

Our Ref : T 1120 / SHC2202K /KS(st)  
Your Ref: \_\_\_\_\_  
Date : 11-Nov-2020

**COMFORTDELGRO**  
**ENGINEERING**

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**AIG Building**

**78 Shenton Way**

**#07-16**

**Singapore 079120**

**Attn : Motor Claims Department**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC2202K YOUR INSURED GBF 458H**  
**AND OTHER \_\_\_\_\_ ON 4-Nov-2020**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHC2202K which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : GBF 458H we are submitting these claim for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

|   |   |    |          |
|---|---|----|----------|
| 1 | Cost of Repair                                    | \$ | 1,134.20 |
| 2 | <u>2</u> days Loss of Rental @ \$ 125.19 per day  | \$ | 250.38   |
| 3 | Survey Report Fees ( <i>Surveyed by M/s LKK</i> ) | \$ | -        |
| 4 | GIA / LTA Search Fees                             | \$ | 7.49     |
| 5 | GIA / Police Report Fees                          | \$ | -        |
| 6 | Towing Fee  | \$ | -        |
|   |   | \$ | 1,392.07 |

**HIRER'S CLAIM**

|   |  |    |          |
|---|--|----|----------|
| 7 | <u>2</u> days Loss of Income @ \$ 80.00 per days | \$ | 160.00   |
|   | <b>Total Claims :</b>                            | \$ | 1,552.07 |

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : GBF 458H
- c) GIA / Police report/s of : SHC2202K
- d) Letter of authority from owner / hirer / operator
  - ( ) Photograph/s of Accident Scene
  - ( ) Certificate of Insurance
  - ( ) Witness statement/s ( ) **PIR** (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Kazali Hj Selahudin*

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING** **Hyundai Ioniq SHC2202K , GBF458H** **ON 04-Nov-20 10:00**  
**ALONG** **CTE (CITY)**

I / We **POA KEAT HWA** (Hirer) NRIC No.: **SXXXX239H**

and/or (Relief) NRIC No.: **SXXXX239H**

Taxi Number **SHC2202K**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **04-Nov-2020**

Name of Hirer **POA KEAT HWA**

Hirer NRIC **SXXXX239H**

Signature :



Address **259B COMPASSVALE ROAD #03-623**  
**542259**

Contact No. **96440399**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,134.20 (Repair Cost), S\$262.79 (Loss of Income/Rental), S\$7.49 (Disbursement) for vehicle no. SHC 2202K that was damaged pursuant to the accident which occurred on 04/11/2020 (date) along CTE (location) involving vehicle no/s GBF 458H. This is pursuant to the inspection conducted on 04/11/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHC 2202K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 2202K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 09<sup>th</sup> (day) of April (month) 2021 (year)



Signed by appointed surveyor

  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**



GST REG. NO. M2-8921817-3

## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHC2202K

INV. NO/DATE  
91531825 09.11.2020

MAKE  
HYUNDAI

JOB NO.  
305431850

MODEL  
IONIQ(G3)

ODOMETER READING

DATE OF REG  
22.10.2019

DATE/TIME IN  
04.11.2020 10:45

CHASSIS CODE  
KMHC851CVLU186813

Description : 3P 04.11.2020

| S/No             | Part No.        |  | Qty | Unit Price | %Disc | Net    |
|------------------|-----------------|--|-----|------------|-------|--------|
| PART REQUISITION |                 |  |     |            |       |        |
| 0001             | 04-01-0104-2533 | IONIQV2-4 MOULDING<br>ASSY-RR BUMPER CTR | 1   | 451.25     | 20.00 | 361.00 |
| 0002             | 04-01-0104-2545 | IONIQVC MOULDING-REAR<br>BUMPER LWR CTR  | 1   | 155.00     | 20.00 | 124.00 |
| 0003             | FNPS            | NO PLATE(S)                              | 1   | 25.00      | 0.00  | 25.00  |
| SUB-TOTAL        |                 |  | :   |            |       | 510.00 |

### JOB NATURE

|           |       |                    |   |        |  |        |
|-----------|-------|--------------------|---|--------|--|--------|
| 0001      | PB    | PANEL BEATING      |   | 320.00 |  | 320.00 |
| 0002      | SP    | SPRAYPAINT CHARGE  |   | 200.00 |  | 200.00 |
| 0003      | 17-01 | CHECK ALL LIGHTING |   | 30.00  |  | 30.00  |
| SUB-TOTAL |       |                    | : |        |  | 550.00 |

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

| ACCOUNT No. | INVOICE No. | AMOUNT   | BANK/CHQ No. |
|-------------|-------------|----------|--------------|
| 8010004     | 91531825    | 1,134.20 |              |
|             |             |          |              |
|             |             |          |              |
|             |             |          |              |



GST REG. NO. M2-8921817-3

## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHC2202K

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
22.10.2019

CHASSIS CODE  
KMHCB51CVLU186813

INV. NO/DATE  
91531825 09.11.2020

JOB NO.  
305431850

ODOMETER READING

DATE/TIME IN  
04.11.2020 10:45

|                |         |          |
|----------------|---------|----------|
| Items total    |         | 1,060.00 |
| Add GST @      | 7.000 % | 74.20    |
| Invoice amount |         | 1,134.20 |

Issued by : KATHERINETAN 09.11.2020 09:38:37  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

| ACCOUNT No. | INVOICE No. | AMOUNT   | BANK/CHQ No. |
|-------------|-------------|----------|--------------|
| 8010004     | 91531825    | 1,134.20 |              |
|             |             |          |              |
|             |             |          |              |
|             |             |          |              |



Our Ref: CT20110040

Date: 09 November 2020



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON            04/11/2020    @ 10:00 hrs  
ALONG                    CTE (CITY)  
INVOLVING              GBF458H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2202K** (the "Taxi"). The Taxi was hired to **POA KEAT HWA IC NO SXXXX239H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

## Enquire Transaction History

### Transaction History Details

|                   |  |  |                      |
|-------------------|--|--|----------------------|
| Log Date/Time:    | 04 Nov 2020 / 11:47:11                         |  |                      |
| Asset Type:       | Vehicle  | Transaction Amount:                    | \$7.49               |
| Asset ID:         | GBF458H  |  |                      |
| Transaction Type: | 18.32 Insurance Enquiry (GIRO Payment)         | Channel:                               | External Agency      |
| User ID:          | ECENGCC0 - GOH CHENG CHUAN<br>ANDREW CORNELIUS | Business Transaction<br>Reference No.: | 20201104114711442155 |

Search Date / Time: 04 Nov 2020 10:00:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

SHC2202K

[illegible]



## Cecilia Chong (LKK Auto)

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Friday, 22 January 2021 11:33 AM  
**To:** KATHRYN.ADRIANO@DAIMLER.COM  
**Subject:** <STANDARD LETTER> OUR REF: CC4/AIG20012087/Ega3 \*\*\* ACCIDENT INVOLVING GBF 458H & SHC 2202K ON 04/11/2020 \*\*\*

Our Ref: CC4/AIG20012087/Ega3

22 JANUARY 2021

**DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD.**

DRIVER: MUHAMMAD ARIFFIN BIN AFFENDY

Dear Sir/Madam,

### **ACCIDENT INVOLVING GBF 458H & SHC 2202K ON 04/11/2020**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHC 2202K**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

**\*KINDLY CONFIRM DATE OF ACCIDENT IS ON 02/11/2020 OR 04/11/2020\* - THIRD PARTY REPORT ACCIDENT ON 04/11/2020 BUT YOUR REPORT STATED ACCIDENT ON 02/11/2020.**

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

*Best Regards,*

*Cecilia Chong | Case Handler*

*LKK Auto Consultants Pte Ltd*

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*



## Print Received Message

This mail is associated with :

**\*SHC2202K (0967807314SG)**  
**[GBF458H]**

TP

COMFORT TRANSPORTATION PTE LTD

Nov 4 2020 10:00AM

[DAIMLER FLEET MANAGEMENT]

ComfortDelGro Engineering Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 08/04/2021 13:22 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$1404.48) - SHC2202K - Claim Handler: Tan, Bennie-WZ

Approved:1404.48:Subj to all docs/billings in order and no covid relief given, settle at best: COR: \$1134.20 LOR: \$125.19-187.79 LOI (subj not claimed in injury claim): \$50-75 LTA: \$7.49 TOTAL: \$1316.88-1404.48.