

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 11 November 2020 1:40 PM
To: Koh, Victor-CK
Cc: SUR; Mithoosingh, Aashweenjeetkaur
Subject: RE: RE: SLW8028E

Dear Victor,

Driver informed no accident scene photos.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Wednesday, 11 November 2020 11:58 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>
Subject: Re: RE: SLW8028E

Hi

Does the driver has any accident scene photos?

Regards
Victor Koh

On 11 Nov 2020, at 8:16 AM, Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

This message is from an external sender; be cautious with links and attachments.

Dear Victor,

Our surveyor called insured driver, she confirmed that the front parts of the car also hit the wall in the same impact as the wall is a 90 degree wall.

Surveyor opinion damage is consistent also because same colour marked found on the front and the left side of the car.

If further verification needed we will suggest site inspection and cost to invoice AIG accordingly.

Best Regards,
Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>

Sent: Tuesday, 10 November 2020 11:40 AM

To: SUR <sur@lkkauto.com>

Cc: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>

Subject: SLW8028E

Hi,

The centre portion damage does not seem consistent with the reported accident. Kindly clarify with driver.

Mandate pending clarification.

<image001.jpg>

<image002.jpg>

Thanks & Regards

Victor Koh
AIG

Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

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