

Celine Fong (LKKAUTO)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Wednesday, 4 November 2020 2:55 PM
To: Celine Fong (LKKAUTO)
Cc: Eileen Lee; Bryan Ang (LKKAUTO)
Subject: RE: HPL Private - Car Accident - SCQ321Z

Dear Celine,

Noted on your email below.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

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From: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Sent: Wednesday, November 4, 2020 2:54 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Eileen Lee <EileenLee@msfirstcapital.com.sg>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Subject: RE: HPL Private - Car Accident - SCQ321Z

Dear Rachel,

Our surveyor has conducted the survey/reporting and will submit the SAS report shortly.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Wednesday, 4 November 2020 2:12 PM
To: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>

Cc: Eileen Lee <EileenLee@msfirstcapital.com.sg>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Subject: FW: HPL Private - Car Accident - SCQ321Z

Dear Celine,

Please update us have the arrangement been made?
Kindly advise.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
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From: Lee, Alex <Alex.Lee@marsh.com>

Sent: Wednesday, 4 November 2020 11:35 am

To: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>; Eileen Lee <EileenLee@msfirstcapital.com.sg>; Mary Nelson <marynelson@msfirstcapital.com.sg>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>

Cc: Paranjothy, Michael <Michael.Paranjothy@marsh.com>

Subject: Re: HPL Private - Car Accident - SCQ321Z

Dear Celine

Thank you for your call and email.

I checked with my servicer again and looks like there is some typo error.

The number is [9672 3472](tel:96723472)

Kindly assist and let me have the update.

Thank you so much for your help.

Regards

Alex Lee, Marsh Global Claims Practice

Marsh (Singapore) Pte Ltd | 8 Marina View #09-02 Asia Square Tower 1, Singapore 018960

DID: +65 6500 2758 | M +65 8200 2069 | F +65 6333 8380 | alex.lee@marsh.com

www.marsh.com | Follow Marsh on Twitter | LinkedIn | Facebook | YouTube

From: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>

Sent: Wednesday, November 4, 2020 11:32 AM

To: Lee, Alex; eileenlee@msfirstcapital.com.sg; marynelson@msfirstcapital.com.sg; Bryan Ang (LKKAUTO)

Cc: Paranjothy, Michael

Subject: RE: HPL Private - Car Accident - SCQ321Z

Dear Alex,

Please assist to confirm the contact number again. We have called Mr Seng at 9672 3427 but was informed no such person.

Thank you.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Alex <Alex.Lee@marsh.com>

Sent: Wednesday, 4 November 2020 9:53 AM

To: eileenlee@msfirstcapital.com.sg; marynelson@msfirstcapital.com.sg; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Cc: Paranjothy, Michael <Michael.Paranjothy@marsh.com>

Subject: Re: HPL Private - Car Accident - SCQ321Z

Dear Bryan

I spoke to Mary (MSFCI) just now and we would like to assign this tasks to your office too.

Kindly assist to assign a surveyor and contact Mr Seng to conduct the survey/report taking today 11.30am at his office location stated below.

Please acknowledge my email.

Thank you.

Regards

Alex Lee, Marsh Global Claims Practice

Marsh (Singapore) Pte Ltd | 8 Marina View #09-02 Asia Square Tower 1, Singapore 018960

DID: +65 6500 2758 | M +65 8200 2069 | F +65 6333 8380 | alex.lee@marsh.com

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From: Lee, Alex <Alex.Lee@marsh.com>

Sent: Wednesday, November 4, 2020 9:44:23 AM

To: eileenlee@msfirstcapital.com.sg <eileenlee@msfirstcapital.com.sg>; marynelson@msfirstcapital.com.sg <marynelson@msfirstcapital.com.sg>

Cc: Paranjothy, Michael <Michael.Paranjothy@marsh.com>

Subject: Re: HPL Private - Car Accident - SCQ321Z

Dear Mary

I called Eileen DID just now and was told that she is on leave.

Please refer to below emails and seek your urgent assistance please.

Thank you.

Regards

Alex Lee, Marsh Global Claims Practice

Marsh (Singapore) Pte Ltd | 8 Marina View #09-02 Asia Square Tower 1, Singapore 018960

DID: +65 6500 2758 | M +65 8200 2069 | F +65 6333 8380 | alex.lee@marsh.com

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From: Lee, Alex <Alex.Lee@marsh.com>

Sent: Tuesday, November 3, 2020 11:06:42 PM

To: eileenlee@msfirstcapital.com.sg <eileenlee@msfirstcapital.com.sg>

Cc: Paranjothy, Michael <Michael.Paranjothy@marsh.com>

Subject: Re: HPL Private - Car Accident - SCQ321Z

Dear Eileen

We refer to the above matter.

One of the HPL senior management, Mr Seng met with an accident just now.

Please refer to my colleagues email below for contact details and survey site.

Appreciate that you can assist to assign to LKK to assist Mr Seng with the accident reporting and survey of his vehicle.

Thank you for your assistance always especially for the extra prompt assistance rendered to the HPL Group personnel.

I await your confirmation on the appointment of the surveyor.

Have a restful night.

Regards

Alex Lee, Marsh Global Claims Practice

Marsh (Singapore) Pte Ltd | 8 Marina View #09-02 Asia Square Tower 1, Singapore 018960

DID: +65 6500 2758 | M +65 8200 2069 | F +65 6333 8380 | alex.lee@marsh.com

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From: Low, Xin Yi <XinYi.Low@marsh.com>

Sent: Tuesday, November 3, 2020 9:48:30 PM

To: Lee, Alex <Alex.Lee@marsh.com>

Cc: Mendi, Sandjaja <Sandjaja.Mendi@marsh.com>; Tan, Audrey <Audrey.Tan@marsh.com>

Subject: HPL Private - Car Accident - SCQ321Z

Dear Alex,

We have been informed that Mr Seng (one of the decision maker) was involved in an accident a while ago, when an unknown vehicle collided into his vehicle (SCQ321Z).

Kindly arrange for surveyor to contact Mr Seng at 9672 3427 to inspect the damage tomorrow around 11.30am at the following address:

50 Cuscaden Road

Basement HPL
Singapore 249724

Please give the matter priority. Mr Seng will lodge a police report for motor accident tomorrow. Thank you.

Best Regards,

Low Xin Yi | Corporate Risk Services

Marsh (Singapore) Pte Ltd | 8 Marina View #09-02 Asia Square Tower 1 Singapore 018960

DID: (65) 6411 9652 | F: +65 6333 6511 e: XinYi.low@marsh.com | w: www.marsh.com |

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