WHEELHOUSE , RHR FENDER , RHR WHEELHOUSE & RR CHASSIS							
A 54900099							250 500.00
RENEW RHF SEAT INCLUDED CUSHION AND SEAT FRAME							
E PNT88000							120.00
REMOVE & REFIT TAILGATE COMPONENT							
A 13900099							250 500.00
REMOVE & REFIT FUEL TANK ASSY							
A 13900099							250 500.00
RENEW RR EXHAUST MUFFLER ASSY							
E PNT88000							120.00
REMOVE & REFIT RR SEAT , TRIM , FLR BOARD & CARPET							
E PNT88000							250.00
REMOVE & REFIT ROOF LINING							
A 54900099							30.00
CHECK WIRING ELECTRICAL SYSTEM							
A 10028901							225.00
TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST							
USING HI-SCAN PRO TEST							
E PNT88000							photo ? 1000.00
CONDUCT CHASSIS ALIGNMENT-CELETTE BENCH							
A WHEELALIGNMENTBP							180.00
To Conduct Computerize Full Wheel Alignment							
M SUNDRY							80 160.00

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Consistent? : Yes or No



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CITROËN

## QUOTATION

Company Reg No 200609327M  
GST Reg No MR-0500111-X

Invoice Name & Address				Owner Name & Vehicle Info		
AIG Asia Pacific Insurance Pte. Ltd. MOTOR CLAIM DEPARTMENT 78 SHENTON WAY #08-16 AIG BUILDING SINGAPORE 079120 Contact No 6419 1000				Cust No/Name	/LAI XIANGRU, HELENE	
				Reg No/Reg Date	SGA61K / 23/01/2019	
				Date In/Mileage	/ 14323	
				Chassis/Package	VF70PHNZWJE503294 /CS5P	
				Engine No	10XVA10925695	
				Make/Model	CIT/C4 CACTUS 1.2 PURETECH 110 S&S EAT6	
				Colour/Trim	NH4 HELLO YELLOW / / 23F MICA CLOTH GREY	

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
FAX00001	Credit	05/11/2020/ 07:51	BLE	261 / Edwin Caina	15816	0

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
APPLY ANTI CORROSION ON AFFECTED AREAS				60 80.00
M SUNDRY				
SUPPLY BODY PNL SEALANT				300.00
E PNT88000				
REMOVE & REFIT RR WINDSCREEN GLASS				50.00
M SUNDRY				
SUPPLY RR NUMBER PLATE WITH CASING bt				280.00
M SUNDRY				
INSTALL RR WINDSCREEN SOLAR FILM				80.00
M SUNDRY				
SUPPLY WINDSCREEN SEALANT				80.00
E PNT88000				
RENEW REVERSE SENSOR				50.00
M SUNDRY				
Sundries				40.00
M SUNDRY				
SUPPLY C&C BADGE				
M REAR BUMPER de	1.00	944.00	20.00	755.20
M BUMPER SKIRT ca	1.00	446.00	20.00	356.80
M BMPR RUBBR BOOT LH de	1.00	156.00	20.00	124.80
M BMPR RUBBR BOOT RH de	1.00	166.00	20.00	132.80
M RECESS DOOR	1.00	78.00	20.00	62.40
M BRACKET SET nee	1.00	104.00	20.00	83.20
M BRACKET SET nee	1.00	133.00	20.00	106.40
M BUMPER BRACKET nee	1.00	83.00	20.00	66.40
M BUMPER ABSORBER AR bt	1.00	280.00	20.00	224.00
M LOW RR PAN FIX nee	1.00	106.00	20.00	84.80
M REAR PANEL ASSY bt	1.00	551.00	20.00	440.80
M REAR PANEL OUTER bt	1.00	441.00	20.00	352.80
M TAILGATE ASSY bt	1.00	1248.00	20.00	998.40
M TAILGATE HINGE	2.00	100.00	20.00	160.00
M TAILGATE GLASS ? photo?	1.00	317.00	20.00	253.60
M GLASS WEDGE nee	12.00	1.00	20.00	9.60

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CLE & CARRIAGE

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CITROËN

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Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
FAX00001	Credit	05/11/2020/ 07:51	BLE	261 / Edwin Caina	15816	0

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M WEATHERSTRIP?	1.00	169.00	20.00	135.20
M TAILGATE CAPPING de	1.00	534.00	20.00	427.20
M SEAL WASHER rec	1.00	47.00	20.00	37.60
M MLDG FIXING REINF?	1.00	125.00	20.00	100.00
M LOWER TRIM?	1.00	385.00	20.00	308.00
M TAILGATE FIX rec	1.00	221.00	20.00	176.80
M BADGE-LOGO rec	1.00	72.00	20.00	57.60
M BADGE-C4 na	1.00	72.00	20.00	57.60
M BADGE-CACTUS na	1.00	72.00	20.00	57.60
M REAR WING LH COUPE bt	1.00	1272.00	20.00	1017.60
M RAIN GUTTER LH ASSY?	1.00	267.00	20.00	213.60
M RAIN GUTTER RH ASSY?	1.00	267.00	20.00	213.60
M MUDGUARD LH?	1.00	114.00	20.00	91.20
M MUDGUARD RH?	1.00	130.00	20.00	104.00
M WING MOULDING LH?	1.00	132.00	20.00	105.60
M WING MOULDING RH?	1.00	154.00	20.00	123.20
M LICEN PLAT LAMP?	2.00	27.00	20.00	43.20
M TAIL-LIGHT RH bt	1.00	275.00	20.00	220.00
M SENSOR ds	4.00	189.00	20.00	604.80
M REAR SILENCER PSA 4385 bt	1.00	663.00	20.00	530.40
M SILL TRIM?	1.00	91.00	20.00	72.80
M TAILGATE LOCK?	1.00	104.00	20.00	83.20
M HANDLE?	1.00	36.00	20.00	28.80
M BOOT STRIKER?	1.00	55.00	20.00	44.00
M BLADE-HOLDER X	1.00	54.00	20.00	43.20
M WIPER BLADE L 240 X	1.00	23.00	20.00	18.40
M MOTOR SPACER?	1.00	12.00	20.00	9.60

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

SURVEYOR NAME: Rasul - Hp 90010068

SURVEYOR SIGNATURE: *Rasul*

DATE: 05/11/2020 @ 1420

Guarantee Your Warranty, Maintain with Cycle & Carriage!

REMARKS: 20 days

Parts	9,136.80	Nett	25,361.80
Labour	15,485.00	7% GST on	1775.33
Standard Menu	0.00		
Specialist Job	0.00		
Diagnostics Job	0.00		
Sundry/Others	740.00	Total Payable	27,137.13
Total(w/o GST)	25,361.80	Paid	0.00
		Total Due	27,137.13

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# CERTIFICATE OF INSURANCE

## CITROEN AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LAI XIANGRU, HELENE  
 Period of Insurance : 23 Jan 2019 To 22 Jan 2021  
 Engine No. : 10XVA10925695  
 Chassis No. : VF70PHNZWJE503294

Vehicle No. :  
 Policy No. : 1900000731  
 Endorsement No. : 000000000256847  
 Issued Date : 08 Feb 2019

### ABOUT THE COVER

Make/Model : CITROEN C4 CACTUS 1.2L  
 Engine Capacity/Tonnage : 1,199.00 CC  
 Driver Restriction : NA  
 Sum Insured : Market Value  
 Off Peak Car : No  
 First Year of Registration : 2019  
 Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive\* :

- a) The Policyholder
  - b) Any other person who is driving on the Policyholder's order or with his/her permission.
- This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LAI XIANGRU, HELENE - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Cycle & Carriage Authorised Service Centre (For accident reporting & windscreen claim only) Add: 20 Leng Kee Rd Singapore 159094 64708600
2. Cycle & Carriage Body & Paint Centre Add: 209 Pandan Gardens Singapore 609339 65684501

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504621226

CYCLE & CARRIAGE - DANIEL  
 239 ALEXANDRA ROAD  
 SINGAPORE 159930

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*Marik*  
**AIG Asia Pacific Insurance Pte. Ltd.**  
 AUTHORISED REPRESENTATIVE

SSCMMO

1001919376/ADL

REPUBLIC OF SINGAPORE

Licence Number: **S87025651**

Name: **LAI XIANGRU, HELENE**

Birth Date: **08 Feb 1987**

Issue Date: **04 Aug 2005**

001359901G

**FOR C&C USE ONLY**

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S87025651**

Name: **LAI XIANGRU, HELENE**

賴香如

Race: **CHINESE**

Date of birth: **08-02-1987** Sex: **F**

Country of birth: **SINGAPORE**

**FOR C&C USE ONLY**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor cars  $\leq$  3000 kg with  $\leq$  7 passengers, exclusive of the driver; and motor tractors / vehicles  $\leq$  2500 kg

PASS DATE: **04 Aug 2005**

Licence No: **S87025651**

NP 428A

**FOR C&C USE ONLY**

3855073

NRIC No: **S87025651**

Date of issue: **14-03-2006**

95 WHITLEY ROAD  
SINGAPORE 297835

NRIC No: **S87025651** Date: **30-08-2006** No: **5453102**

**FOR C&C USE ONLY**



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	04/11/2020 14:28
Date Of Accident	04/11/2020 08:35
Exact Location Of Accident	ALEXANDRA RD, GRANGE AVE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGA61K
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LAI XIANGRU, HELENE
NRIC No	SXXXX565I
Email Address	HELENELAI@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-90287633
Alternative Phone No	HOME-62566980

### Vehicle Particulars

Manufacturer	CITROEN
Model	C4 CACTUS 1.2L

Exact Purpose for which vehicle was being used at time of accident	PERSONAL
--	----------

Are you claiming under your own insurance policy for repair to your vehicle?	YES
--	-----

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1900000731
Cover Note Number	

### Driver

Name of Driver	LAI XIANGRU, HELENE
NRIC No	SXXXX565I
Date Of Birth	08/02/1987
Occupation	INDOOR
Date Of Driving Pass	04/08/2005
Driving Experience	15 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-90287633
Fax Number	
Contact Number	HOME-62566980
Email Address	HELENELAI@HOTMAIL.COM

Address 95 WHITLEY ROAD  
 Postcode 297835  
 Was driver an employee of the Insured's Company NO  
 If No, Relationship of the Driver with the Insured OWNER  
 Vehicle Registration Number of Driver's Own Vehicle -  
 Vehicle -  
 Insurance Company of Driver's Own Vehicle -

### General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR  
 Weather Conditions RAINING  
 Road Surface WET

### Other Information

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles (including own vehicle) involved in the accident 2  
 Was any body injured in the Accident? YES  
 Was any injured conveyed to hospital by ambulance? YES  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 1

### Details of Police Action

Was the accident reported to the police? YES  
 If Yes, Please state which Police Station  
 Police Station Name TANGLIN POLICE DIVISIONAL HQ ( 'E' DIVISION )  
 Police Station Address ROAD: 21 KAMPONG JAVA ROAD , POSTCODE: 228892 , COUNTRY: SINGAPORE  
 Police Station Contact TEL NO: 1800-3910000 - FAX NO: 63964900  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

### Circumstances of Accident

REFER TO ATTACHMENT

### Attachment(s)

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? YES  
 Remarks/ Reasons: WITH TRAFFIC POLICE  
 Was there any audio recorded? NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number YN7586K  
 Vehicle Make/Model/Colour FUSO LORRY  
 Details Of Properties FRONT BUMPER  
 Vehicle Category COMMERCIAL VEHICLE  
 Name of Driver ALAMIN ABDULLAH  
 NRIC/Passport Number 0XXXXX4375  
 Contact Number  
 Address  
 Postcode  
 Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

**DETAILS OF INJURED PERSON 1**

Name	LAI XIANGRU,HELENE
Approximate Age	
Injuries Sustain	NECK + BACK SPRAINED
Injured person in which vehicle?	SGA61K
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	YES
Address	
Postcode	

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 4/11 13:20hrs

Driver's Signature

(If driver is not the policyholder)

Date & Time: 4/11 13:20hrs

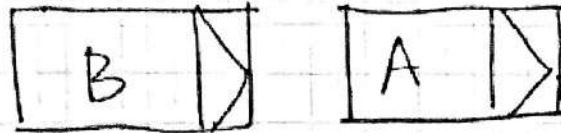
Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

## Sketch Plan #2

### SKETCH PLAN



### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to police report

### DECLARATION

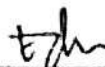
I/We declare the foregoing particulars are true in every respect.

  
Policyholder's Signature

Date & Time: 4/11 13:30

  
Driver's Signature  
(If driver is not the policyholder)

Date & Time: 4/11 13:30



Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:





# SINGAPORE POLICE FORCE



E/20201104/7013

1 of 2

**POLICE REPORT (NP299)**

Police Station Of Origin  
Tanglin Division HQ  
21 Kampong Java Road SINGAPORE  
228892  
Tel No:1800-3910000

Report No. E/20201104/7013

Date/Time Report Made 04/11/2020 12:51		Vide Report No.		Station Diary No.	
Name Of Informant LAI XIANGRU, HELENE		Address 95 WHITLEY ROAD SINGAPORE 297835			
ID Type / ID No. NRIC NO / S8702565I		Contact No. Home/Office:                      Mobile: 90287633			
Nationality SINGAPORE CITIZEN		Email Address helenelai@hotmail.com			
Occupation Customer service clerk		Sex Female	Age 33	Date of Birth 08/02/1987	Race Chinese
Institution/School Name		Language English			
Date/Time Of Incident 04/11/2020 08:37 - 04/11/2020 10:02		Location Of Incident Alexandra Road , Ganges Avenue			

**Brief details.**

The traffic light was amber, I braked. The lorry behind me slammed into my rear end and propelled my car forward into the middle of the traffic junction. There was smoke coming out of my car and the rear end was smashed in with the brake lights shattered. The lorry driver who was driving the lorry for Pollisum Engineering Pte Ltd, Alamin Abdullah (FIN 063884375) informed me that he did not brake as he thought since the traffic light was amber, I would go through. I called the police as I was injured. The Ssgt Farhan (T09706) helped me move my car to the side of the road as I was injured. He took the SD card and gave me a card case (Report No D/20201104/0033) My husband came down to wait for the tow truck to tow my car and the ambulance brought me to SGH where I got an Xray done. The doctor diagnosed me with

Signature Of Officer Recording The Report: Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 04/11/2020 12:51
Officer In-Charge Of Case:	Classification Of Case:

Authentication Stamp



# SINGAPORE POLICE FORCE



E/20201104/7013

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. E/20201104/7013

a neck and back sprain and has scheduled a follow up with a specialist for further examination.

Subjects Involved			
Victim			
Person Name	LAI XIANGRU, HELENE		
ID Type	NRIC NO	ID No	S8702565I
Gender	Female	Age	33
Race	Chinese	Language	English
Occupation	Customer service clerk	Address	95 WHITLEY ROAD SINGAPORE 297835
Mobile No	90287633	Is Informant A Victim?	Yes
Person Name	LAI XIANGRU, HELENE (Informant)		

Signature Of Officer Recording The Report:

Not applicable

Signature Of Interpreter:

Not applicable

Officer In-Charge Of Case:

Authentication Stamp

Signature Of Informant:

The identity of the person making this report has been authenticated by SingPass. No signature is required.

Date/Time:

04/11/2020 12:51

Classification Of Case:

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	5651

Vehicle No.:	SGA61K
Vehicle to be Exported:	No
Intended Deregistration Date:	05 Nov 2020
Vehicle Make:	CITROEN
Vehicle Model:	C4 CACTUS 1.2 AT6
Primary Colour:	Yellow
Secondary Colour:	Black
Manufacturing Year:	2018
Engine No.:	10XVA10925695
Chassis No.:	VF70PHNZWJE503294
Maximum Power Output:	81.0 kW (108 bhp)
Open Market Value:	\$17,954.00
Original Registration Date:	23 Jan 2019
First Registration Date:	23 Jan 2019
Transfer Count:	0
Actual ARF Paid:	\$17,954.00

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	22 Jan 2029
PARF Rebate Amount:	\$13,465.00

Intended COE Rebate Details	
COE Expiry Date:	22 Jan 2029
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$25,920.00
COE Rebate Amount:	\$21,286.00
Total Rebate Amount:	\$34,751.00

The information contained herein is correct as at 05 Nov 2020

OK

Yellow



Cactus 1.2 x

PARF/COE Rebate Enquiry x



mart.com/used\_cars/info.php?ID=937563&amp;DL=1000

## ► Citroen C4 Cactus 1.2A PureTech

Overview

Financial

Accessories

Similar

Research

Photos

Map

**Price** \$68,999**Depreciation** ⓘ \$7,290 /yr  
View models with similar depre**Reg Date** 04-Jan-2019  
(Byrs 1mth 29days COE left)**Mileage** 12,508 km (6.8k /yr)**Manufactured** ⓘ 2018**Road Tax** ⓘ \$508 /yr**Transmission** Auto**Dereg Value** ⓘ \$34,604 as of today (change)**OMV** ⓘ \$18,915**COE** ⓘ \$25,000**ARF** ⓘ \$18,915**Engine Cap** 1,199 cc**Power** 81.0 kW (108 bhp)**Curb Weight** ⓘ 1,050 kg**No. of Owners** ⓘ 1**Type of Vehicle** SUV**Features**

1199cc, 110 Bhp, 205 Nm, 10.7sec (0-100km/h), Top Speed 188km/h F/C 21.7km/l, Boot Capacity 358L. View Specs Of The Citroen C4 Cactus (2015-2019) View specs of the Citroen C4 Cactus (2015-2019)

**Accessories**

6 SRS, Traction Control, MF Steering Wheel, Rain Sensors, Elect Adj Wing Mirror, Cruise Control, GPS, Bluetooth, Airbumps Panel, Reverse Camera.

Dc

Preferred

Sh

I