

Summer Lee (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 5 November, 2020 9:03 AM
To: Lim Luo Shan Vion; Andy Ooi Lee Keong; Azman Abdullah; Katherine Chong; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM20D204178/C02/GW1142M/LEWLC / FW: TP CLAIM : SLF6304E (MSIG INSURANCE) AGAINST GW1142M (CHINA TAIPING INS) DOA: 31/10/2020 @ ALONG CHANGI RD TWDS GEYLANG RD NEAR 116 CHANGI RD)
Attachments: ESTIMATE-SLF6304E-TP.pdf; RPT.PDF

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Lim Luo Shan Vion <vion.lim.luoshan@simedarby.com.sg>
Sent: Wednesday, November 4, 2020 5:16 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>; Azman Abdullah <azman.abdullah@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D204178/C02/GW1142M/LEWLC / FW: TP CLAIM : SLF6304E (MSIG INSURANCE) AGAINST GW1142M (CHINA TAIPING INS) DOA: 31/10/2020 @ ALONG CHANGI RD TWDS GEYLANG RD NEAR 116 CHANGI RD)

Dear Jenny,

We would like to request for Steve Chen from LKK to conduct the pre-repair inspection. Please assist to arrange.
Thank you.

Best Regards,

Vion Lim

Customer Service Advisor, Body & Paint

A division of Vantage Automotive Limited

305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942

T: +65 6477 7413 HP: +65 9690 4556 E: vion.lim.luoshan@simedarby.com.sg

www.simedarbymotors.com | www.vantageauto.com.sg

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Wednesday, November 4, 2020 4:08 PM

To: Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>; Lim Luo Shan Vion <vion.lim.luoshan@simedarby.com.sg>;

Azman Abdullah <azman.abdullah@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D204178/C02/GW1142M/LEWLC / FW: TP CLAIM : SLF6304E (MSIG INSURANCE) AGAINST GW1142M (CHINA TAIPING INS) DOA: 31/10/2020 @ ALONG CHANGI RD TWDS GEYLANG RD NEAR 116 CHANGI RD)

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

Without Prejudice

Our reference: SNM20D204178C02/ GW1142M/lewlc

Your reference: SLF6340E

Dear Sirs / Madam,

ACCIDENT INVOLVING GW1142M & SLF6340E on 31/10/2020

We refer to your email of 03/11/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, November 4, 2020 12:06 PM

To: andy.ooi.leekeong@simeдарby.com.sg; vion.lim.luoshan@simeдарby.com.sg; azman.abdullah@simeдарby.com.sg; katherine.chong@simeдарby.com.sg; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204178/C02/GW1142M/LEWLC / FW: TP CLAIM : SLF6304E (MSIG INSURANCE) AGAINST GW1142M (CHINA TAIPING INS) DOA: 31/10/2020 @ ALONG CHANGI RD TWDS GEYLANG RD NEAR 116 CHANGI RD)

Dear Jenny,

Please conduct PRS for **SLF6304E**.

Note: officer in charge – Jenny Lew 63896172.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

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From: Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>

Sent: Tuesday, 3 November 2020 6:07 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Lim Luo Shan Vion <vion.lim.luoshan@simedarby.com.sg>

Cc: Azman Abdullah <azman.abdullah@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>

Subject: TP CLAIM : SLF6304E (MSIG INSURANCE) AGAINST GW1142M (CHINA TAIPING INS) DOA: 31/10/2020 @ ALONG CHANGI RD TWDS GEYLANG RD NEAR 116 CHANGI RD)

Dear Officer-in-Charge,

Our client's vehicle was involved in an accident with your insured's vehicle at the above stated date and location. Kindly refer to the attached documents for your further action and advise us on the liability for this case. Thank you.

Best Regards,

Remark : Vehicle not in with customer

Best Regards

Andy Ooi

Operations Executive, Body & Paint

A division of Vantage Automotive Limited

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